What does it mean to be yourself at work? As a leader, how do you strike the right balance between vulnerability and authority? This book explains the role of authenticity in emotionally intelligent leadership. You'll learn how to discover your authentic self, when emotional responses are appropriate, how conforming to specific standards can hurt you, and when you need to feel like a fake. This volume includes the work of: Bill George Herminia Ibarra Rob Goffee Gareth Jones This collection of articles includes: "Discovering Your Authentic Leadership" by Bill George, Peter Sims, Andrew N. McLean, and Diana Mayer; "The Authenticity Paradox" by Herminia Ibarra; "What Bosses Gain by Being Vulnerable" by Emma Seppala; "Practice Tough Empathy" by Rob Goffee and Gareth Jones; "Cracking the Code That Stalls People of Color" by Sylvia Ann Hewitt; "For a Corporate Apology to Work, the CEO Should Look Sad" by Sarah Green Carmichael; and "Are Leaders Getting Too Emotional?" an interview with Gautam Mukunda and Gianpiero Petriglieri by Adi Ignatius and Sarah Green Carmichael. How to be human at work. The HBR Emotional Intelligence Series features smart, essential reading on the human side of professional life from the pages of Harvard Business Review. Each book in the series offers proven research showing how our emotions impact our work lives, practical advice for managing difficult people and situations, and inspiring essays on what it means to tend to our emotional well-being at work. Uplifting and practical, these books describe the social skills that are critical for ambitious professionals to master. The coauthors of the New York Times-bestselling Difficult Conversations take on the toughest topic of all: how we see ourselves Douglas Stone and Sheila Heen have spent the past fifteen years working with corporations, nonprofits, governments, and families to determine what helps us learn and what gets in our way. In Thanks for the Feedback, they explain why receiving feedback is so crucial yet so challenging, offering a simple framework and powerful tools to help us take on life's blizzard of offhand comments, annual evaluations, and unsolicited input with curiosity and grace. They blend the latest insights from neuroscience and psychology with practical, hard-headed advice. Thanks for the Feedback is destined to become a classic in the fields of leadership, organizational behavior, and education. Examines the relationship women have to the world of work and provides pragmatic advice and tips on how they can use their unique advantages to best effect and succeed in the

Most people feel at odds with their organizations at one time or another: Managers with families struggle to balance professional and personal responsibilities in often unsympathetic firms. Members of minority groups strive to make their organizations better for others like themselves without limiting their career paths. Socially or environmentally conscious workers seek to act on their values at firms more concerned with profits than global poverty or pollution. Yet many firms leave little room for differences, and people who don't "fit in" conclude that their only option is to assimilate or leave. In Rocking the Boat, Debra E. Meyerson presents an inspiring alternative: building diverse, adaptive, family-friendly, and socially responsible workplaces not through revolution but through walking the tightrope between conformity and rebellion. Meyerson shows how these "tempered radicals" work toward transformational ends through incremental means—sticking to their values, asserting their agendas, and provoking change without jeopardizing their hard-won careers. Whether it's by resisting quietly, leveraging "small wins," or mobilizing others in legitimate but powerful ways, tempered radicals turn threats to their identities into opportunities to make a positive difference in their companies—and in the world. Timely and provocative, Rocking the Boat puts self-realization and change within everyone's reach--whether your difference stems from race, gender, sexual

orientation, values, beliefs, or social perspective.

How Successful Career Changers Turn Fantasy into Reality Whether as a daydream or a spoken desire, nearly all of us have entertained the notion of reinventing ourselves. Feeling unfulfilled, burned out, or just plain unhappy with what we're doing, we long to make that leap into the unknown. But we also hold on, white-knuckled, to the years of time and effort we've invested in our current profession. In this powerful book, Herminia Ibarra presents a new model for career reinvention that flies in the face of everything we've learned from "career experts." While common wisdom holds that we must first know what we want to do before we can act, Ibarra argues that this advice is backward. Knowing, she says, is the result of doing and experimenting. Career transition is not a straight path toward some predetermined identity, but a crooked journey along which we try on a host of "possible selves" we might become. Based on her in-depth research on professionals and managers in transition, Ibarra outlines an active process of career reinvention that leverages three ways of "working identity": experimenting with new professional activities, interacting in new networks of people, and making sense of what is happening to us in light of emerging possibilities. Through engrossing stories—from a literature professor turned stockbroker to an investment banker turned novelist—Ibarra reveals a set of guidelines that all successful reinventions share. She explores specific ways that hopeful career changers of any background can: Explore possible selves Craft and execute "identity experiments" Create "small wins" that keep momentum going Survive the rocky period between career identities Connect with role models and mentors who can ease the transition Make time for reflection—without missing out on windows of opportunity Decide when to abandon the old path in order to follow the new Arrange new events into a coherent story of who we are becoming. A call to the dreamer in each of us, Working Identity explores the process for crafting a more fulfilling future. Where we end up may surprise us. From the author of The Presentation of Self in Everyday Life, Stigma is analyzes a person's feelings about himself and his relationship to people whom society calls "normal." Stigma is an illuminating excursion into the situation of persons who are unable to conform to standards that society calls normal. Disqualified from full social acceptance, they are stigmatized individuals. Physically deformed people, ex-mental patients, drug addicts, prostitutes, or those ostracized for other reasons must constantly strive to adjust to their precarious social identities. Their image of themselves must daily confront and be affronted by the image which others reflect back to them. Drawing extensively on autobiographies and case studies, sociologist Erving Goffman analyzes the stigmatized person's feelings about himself and his relationship to "normals" He explores the variety of strategies stigmatized individuals employ to deal with the rejection of others, and the complex sorts of information about themselves they project. In Stigma the interplay of alternatives the stigmatized individual must face every day is brilliantly examined by one of America's leading social analysts.

Written by three career experts, An Intelligent Career is a playbook for the modern knowledge worker, providing a complete guide that will allow workers to take a composite, dynamic view of a life's work in the 21st century."Knowledge work" - the kind of work where one thinks for a living - is fundamental in today's economy. It is the basis for long-term success in the global economy and it drives the collective brainpower through which goods and services are delivered. And today, knowledge work requires much more thana college degree: it means understanding the changing nature of work and employment, and the processes through which knowledge is generated, transferred, and applied. It means understanding new career possibilities, more dynamic work arrangements, and the growing demand for knowledge work around theglobe. It means navigating work life with an authenticity that replaces any straightforward loyalty to a single employer, and instead calls for better understanding of the self, collaborators, clients, and customers. An Intelligent Career provides clear guidance on how to take charge of your own destiny, seek continuous learning, collaborate with others,

recognize and act on fresh opportunities, determine when it is time to move on, and much more. Ultimately, the goal of this book is to help knowledge workersfrom architects to lawyers learn to work on their own terms and to assume ownership of work and career. Don't settle . . . SUCCEED in the right career! Are you stuck in an unsatisfying job? In the wrong profession? An industry that just isn't a fit? Get unstuck! Land a new career—one you're genuinely passionate about. Switchers helps you realize that dream. Written by celebrated career coach and psychologist Dr. Dawn Graham, the book provides proven strategies that will get you where you want to go. The first step is to recognize that the usual rules and job search tools won't work for you. Resumes and job boards were designed with traditional applicants in mind. As a career switcher, you have to go beyond the basics, using tactics tailor-made to ensure your candidacy stands out. The book reveals how to: Understand the concerns of hiring managers—and think like they do • Craft a resume that catches their attention within six seconds • Spotlight transferable skills that companies covet • Rebrand yourself—aligning your professional identity with your new aspirations • Reach decision-makers by recruiting "ambassadors" from within your network • Nail interviews by turning tough questions to your advantage • Convince skeptical employers to shelve their assumptions and take a chance on you • Negotiate a competitive salary and benefits package—even as a "newbie" to the field Career changers face unique challenges that demand fresh approaches. Packed with psychological insights, practical exercises, and inspiring success stories, Switchers helps you leap over obstacles and into a whole new field. Want to pull off the most daring—and fulfilling—career move of your life? Read Switchers.

Entrepreneurship underpins many roles within the publishing industry, from freelancing to bookselling. Entrepreneurs are shaped by the contexts in which their entrepreneurship is situated (social, political, economic, and national). Additionally, entrepreneurship is integral to occupational identity for book publishing entrepreneurs. This Element examines entrepreneurship through the lens of identity and narrative based on interview data with book publishing entrepreneurs in the US Book publishing entrepreneurship narratives of independence, culture over commerce, accidental profession, place, risk, (in)stability, busyness, and freedom are examined in this Element.

Become a more effective leader by discovering the resources you already have Pamela McLean, CEO and cofounder of the Hudson Institute for Coaching, has been at the forefront of the field for the past three decades, using clinical and organizational psychology to provide the highest-quality coaching and development training to professionals in organizations and solo practice worldwide. Now, Pamela is teaching readers to cultivate their leadership potential through "use of self as instrument," a key dimension of developmental coaching that emphasizes the whole person. Her holistic methods give coaches and other leaders a clearer framework for getting to know themselves, exploring their multiple layers, and fostering their latent abilities so that they can foster the abilities of others. Self as Coach guides you along a path that interweaves six broad dimensions of your internal landscape into the fabric of great coaching. This creates lasting improvements, unlike more common remedial, tactical, or performance-based programs, which often only function as short-term solutions. Develop leadership skills using internal resources you already possess Achieve real improvements with long-lasting benefits Based on methodology proven successful in business and personal settings Includes useful practices and exercises for self-reflection and brainstorming Whether you're an emerging or experienced coach, whether you want to grow your own leadership skills or develop them across an entire organization, Self as Coach can help. With its innovative approach, proven methods, and near-universal applicability, this book will not only provide effective instruction but also help you uncover lasting insights that will benefit you long after you've turned the last page.

This revised and extended second edition evaluates the diverse approaches to organizational

change that have defined the field. Explaining the assumptions and implications that accompany these diverse philosophies, this book demystifies the complexities of conflicting perspectives and delivers valuable insights into the research and practice of organizational change.

Working IdentityUnconventional Strategies for Reinventing Your CareerHarvard Business Press

Unplanned events more often determine life and career choices than all the careful planning we do. A chance meeting, a broken appointment, a spontaneous vacation trip are the kind of experiences that lead to unexpected life directions. This book encourages readers to prepare for the unexpected and to make the most of what life offers.

How to close the gap between strategy and execution Two-thirds of executives say their organizations don't have the capabilities to support their strategy. In Strategy That Works, Paul Leinwand and Cesare Mainardi explain why. They identify conventional business practices that unintentionally create a gap between strategy and execution. And they show how some of the best companies in the world consistently leap ahead of their competitors. Based on new research, the authors reveal five practices for connecting strategy and execution used by highly successful enterprises such as IKEA, Natura, Danaher, Haier, and Lego. These companies: • Commit to what they do best instead of chasing multiple opportunities • Build their own unique winning capabilities instead of copying others • Put their culture to work instead of struggling to change it • Invest where it matters instead of going lean across the board • Shape the future instead of reacting to it Packed with tools you can use for building these five practices into your organization and supported by in-depth profiles of companies that are known for making their strategy work, this is your guide for reconnecting strategy to execution.

Configuration Management: Theory, Practice, and Application details a comprehensive approach to configuration management from a variety of product development perspectives, including embedded and IT. It provides authoritative advice on how to extend products for a variety of markets due to configuration options. The book also describes the importance Liberal democracy has provided a certain degree of lesbian and gay rights. But those rights, as we now know, are not unlimited, and they continue to be the focus of efforts by lesbian and gay movements in the United States to promote social change. In this compelling critique, Craig Rimmerman looks at the past, present, and future of the movements to analyze whether it is possible for them to link identity concerns with a progressive coalition for political, social, and gender change, one that take into account race, class, and gender inequalities. Enriched by eight years of interviews in Washington, D.C. and New York City, and by the author's experience as a Capitol Hill staffer, From Identity to Politics will provoke discussion in classrooms and caucus rooms across the United States. Author note: Craig A. Rimmerman is Professor of Political Science at Hobart and William Smith Colleges. He is the author of several books, including The New Citizenship: Unconventional Politics, Activism, and Service. This book offers a clear exposition of introductory macroeconomic theory along with more than 600 one- or two-sentence "news clips" that serve as illustrations and exercises. 'Changes occur all the time. They can be identifiable and dramatic, or they can emerge imperceptibly, creeping up on you until one day you realise your foundations are less solid than you imagined. At this point in your life you need to find a new path.' Coping with transition can be hard at every stage of life, but it presents unique challenges as we come to the time of our lives when we are facing the end of full-on, full-time work. Changing Gear looks at why work is such an important part of a person's identity, and how challenging it can be when it's time to change gear, whether that's to explore a new path or take a step back from our careers entirely. Offering insight, advice and practical exercises to help you make the right decisions, this valuable guide gives you the tools to navigate complicated situations, identify what's most

important, and develop the skills you need to cope with change.

Amy Van Court wrote Escaping Career Prison after years of helping women free themselves from unfulfilling work and land in livelihoods that allow them to achieve career success on their terms. The author's straightforward, no-nonsense approach is balanced with compassion and understanding to help readers discover and utilize their unique gifts, passions and talents. With this book as your guide, you will discover and explore the Three Keys to Career Freedom: deep self-knowledge and self-acceptance, managing the inner critic that keeps you stuck, and connecting with the wisdom that will support and guide you toward a fulfilling career. Escaping Career Prison also includes practical tools such as exercises, resources and recommendations that you will find valuable long after you've landed in your own personal career freedom. This is a book that will serve you for years to come. "If you picked up this book it is because there is "something" stirring within and you know it. Call it curiosity, divine discontentment, or what you will--it has a message for you; there is more for you to know, be and do. In Escaping Career Prison Amy Van Court offers not only the insight, inspiration, humor and motivation to explore that "something"--she gives us the tools with which to do it with grace, ease, confidence. Right now you hold the three keys in your hand that will set you free. If you are ready to step out of the box of the known and into the infinite field of possibilities that await you in that which is yet to be, READ this book." Dennis Merritt Jones Author of The Art of Uncertainty - How to Live In the Mystery of Life and Love It "Amy wants to help you answer a very simple (but essential) question: "What if I fail?" This short book may be the push you need to go make a ruckus. I hope so." Seth Godin Author, Linchpin "Amy Van Court has written you a get out of jail free pass. I love this book. In it you will find practical, nurturing, and visionary guidance. And you may begin the most exquisite journey of your lifetime: finding your true life's work." Tama Kieves Best-selling author of This Time I Dance! Creating the Work You Love and Inspired & Unstoppable: Wildly Succeeding in Your Life's Work! Identity. The most important tool to achieve your dreams. We live in an era with more access than ever before. Everywhere you look it appears someone is more successful, in better shape, making more money and living their dreams. This daily barrage of "better-than-me" drives feelings of imposter syndrome, unworthiness and shame, all the while, deep down we are yearning for a clear sense of self and stability more than ever before. Have you set out down a path to acquire things, attain skills and check off accomplishments, only to wind up overwhelmed, stuck or stagnant in the process? If so, you're hardly the only one. This happens when your internal identity is out of alignment with what you want to be experiencing externally, in the real world. Identity Shift gives you the tools to make meaningful change where it counts: Your Identity. In his sophomore publication, Anthony shares here the secrets to success, but not in the gimmicky way that readers are used to. Innate with in all of us lies the ability to shift into the identity that enables us to unlock a new level of power, perspective, passion and productivity. This book is the concept and process to making an identity shift that will change your life. Anthony Trucks grew up a black adopted boy in a poor white family to beat the odds to become the man he is today: NFL Athlete, American Ninja Warrior and International Speaker who has been featured in Success, Netflix and Amazon Prime and many more. Start reading Identity Shift to stand on the shoulders of giants and ascend the mountains of your ambitions today.

Everyone feels stuck every now and again, paralyzed by the gnawing feeling that something must change - whether in one's work or work environment, or in a life situation or way of living. But when is this feeling an indication of major psychological impasse? And when will this failure to get "unstuck" threaten not only your personal life and career, but even the healthy functioning of the rest of your team or organization? What are the steps to navigate out of this kind of rut and find a meaningful way forward? In Getting Unstuck, psychologist Timothy Butler shares a proven model for moving from a state of career or life impasse to a new vision based on deeper knowledge of the work and life structures that will ultimately be most meaningful. Outlining a process that he has used with thousands of executives and MBA students, Butler explains how to recognize a state of psychological impasse and shows that this state is in fact the beginning of a necessary and predictable process of psychological development that is repeated many times throughout one's life. Further, he shows how to turn impasse into a vision of meaning and purpose, first by awakening and deepening one's imagination, then by recognizing patterns of meaning in one's life, and finally, by taking action to turn one's meaningful vision into a daily reality. Supported by a wide range of stories of others who have accomplished similar life transitions, this book is written for anyone who feels stuck and is looking for practical and authoritative guidance for moving out of his or her own immediate impasse. Make Your Contacts Count is a practical, step-by-step guide for creating, cultivating, and capitalizing on networking relationships and opportunities. Packed with valuable tools, the book offers a field-tested "Hello to Goodbye" system that takes readers from entering a room, to making conversations flow, to following up. Updated from its first edition, the book now includes expanded advice on building social capital at work and in job hunting, as well as new case studies, examples, checklists, and questionnaires. Readers will discover how to: * draft a networking plan * cultivate current contacts * make the most of memberships * effectively exchange business cards * avoid the top ten networking turn-offs * share anecdotes that convey character and competence * transform their careers with a networking makeover Job-seekers, career-changers, entrepreneurs, and others will find all the networking help they need to supercharge their careers and boost their bottom lines.

Your next act starts now. You're ready for something new, but it's hard to start over. Just the idea of trading the security you have now for the unknown or throwing away the education and time you've invested in your current career can plunge you into a swirl of indecision and anxiety. But mixing things up every few years is an increasingly normal and cyclical part of a healthy work life--a way to gain new skills and stretch your existing ones by applying them to different contexts. Whether you know what you want to do next or you're still evaluating options, the HBR Guide to Changing Your Career will help you: Imagine other professional selves Identify the skills you need--and those you already possess that will transfer to another industry Assess the financial implications of the change you're considering Try out new roles without endangering your current job Explain a seemingly winding career path Pitch yourself into a new role People and organizations at every stage of Internet sophistication face the same burning question: How should they change in order to succeed in a digital world? Renowned thinker and business trailblazer Rosabeth Moss Kanter says answers will be found not in cyberspace but on the ground, where real people connect, collaborate, and

form thriving human communities. In this eye-opening book, Kanter explores what she calls "e-culture"-a new way of living and working that will transform every aspect of today's organizations. Kanter argues that networks of relationships, not just new technologies, permit speed and seamlessness, encourage creativity and collaboration, and release energy and brainpower-the "soul" of e-business. And every organizationfrom dotcoms to dotcom-enablers (technology and service providers) to wannadots (traditional companies struggling to embrace the Web)- must learn to build and foster them. Based on a landmark project with rare on-site access, over 300 interviews, and a 785-company global survey, Evolve! provides a hands-on blueprint for adopting the core principles of e-culture: treat strategy as improvisational theater; nurture networks of partners; reconstruct organizations as online and offline "communities"; and attract and retain top talent. With colorful and memorable stories, Kanter illuminates vast differences between older, more conservative companies and aggressive, born-digital dotcoms. She takes us deep inside evolving organizations-including IBM, eBay, Reuters, Sun Microsystems, Razorfish, Abuzz, Barnesandnoble.com, Williams-Sonoma, and pioneering public schools-to provide best practices from e-culture pacesetters and cautionary lessons from Internet laggards. Defining the skills leaders need to master change, she reveals how dotcoms and dotcom-enablers can grow fast while crafting a great culture, and how wannadots can benefit by becoming Webenabled. For anyone who wants to realize the potential and avoid the pitfalls of the Internet age, this pathbreaking book identifies and analyzes the emergence of e-cultureand provides a lively, roll-up-your-sleeves guide to profiting from tomorrow. Rosabeth Moss Kanter is the Ernest L. Arbuckle Professor of Business Administration at Harvard Business School. She has been named one of the "50 Most Powerful Women in the World" by The Times of London, and is the author of several bestselling books. The best-selling guide for coping with changes in life and work, named one of the 50 alltime best books in self-help and personal development Whether you choose it or it is thrust upon you, change brings both opportunities and turmoil. Since Transitions was first published, this supportive guide has helped hundreds of thousands of readers cope with these issues by providing an elegantly simple yet profoundly insightful roadmap of the transition process. With the understanding born of both personal and professional experience, William Bridges takes readers step by step through the three stages of any transition: The Ending, The Neutral Zone, and, eventually, The New Beginning, Bridges explains how each stage can be understood and embraced, leading to meaningful and productive movement into a hopeful future. With a new introduction highlighting how the advice in the book continues to apply and is perhaps even more relevant today, and a new chapter devoted to change in the workplace, Transitions will remain the essential guide for coping with the one constant in life: change.

In Transition is drawn from the brilliant seminar that has helped more than a thousand Harvard MBAs advance their careers. For the past ten years Mary Burton and Kick Wedemeyer have conducted their personal seminar on career management for the Harvard Business School Club of New York, helping more than a thousand Harvard Business School graduates advance their careers and enhance their lives. With In Transition, the expertise of these two seasoned career consultants is finally available to all managers not completely satisfied with their jobs and life situations. In Transition offers a new perspective and proven guidance to all managers. It will help you to:

Locate, evaluate, and obtain the most satisfying job possible Understand what you really want out of your career Access all your options, including a new job in the same field, a new career direction, or enhancement of your effectiveness in your current situation Apply the business skills you already possess to your job search Integrate your personal and professional life

Networking is the art of building and maintaining connections for shared positive outcomes. This field guide begins by politely examining, and then shattering to pieces, traditional networking truisms.

A new personalized way to find the perfect job—while staying calm during the process. You are so much more than a resume or job application, but how can you communicate that to your potential employer? You need to learn to ask the right questions, stop using job sites, and start doing the work that actually counts. Based on information gained from over 400,000 individuals who have used these exercises, this book reveals career expert Dev Aujla's tried-and-tested method for job seekers at every stage of their career. Filled with anecdotes and advice from professionals ranging from a wilderness guide to an architect, it includes quick-step exercises that help you avoid the common pitfalls of navigating a modern career. Whether you've just decided to start the hunt or you're gearing up for a big interview, 50 Ways to Get a Job will keep you poised, on-track, and motivated right up to landing your dream career. Get the Job You Want, Even When No One's Hiring You CAN find a good job in a bad economy – but NOT with conventional search strategies. New Rules for a New Reality Today's job market is the toughest in recent history, and the challenges are here to stay. Even so, you CAN get the job you want – IF you discard conventional approaches to the search. Get the Job You Want, Even When No One's Hiring is the ONLY career book that: Explains the special strategies necessary to land a job during an economic crisis Integrates comprehensive, practical guidance on both job search and career management Provides an extensive online "Job Search Survival Toolkit" to augment the book Addresses the realities of this job market with real-world, actionable steps Positions this downturn in the economy as a positive opportunity to develop a much better career In Get the Job You Want, Even When No One's Hiring, career expert Ford R. Myers maps the new world of job search and reveals essential strategies for your success. You'll learn how to seize opportunities that aren't posted yet ... how to make yourself an instant asset to potential employers ... how to clearly stand-out as the best candidate ... and how to leverage social media, blogs, and other Web tools. Best of all, you'll learn how to "recession-proof" your career for the long term. Can YOU Get the Job You Want, Even When No One's Hiring? With this powerful new book – YES, you can! The successful CEO of the internationally renowned Peak Potentials—who has trained thousands of people to find new jobs, careers, and directions—shares his practical and inspirational program for reinventing yourself, whether you are out of work or want to change your professional trajectory. What would you do in your life if you knew you could not fail? That's the question answered in Pivot, a roadmap for embracing your true potential without abandoning your responsibilities or risking your future. As a transformational teacher and the CEO of Peak Potentials, which has trained more than one million people worldwide, Adam Markel can help you leap out of your comfort zone and into the destiny you've always dreamed of. Whether you are transitioning your career, or have been downsized, or believe that your true potential has yet to be fully tapped, Pivot is a guide to reinvention for anyone, at any age. With clear-eyed compassion and frank assessments, Adam shares the secrets that will guide you away from fear and toward a powerful new vision for your life. The uplifting stories, introspective prompts, clear step-by-step exercises, and energizing calls to action throughout this remarkable book will guide you through the process of personal and career transformation, from creating a vision and clearing space for change to building a supportive

environment and establishing daily rituals that will regenerate your soul. Success and personal fulfillment are within reach! Program your internal GPS to a destination of your wildest imagination—all it takes to change your path is one right turn.

Develop the mindset and presence to successfully manage others for the first time. If you read nothing else on becoming a new manager, read these 10 articles. We've combed through hundreds of Harvard Business Review articles and selected the most important ones to help you transition from being an outstanding individual contributor to becoming a great manager of others. This book will inspire you to: Develop your emotional intelligence Influence your colleagues through the science of persuasion Assess your team and enhance its performance Network effectively to achieve business goals and for personal advancement Navigate relationships with employees, bosses, and peers Get support from above View the big picture in your decision making Balance your team's work and personal life in a high-intensity workplace This collection of articles includes "Becoming the Boss," by Linda A. Hill; "Leading the Team You Inherit," by Michael D. Watkins; "Saving Your Rookie Managers from Themselves," by Carol A. Walker; "Managing the High-Intensity Workplace," by Erin Reid and Lakshmi Ramarajan; "Harnessing the Science of Persuasion," Robert B. Cialdini; "What Makes a Leader?" by Daniel Goleman; "The Authenticity Paradox," by Herminia Ibarra; "Managing Your Boss," by John J. Gabarro and John P. Kotter; "How Leaders Create and Use Networks," by Herminia Ibarra and Mark Lee Hunter; "Management Time: Who's Got the Monkey?" by William Oncken, Jr., and Donald L. Wass; and BONUS ARTICLE: "How Managers Become Leaders," by Michael D. Watkins.

#1 NEW YORK TIMES BEST SELLER • At last, a book that shows you how to build—design—a life you can thrive in, at any age or stage Designers create worlds and solve problems using design thinking. Look around your office or home—at the tablet or smartphone you may be holding or the chair you are sitting in. Everything in our lives was designed by someone. And every design starts with a problem that a designer or team of designers seeks to solve. In this book, Bill Burnett and Dave Evans show us how design thinking can help us create a life that is both meaningful and fulfilling, regardless of who or where we are, what we do or have done for a living, or how young or old we are. The same design thinking responsible for amazing technology, products, and spaces can be used to design and build your career and your life, a life of fulfillment and joy, constantly creative and productive, one that always holds the possibility of surprise.

Meet the challenges of life and master your future Do you ever feel like you're just floating through life with a lack of direction? Or get that nagging feeling that things could be better? Then it's time you thought about your life plan. Our lives can be thought of as stories – as narratives and adventures - and nearly all classic stories share certain universal characteristics. Our lives should be seen as a hero's journey, a quest filled with challenges, turbulence and adventure. By appreciating this pattern, and understanding where you are on your own personal journey, you'll get the perspective needed to write your own life story and set yourself on the right path. Be the hero of your own life In Your Life Plan, Erica Sosna shows you how to choose and live a life that is truly meaningful, exciting and adventurous. Having a life project – a dream or goal that feels like a real challenge, can give you focus, energy and purpose. This book offers practical solutions and guidance for dealing with difficult personal challenges and becoming the victorious hero who achieves happiness and fulfilment. Go. Stand for something. Take up the charge and move into a purposeful and positive future. Praise for The Completely Revised HANDBOOK OF COACHING "Pam McLean has written a jewel of a book. Its straightforward, easy-to-read style lays out an elegantly simple, effective, and agile coaching methodology. This will become a well-used ('dog-eared,' in the days before e-books) guidebook for both the new and the seasoned coach." —MARY BETH O'NEILL, author, Executive Coaching with Backbone and Heart "A welcome and comprehensive update

of the original Handbook, this theoretically grounded, yet highly practical book presents important integrative coaching models that deal with complex coaching issues in an easy-toread way. This book will be of use to novices and experienced coaches alike." —ANTHONY M. GRANT Ph.D., coauthor, Evidence Based Coaching Handbook; faculty, University of Sydney "I love this book. Pam McLean offers the most comprehensive and clear explanation of use of self—why it is important and where we need to focus our attention—that I have ever read. In addition, she describes the robust Hudson coaching methodology clearly with lots of examples and always links theory to practice." —RICK MAURER, author, Beyond the Wall of Resistance; faculty, Gestalt Institute of Cleveland "The new Handbook of Coaching is intellectually satisfying and pragmatically rich, a tour-de-force grounded in a thorough exploration of adult development and coaching models. This major rework of Hudson's classic offers practitioners extensive guidance on coach methodology, the system dynamics of change, and the crucial use of self. Leadership coaches at any level will find this an invaluable resource." —DOUG SILSBEE, author, Presence-Based Coaching "With an emphasis on thoroughly understanding one's self as a coach and supporting one's clients to understand themselves, as well as their contexts, Pam's book is very resourceful both practically and conceptually. Her very current real-life examples are insightful and useful." —EDIE SEASHORE, M.A., author, Triple Impact Coaching

What will your 100-year life look like? Does the thought of working for 60 or 70 years fill you with dread? Or can you see the potential for a more stimulating future as a result of having so much extra time? Many of us have been raised on the traditional notion of a three-stage approach to our working lives: education, followed by work and then retirement. But this wellestablished pathway is already beginning to collapse – life expectancy is rising, final-salary pensions are vanishing, and increasing numbers of people are juggling multiple careers. Whether you are 18, 45 or 60, you will need to do things very differently from previous generations and learn to structure your life in completely new ways. The 100-Year Life is here to help. Drawing on the unique pairing of their experience in psychology and economics, Lynda Gratton and Andrew Scott offer a broad-ranging analysis as well as a raft of solutions, showing how to rethink your finances, your education, your career and your relationships and create a fulfilling 100-year life. How can you fashion a career and life path that defines you and your values and creates a shifting balance between work and leisure? What are the most effective ways of boosting your physical and mental health over a longer and more dynamic lifespan? How can you make the most of your intangible assets – such as family and friends – as you build a productive, longer life? In a multiple-stage life how can you learn to make the transitions that will be so crucial and experiment with new ways of living, working and learning? Shortlisted for the FT/McKinsey Business Book of the Year Award, The 100-Year Life is a wake-up call that describes what to expect and considers the choices and options that you will face. It is also fundamentally a call to action for individuals, politicians, firms and governments and offers the clearest demonstration that a 100-year life can be a wonderful and inspiring one. Whether you're 20, 40, 60 or older, many of us are still looking for an answer to that perennial question, 'What do I want to be when I grow up?' In Designing Your Life, Silicon Valley design innovators Bill Burnett and Dave Evans use their expertise to help you work out what you want -- and how to get it. Their phenomenally successful Life Design course has been tried and tested by thousands of people, from students to mid-career professionals to retirees contemplating a whole new future. Now in book form for the first time, their simple method will teach you how to use basic design tools to create a life that will work for you. Using lots of reallife stories and proven techniques like reframing, prototyping and mind-mapping you will learn how to build your way forwards, step-by-positive-step, to a life that's better by a design of your own making. Because a well-designed life means a life well-lived.

A powerful model for career reinvention that reverses conventional wisdom Includes

fascinating case studies of personal and professional reinventions—from literature professor to stockbroker, from psychiatrist to Buddhist monk, and from investment banker to fiction writer, among others. Gives readers a new way to understand change in their lives. Career change is not a step-by-step linear process—it's crooked and takes much longer than we think. Nor is change the result of one big event. Rather, many small steps add up to a successful change.

You aspire to lead with greater impact. The problem is you're busy executing on today's demands. You know you have to carve out time from your day job to build your leadership skills, but it's easy to let immediate problems and old mind-sets get in the way. Herminia Ibarra—an expert on professional leadership and development and a renowned professor at INSEAD, a leading international business school—shows how managers and executives at all levels can step up to leadership by making small but crucial changes in their jobs, their networks, and themselves. In Act Like a Leader, Think Like a Leader, she offers advice to help you: • Redefine your job in order to make more strategic contributions • Diversify your network so that you connect to, and learn from, a bigger range of stakeholders • Become more playful with your self-concept, allowing your familiar—and possibly outdated—leadership style to evolve Ibarra turns the usual "think first and then act" philosophy on its head by arguing that doing these three things will help you learn through action and will increase what she calls your outsight—the valuable external perspective you gain from direct experiences and experimentation. As opposed to insight, outsight will then help change the way you think as a leader: about what kind of work is important; how you should invest your time; why and which relationships matter in informing and supporting your leadership; and, ultimately, who you want to become. Packed with self-assessments and practical advice to help define your most pressing leadership challenges, this book will help you devise a plan of action to become a better leader and move your career to the next level. It's time to learn by doing.

DO YOU JUMP OUT OF BED EVERY MORNING AND RUSH TO A JOB YOU LOVE? Or is the work you once enjoyed now just a way to pay the bills? Perhaps you're even doubting your career choice altogether. Let The Pathfinder guide you to a more engaging, fulfilling work life. Based on breakthrough techniques developed by Rockport Institute, an innovative and award-winning career-counseling network that has changed the lives of over 10,000 people. The Pathfinder offers invaluable advice and more than 100 self-tests and diagnostic tools that will help you choose an entirely new career -- or view a current job from a new, more positive perspective. You'll learn: * How to design your new career direction step by step so that it fits your talents, personality, needs, goals, values, and is, at the same time, practical and attainable * How to deal successfully with the "yeah but" voices in your head that keep you going back to the same old ill-fitting job, day after day * How to land the perfect job in your new field, plus tips on writing a really exceptional résumé, personal marketing, and networking (even for those who hate to network) Whether you're a seasoned professional in search of a career change or a beginner just entering the working world, you want to make the right choices from the beginning. No matter where you are in your journey, if you want work to be more of a dance than a drag, The Pathfinder will expertly coach you through the process of designing a career you will love.

This book was written to turn you ON – to ignite you from the core of your being! The

contents are designed to vitally inspire you to cultivate meaning, passion, and purpose in the everyday moments, unleashing the very best version of you, every day. And then, you will be compelled to bring it – and bring it strong - to everything you do to make the contribution worthy of your one, precious life. People are motivated at their highest levels when they can connect their work contributions to a greater purpose and mission, and you as their inspirational leader can help them do so. The world desperately needs a sea change in an otherwise soul-sucking workplace that is draining the life out of its members. This book will transform you to be that force, standing strong in inspiration and purpose, igniting the vitalizing ripple through your team and organization. Starting with meaning and finishing with purpose, Part One is designed to get you fit for living and leading with "gusto." Each chapter contains activities designed to transform you into a more impassioned and inspirational leader. Part Two teaches you how to unleash that newly found vibrant being to ignite your team members to realize their own greatness and elevate your organization's cause to a higher contribution that betters the world. Work and the way business is done can be such profoundly powerful forces for good that elevate humanity – your impassioned, inspirational, and purposeful leadership is essential to creating a world we all want to live in. Your journey awaits let's get to work. Key features: Provides a 6-point framework to live with passion and work on purpose. Inspiring stories from Alise's radio show guests to illustrate key points. Application activities in each chapter to catalyze your transformation CONFIDENT NETWORKING FOR CAREER SUCCESS by bestselling author Gael Lindenfield and her husband Stuart is a practical and accessible self-help book everyone will benefit from. Good networking is vital in today's world of work. This book will enable you to build your confidence and develop the essential personal and psychological qualities and skills you need in order to build contacts, enjoy beneficial relationships, and develop a successful and exciting career. Packed with information, advice and anecdotes, including quick-fix solutions for common problems and guidelines for extroverts and introverts, CONFIDENT NETWORKING FOR CAREER SUCCESS will help you to overcome shyness, anxiety and low self-esteem and develop your communication, emotional management, organizational, relationship and electronic skills so that you can easily generate new contacts and enjoy the working life you want.

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