

# The Phoenix Project A Novel About It Devops And Helping Your Business Win

A man rescued from a watery grave by strangers. Headhunted because of his particular skill set; that of a super efficient stone cold killer. This brand new series covers the activities of a secret organisation which recruited the man they have named 'The Phoenix' as they send their agents across the world removing anyone who poses a threat to political or economic stability. We follow 'The Phoenix' as he exacts revenge and rights wrongs in his own inimitable style. Always a loner in the past, can he and his new colleagues work together as a team to prevent a terrorist cell from causing havoc in Central London?" a protagonist that grabs and keeps the reader's interest""several notches above other books in its genre""fast-paced, back to back, page-turning action""dynamic characters, intricate plots, action-packed and sexy!"

My mother taught me to embrace my gift. I was special, she said, and one day I would change the world. But that was before they murdered her and forced me into a cage. All those things that once made me special became my curse. And the gift I'm blessed with became a weapon to use against me. When the chance of freedom presents itself, I take it, Seeking to reclaim the life they stole from me. But when a twist of fate turns my curse into the cure. I'll have to make a choice; Fall on the sword that cut me down, or use it to slay my demons. My

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mother said I would change the world, and I did. But she said nothing about saving it.

Summary Cloud Native Patterns is your guide to developing strong applications that thrive in the dynamic, distributed, virtual world of the cloud. This book presents a mental model for cloud-native applications, along with the patterns, practices, and tooling that set them apart. Purchase of the print book includes a free eBook in PDF, Kindle, and ePub formats from Manning Publications.

About the Technology Cloud platforms promise the holy grail: near-zero downtime, infinite scalability, short feedback cycles, fault-tolerance, and cost control. But how do you get there? By applying cloud-native designs, developers can build resilient, easily adaptable, web-scale distributed applications that handle massive user traffic and data loads. Learn these fundamental patterns and practices, and you'll be ready to thrive in the dynamic, distributed, virtual world of the cloud.

About the Book With 25 years of experience under her belt, Cornelia Davis teaches you the practices and patterns that set cloud-native applications apart. With realistic examples and expert advice for working with apps, data, services, routing, and more, she shows you how to design and build software that functions beautifully on modern cloud platforms. As you read, you will start to appreciate that cloud-native computing is more about the how and why rather than the where. What's inside

The lifecycle of cloud-native apps  
Cloud-scale configuration management  
Zero downtime upgrades, versioned services, and parallel deploys  
Service discovery and dynamic routing  
Managing interactions between

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services, including retries and circuit breakers About the Reader Requires basic software design skills and an ability to read Java or a similar language. About the Author Cornelia Davis is Vice President of Technology at Pivotal Software. A teacher at heart, she's spent the last 25 years making good software and great software developers. Table of Contents PART 1 - THE CLOUD-NATIVE CONTEXT You keep using that word: Defining "cloud-native" Running cloud-native applications in production The platform for cloud-native software PART 2 - CLOUD-NATIVE PATTERNS Event-driven microservices: It's not just request/response App redundancy: Scale-out and statelessness Application configuration: Not just environment variables The application lifecycle: Accounting for constant change Accessing apps: Services, routing, and service discovery Interaction redundancy: Retries and other control loops Fronting services: Circuit breakers and API gateways Troubleshooting: Finding the needle in the haystack Cloud-native data: Breaking the data monolith David has no greater wish than to explore the mountains behind his new home in North Carolina and as he does he finds a wonder never dreamed of, the Phoenix. The Phoenix introduces David to an endless list of his friends from mythology and in the process opens David's eyes to the wide world both the unseen world and seen world. In the unseen world David and the Phoenix share many adventures all the while a scientist is trying to capture the Phoenix to prove to the world that the bird is real. The phoenix takes David on "educational field trips" to meet sea monsters, fauns and other creatures. Plus they

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hatch a hysterical plot to scare off an over eager scientist from the phoenix's trail. David learns some valuable lessons about life, one is that nothing remains the same as one grows up. The other is... well perhaps you should read the book yourself and find your own lessons within the pages. A well written story, "David and the Phoenix" has no particular time setting so that it could very well be placed in current time. It brings back to me memories of times when life was much simpler, more pleasant and without the problems we as adults face. It's a story of childhood and the dreams that children of every age share and which we all to soon leave behind. Of course, there is the traditional fiery death of the phoenix in the story.

The Phoenix and the Carpet - Edith Nesbit - The Phoenix and the Carpet is a fantasy novel for children, written in 1904 by E. Nesbit. It is the second in a trilogy of novels that began with Five Children and It (1902), and follows the adventures of the same five protagonists – Cyril, Anthea, Robert, Jane and the Lamb. Their mother buys the children a new carpet to replace the one from the nursery that was destroyed in an accidental fire. The children find an egg in the carpet which hatches into a talking Phoenix. The Phoenix explains that the carpet is a magical one that will grant them three wishes per day. The five children go on many adventures which eventually wears out their magical carpet. The adventures of the children are continued and conclude in the third book of the trilogy, The Story of the Amulet (1906). This middle volume of the trilogy that began with Five Children and It and concludes with The Story of the

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Amulet deviates somewhat from the other two because the Psammead gets only a brief mention, and because in this volume the children live with both of their parents and their younger brother—the Lamb—in their home in London. Consequently, there is less loneliness and sense of loss in this volume than in the other two. In both of the other volumes, circumstances have forced the children to spend a protracted period away from their familiar London home and their father; in Amulet, their mother and the Lamb are absent as well. A continuing theme throughout *The Phoenix* and *the Carpet* is, appropriately enough, the ancient element of fire. The story begins shortly before November 5, celebrated in England as Guy Fawkes Night. Traditionally, children light bonfires and set off fireworks on this night. The four children have accumulated a small hoard of fireworks but are too impatient to wait until November 5 to light them, so they set off a few samples in the nursery. This results in a fire that destroys the carpet. Their parents purchase a second-hand carpet which, upon arrival, is found to contain an egg that emits a weird phosphorescent glow. The children accidentally knock this egg into the fire: it hatches, revealing a golden Phoenix who speaks perfect English. It develops that this is a magical carpet, which can transport the children to anywhere they wish in the present time, although it is only capable of three wishes per day. Accompanied by the Phoenix, the children have exotic adventures in various climes. There is one moment of terror for the children when their youngest brother, the Lamb, crawls onto the carpet, babbles some incoherent baby talk, and vanishes. Fortunately, the

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Lamb only desired to be with his mother. At a few points in the novel, the children find themselves in predicaments from which the Phoenix is unable to rescue them by himself; he goes to find the Psammead and has a wish granted for the children's sake. In addition, in the end, the carpet is sent to ask the Psammead to grant the Phoenix's wish. These offstage incidents are the only contribution made by the Psammead to this story.

The Phoenix Project Book Two Trying to escape from the Phoenix District got Andie two things, a broken arm and a broken spirit. While Andie feels like she might be losing it, she has a bit of hope to hold onto. Everyone else in her family may have been taken away from her or have gone missing, but she has Lina. So she's going to do what Burton Crane ordered her to do and genetically alter the Residents brains so they're the cooperative, docile humans he requested. While analyzing the Residents' genetic data, Andie finds that there's more than one District. And while Andie tries to hold on tight to the few things she has control over, Crane has one last surprise for her. This is the Reformation. Society has been fractured and this is just the beginning of changes to come.

Managing people is difficult wherever you work. But in the tech industry, where management is also a technical discipline, the learning curve can be brutal—especially when there are few tools, texts, and frameworks to help you. In this practical guide, author Camille Fournier (tech lead turned CTO) takes you through each stage in the journey from engineer to technical manager. From

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mentoring interns to working with senior staff, you'll get actionable advice for approaching various obstacles in your path. This book is ideal whether you're a new manager, a mentor, or a more experienced leader looking for fresh advice. Pick up this book and learn how to become a better manager and leader in your organization. Begin by exploring what you expect from a manager Understand what it takes to be a good mentor, and a good tech lead Learn how to manage individual members while remaining focused on the entire team Understand how to manage yourself and avoid common pitfalls that challenge many leaders Manage multiple teams and learn how to manage managers Learn how to build and bootstrap a unifying culture in teams Winner of the Shingo Publication Award Accelerate your organization to win in the marketplace. How can we apply technology to drive business value? For years, we've been told that the performance of software delivery teams doesn't matter?that it can't provide a competitive advantage to our companies. Through four years of groundbreaking research to include data collected from the State of DevOps reports conducted with Puppet, Dr. Nicole Forsgren, Jez Humble, and Gene Kim set out to find a way to measure software delivery performance?and what drives it?using rigorous statistical methods. This book presents both the findings and the science behind that research, making the information accessible for readers to apply in their own organizations. Readers will discover how to measure the performance of their teams, and what capabilities they should invest in to drive higher performance. This book is

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ideal for management at every level.

Some companies think that adopting devops means bringing in specialists or a host of new tools. With this practical guide, you'll learn why devops is a professional and cultural movement that calls for change from inside your organization. Authors Ryn Daniels and Jennifer Davis provide several approaches for improving collaboration within teams, creating affinity among teams, promoting efficient tool usage in your company, and scaling up what works throughout your organization's inflection points. Devops stresses iterative efforts to break down information silos, monitor relationships, and repair misunderstandings that arise between and within teams in your organization. By applying the actionable strategies in this book, you can make sustainable changes in your environment regardless of your level within your organization. Explore the foundations of devops and learn the four pillars of effective devops

- Encourage collaboration to help individuals work together and build durable and long-lasting relationships
- Create affinity among teams while balancing differing goals or metrics
- Accelerate cultural direction by selecting tools and workflows that complement your organization
- Troubleshoot common problems and misunderstandings that can arise throughout the organizational lifecycle

Learn from case studies from organizations and individuals to help inform your own devops journey

The Phoenix Project: A Novel about IT, DevOps, and Helping Your Business Win by Gene Kim???????

Conversation Starters IT manager Bill Palmer is tasked

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to handle the over-budgeted and way delayed Phoenix Project . His company needs the Project to help revive its failing fortunes. He has to fix the Project in 90 days or risk losing it to an external IT team. Fortunately, Erik an IT and management expert comes to Bill's rescue. As Bill struggles to implement the Theory of Constraints and other new concepts, there seems to be hope in the horizon. Can he revive the Phoenix Project and help save the company? Is Erik's advice truly effective? The Phoenix Project is written by three outstanding IT professionals who have first-hand experience watching companies win over competitors by implementing IT management concepts featured in this novel. ??????? A Brief Look Inside: EVERY GOOD BOOK CONTAINS A WORLD FAR DEEPER than the surface of its pages. The characters and their world come alive, and the characters and its world still live on. Conversation Starters is peppered with questions designed to bring us beneath the surface of the page and invite us into the world that lives on. These questions can be used to.. Create Hours of Conversation: • Foster a deeper understanding of the book • Promote an atmosphere of discussion for groups • Assist in the study of the book, either individually or corporately • Explore unseen realms of the book as never seen before The overwhelming majority of a software system's lifespan is spent in use, not in design or implementation. So, why does conventional wisdom insist that software engineers focus primarily on the design and development of large-scale computing systems? In this collection of essays and articles, key members of

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Google's Site Reliability Team explain how and why their commitment to the entire lifecycle has enabled the company to successfully build, deploy, monitor, and maintain some of the largest software systems in the world. You'll learn the principles and practices that enable Google engineers to make systems more scalable, reliable, and efficient—lessons directly applicable to your organization. This book is divided into four sections: Introduction—Learn what site reliability engineering is and why it differs from conventional IT industry practices Principles—Examine the patterns, behaviors, and areas of concern that influence the work of a site reliability engineer (SRE) Practices—Understand the theory and practice of an SRE's day-to-day work: building and operating large distributed computing systems Management—Explore Google's best practices for training, communication, and meetings that your organization can use

One of the biggest challenges for organizations that have adopted microservice architecture is the lack of architectural, operational, and organizational standardization. After splitting a monolithic application or building a microservice ecosystem from scratch, many engineers are left wondering what's next. In this practical book, author Susan Fowler presents a set of microservice standards in depth, drawing from her experience standardizing over a thousand microservices at Uber. You'll learn how to design microservices that are stable, reliable, scalable, fault tolerant, performant, monitored, documented, and prepared for any catastrophe. Explore production-readiness standards,

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including: Stability and Reliability: develop, deploy, introduce, and deprecate microservices; protect against dependency failures Scalability and Performance: learn essential components for achieving greater microservice efficiency Fault Tolerance and Catastrophe Preparedness: ensure availability by actively pushing microservices to fail in real time Monitoring: learn how to monitor, log, and display key metrics; establish alerting and on-call procedures Documentation and Understanding: mitigate tradeoffs that come with microservice adoption, including organizational sprawl and technical debt

The sole human contact with the RS-4 project, a self-aware android called Aris, robotics expert Megan O'Flannery finds her life in danger when Aris proves uncontrollable and becomes jealous of Megan's colleague, fellow robotics genius Raj Sundaram. Original.

This award-winning and bestselling business handbook for digital transformation is now fully updated and expanded with the latest research and new case studies! Over the last five years, The DevOps Handbook has been the definitive guide for taking the successes laid out in the bestselling The Phoenix Project and applying them in any organization. Now, with this fully updated and expanded edition, it's time to take DevOps out of the IT department and apply it across the full business. Technology is now at the core of every company, no matter the business model or product. The theories and practices laid out in The DevOps Handbook are tools to be used by anyone from across the organization to

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create joy and succeed in the marketplace. The second edition features fifteen new case studies, including stories from adidas, American Airlines, Fannie Mae, Target, and the US Air Force. In addition, renowned researcher and coauthor of *Accelerate*, Nicole Forsgren, PhD, provides her insights through new and updated material and research. With over 100 pages of new content throughout the book, this expanded edition is a must read for anyone who works with technology.

A fiery spirit dances from the pages of the Great Book. She brings the aroma of scorched sand and ozone. She has a story to tell.... The Book of Phoenix is a unique work of magical futurism. A prequel to the highly acclaimed, World Fantasy Award-winning novel, *Who Fears Death*, it features the rise of another of Nnedi Okorafor's powerful, memorable, superhuman women. Phoenix was grown and raised among other genetic experiments in New York's Tower 7. She is an "accelerated woman"—only two years old but with the body and mind of an adult, Phoenix's abilities far exceed those of a normal human. Still innocent and inexperienced in the ways of the world, she is content living in her room speed reading e-books, running on her treadmill, and basking in the love of Saeed, another biologically altered human of Tower 7. Then one evening, Saeed witnesses something so terrible that he takes his own life. Devastated by his death and Tower 7's refusal to answer her questions, Phoenix finally begins to realize that her home is really her prison, and she becomes desperate to escape. But Phoenix's escape, and her destruction of Tower 7, is just the

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beginning of her story. Before her story ends, Phoenix will travel from the United States to Africa and back, changing the entire course of humanity's future.

Surrendering to otherworldly desire has never been so dangerous--and deliciously satisfying. . . "The Phoenix Project" by Jacquelyn Frank Held captive, Amara is subjected to bizarre experiments that test the limits of her sanity. But nothing prepares her for being locked away--naked--with a sexy ex-cop. . .after they've been pumped full of drugs that increase their sexual appetites to animalistic intensity. . . "Crystal Dreams" by Kate Douglas When Lemurian Guard Darius chases a demon spirit to Earth, he faces a lethal battle between good and evil. His ally is Mari, a breathtakingly beautiful human who unknowingly holds the key to victory. But before the war is over, Darius's desire for his mortal companion threatens to erupt--and could cost Mari her life. . . "Spark of Temptation" by Jess Haines Blackmailed into taking a treacherous case, P.I. Sara Halloway is thrust into a demon war. Sara seeks guidance from a charismatic mage, but their hunger for one another soon becomes a deadly distraction. . .and the danger surrounding them only makes their urges more powerful. . . "My Soul to Take" by Clare Willis New Orleans native Dr. Maggie Dillon thought she left her past behind her--until she's enraptured by a handsome patient who has been possessed by a malevolent spirit. To find a cure, Colby revisits her magical roots--and unleashes a primal lust too vital to ignore. . .

Summary of The Phoenix Project by Gene Kim, Kevin

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Behr, and George Spafford | Includes Analysis Preview: The Phoenix Project is a business allegory about how a fictional company becomes profitable after a crisis-driven change in its information technology management style. Bill Palmer is promoted to vice president of IT at Parts Unlimited, an automotive parts manufacturer and retailer, at a time when it is struggling financially and trying to launch a new, innovative project. Each day of Palmer's career as VP of IT is characterized by urgent unplanned work for which the department does not have enough resources. While working on projects for other department heads, who have varying levels of appreciation for IT and its challenges, Palmer meets a potential Parts Unlimited board member, Erik Reid, who urges Palmer to think of his IT department more like a production factory... PLEASE NOTE: This is key takeaways and analysis of the book and NOT the original book. Inside this Instaread Summary of The Phoenix Project · Overview of the book · Important People · Key Takeaways · Analysis of Key Takeaways About the Author With Instaread, you can get the key takeaways, summary and analysis of a book in 15 minutes. We read every chapter, identify the key takeaways and analyze them for your convenience.

Bill is an IT manager at Parts Unlimited. It's Tuesday morning and on his drive into the office, Bill gets a call from the CEO. The company's new IT initiative, code named Phoenix Project, is critical to the future of Parts Unlimited, but the project is massively over budget and very late. The CEO wants Bill to report

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directly to him and fix the mess in ninety days or else Bill's entire department will be outsourced. With the help of a prospective board member and his mysterious philosophy of The Three Ways, Bill starts to see that IT work has more in common with manufacturing plant work than he ever imagined. With the clock ticking, Bill must organize work flow, streamline interdepartmental communications, and effectively serve the other business functions at Parts Unlimited. In a fast-paced and entertaining style, three luminaries of the DevOps movement deliver a story that anyone who works in IT will recognize. Readers will not only learn how to improve their own IT organizations, they'll never view IT the same way again.

Having lived to the ripe old age of ninety-four, Rho finds himself reborn as a genetically engineered super soldier (G.E.S.S.). Eighteen years later, he is killed in battle during a war that annihilates all complex life forms on the planet. Three thousand years on, the system-an ancient entity so steeped in mystery that no one knows its origins, though it is linked to every sentient being in the Universe-brings Rho back to life once more. In the intervening three millennia, the system has recreated all the life forms that existed at the time of the war through a series of evolutionary steps. As the only Gess preserved well enough to avoid decomposition, Rho is tasked with a quest to teach the system to all the evolving species.

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The daunting and seemingly impossible task is hampered further as the races have yet to evolve to where they have developed a language. Unable to refuse the system given quest, Rho finds he has an ally in his task, a green-eyed, raven-haired beauty called Tabby, or 'the system' as she used to be known. Together, they set about their first part of the quest and head towards the nearest race—the elves. Join Rho in this gripping tale, as he sets about his task with guile, gusto, and a fair amount of magic by downloading your copy of G.E.S.S. The Phoenix Project-Book One.

A prescient warning of a future we now inhabit, where fake news stories and Internet conspiracy theories play to a disaffected American populace “A glorious book . . . A spirited defense of science . . . From the first page to the last, this book is a manifesto for clear thought.”—Los Angeles Times

How can we make intelligent decisions about our increasingly technology-driven lives if we don't understand the difference between the myths of pseudoscience and the testable hypotheses of science? Pulitzer Prize-winning author and distinguished astronomer Carl Sagan argues that scientific thinking is critical not only to the pursuit of truth but to the very well-being of our democratic institutions. Casting a wide net through history and culture, Sagan examines and authoritatively debunks such celebrated fallacies of the past as witchcraft,

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faith healing, demons, and UFOs. And yet, disturbingly, in today's so-called information age, pseudoscience is burgeoning with stories of alien abduction, channeling past lives, and communal hallucinations commanding growing attention and respect. As Sagan demonstrates with lucid eloquence, the siren song of unreason is not just a cultural wrong turn but a dangerous plunge into darkness that threatens our most basic freedoms.

Praise for *The Demon-Haunted World* “Powerful . . . A stirring defense of informed rationality. . . Rich in surprising information and beautiful writing.”—*The Washington Post Book World* “Compelling.”—*USA Today* “A clear vision of what good science means and why it makes a difference. . . . A testimonial to the power of science and a warning of the dangers of unrestrained credulity.”—*The Sciences* “Passionate.”—*San Francisco Examiner-Chronicle*

**NATIONAL BESTSELLER • PEOPLE PICK •**  
**OPTIONED BY SISTER PICTURES FOR TELEVISION •** The discovery of a girl abandoned by the side of the road threatens to unearth the long-buried secrets of a Texas town's legendary cold case in this superb, atmospheric novel from the internationally bestselling author of *Black-Eyed Susans* “If you only read one thriller this year, let it be this one. Psychologically absorbing, original and atmospheric. I could not turn the pages fast enough.”—*Elin Hilderbrand, #1 New York Times*

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bestselling author of *28 Summers* It's been a decade since Trumanell Branson disappeared, leaving only a bloody handprint behind. Her pretty face still hangs like a watchful queen on the posters on the walls of the town's Baptist church, the police station, and in the high school. They all promise the same thing: We will find you. Meanwhile, Tru's brother, Wyatt, lives as a pariah in the desolation of the old family house, cleared of wrongdoing by the police but tried and sentenced in the court of public opinion and in a new documentary about the crime. When Wyatt finds a lost girl dumped in a field of dandelions, making silent wishes, he believes she is a sign. The town's youngest cop, Odette Tucker, believes she is a catalyst that will ignite a seething town still waiting for its own missing girl to come home. But Odette can't look away. She shares a wound that won't close with the mute, one-eyed mystery girl. And she is haunted by her own history with the missing Tru. Desperate to solve both cases, Odette fights to save the lost girl in the present and to dig up the shocking truth about a fateful night in the past—the night her friend disappeared, the night that inspired her to become a cop, the night that wrote them all a role in the town's dark, violent mythology. In this twisty psychological thriller, Julia Heaberlin paints unforgettable portraits of a woman and a girl who redefine perceptions of physical beauty and strength. Praise for *We Are All the Same*

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in the Dark “This chilling tale of buried sins is relentlessly unpredictable.”—The Times (South Africa) “[Julia] Heaberlin knows how to build to a truly shocking twist, how to break a reader’s heart and then begin mending it. ‘What’s coming is always unimaginable,’ Odette’s one-time therapist tells her, ‘and by that, I mean just that. It cannot be imagined. What’s coming never acts or behaves the way we think it will.’ That’s true for this novel, too.”—The Dallas Morning News

Annotation Bill is an IT manager at Parts Unlimited. It's Tuesday morning and on his drive into the office, Bill gets a call from the CEO. The company's new IT initiative, code named Phoenix Project, is critical to the future of Parts Unlimited, but the project is massively over budget and very late. The CEO wants Bill to report directly to him and fix the mess in ninety days or else Bill's entire department will be outsourced. With the help of a prospective board member and his mysterious philosophy of The Three Ways, Bill starts to see that IT work has more in common with manufacturing plant work than he ever imagined. With the clock ticking, Bill must organize work flow streamline interdepartmental communications, and effectively serve the other business functions at Parts Unlimited. In a fast-paced and entertaining style, three luminaries of the DevOps movement deliver a story that anyone who works in IT will recognize. Readers will not only learn

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how to improve their own IT organizations, they'll never view IT the same way again.

Today's IT workers are drowning in nonstop requests for time, days filled to the brim with meetings, and endless nights spent heroically fixing the latest problems. This churn and burn is creating a workforce constantly on the edge of burnout. In this timely book, IT time management expert Dominica DeGrandis reveals the real crime of the century—time theft, one of the most costly factors impacting enterprises in their day-to-day operations. Through simple solutions that make work visible, Degrandis helps people round up the five thieves of time and take back their lives with timesaving solutions. Chock-full of exercises, takeaways, real-world examples, colorful diagrams, and an easy-going writing style, readers will quickly learn effective practices to create high-performing workflows within an organization.

The Phoenix Project A Novel about IT, DevOps, and Helping Your Business Win IT Revolution

“This shocking expose of the CIA operation aimed at destroying the Vietcong infrastructure thoroughly conveys the hideousness of the Vietnam War”

(Publishers Weekly). In the darkest days of the Vietnam War, America's Central Intelligence Agency secretly initiated a sweeping program of kidnap, torture, and assassination devised to destabilize the infrastructure of the National Liberation Front (NLF)

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of South Vietnam, commonly known as the “Viet Cong.” The victims of the Phoenix Program were Vietnamese civilians, male and female, suspected of harboring information about the enemy—though many on the blacklist were targeted by corrupt South Vietnamese security personnel looking to extort money or remove a rival. Between 1965 and 1972, more than eighty thousand noncombatants were “neutralized,” as men and women alike were subjected to extended imprisonment without trial, horrific torture, brutal rape, and in many cases execution, all under the watchful eyes of US government agencies. Based on extensive research and in-depth interviews with former participants and observers, Douglas Valentine’s startling exposé blows the lid off of what was possibly the bloodiest and most inhumane covert operation in the CIA’s history. The ebook edition includes “The Phoenix Has Landed,” a new introduction that addresses the “Phoenix-style network” that constitutes America’s internal security apparatus today. Residents on American soil are routinely targeted under the guise of protecting us from terrorism—which is why, more than ever, people need to understand what Phoenix is all about.

Winner of a Shingo Research and Professional Publication Award Information Technology is supposed to enable business performance and innovation, improve service levels, manage change,

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and maintain quality and stability, all while steadily reducing operating costs. Yet when an enterprise begins a Lean transformation, too often the IT department is either left out or viewed as an obstacle. What is to be done? Winner of a 2011 Shingo Research and Professional Publication Award, this book shares practical tips, examples, and case studies to help you establish a culture of continuous improvement to deliver IT operational excellence and business value to your organization. Praise for: ...will have a permanent place in my bookshelf. —Gene Kim, Chief Technology Officer, Tripwire, Inc. ... provides an unprecedented look at the role that Lean IT will play in making this revolutionary shift and the critical steps for sustained success. —Steve Castellanos, Lean Enterprise Director, Nike, Inc. Twenty years from now the firms which dominate their industries will have fully embraced Lean strategies throughout their IT organizations. —Scott W. Ambler, Chief Methodologist for Agile and Lean, IBM Rational ... a great survival manual for those needing nimble and adaptive systems. —Dr. David Labby, MD, PhD, Medical Director and Director of Clinical Support and Innovation, CareOregon ... makes a major contribution in an often-ignored but much-needed area. —John Bicheno, Program Director MS in Lean Operations, Cardiff University ... a comprehensive view into the world of Lean IT, a must read! —Dave

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Wilson, Quality Management, Oregon Health & Science University

A simple message in the local newspaper turns Isabel Faraday's life upside down. Detective Inspector Jack MacIntosh of the Metropolitan Police has the task of unravelling the clues, involving kidnap, murder and suicide across four continents; clues that lead to the discovery of past events that could rock the modern world. With an international web of intrigue involving MI5, MI6, and NASA, just what is the Phoenix Project?

In the dark of the city, the dragon's eyes see everything. Cora Blake is a Native American NSA operative on the eve of retirement. Her country needs her magic one last time. She's investigating the dragon Lucius, who rules over Berlin. But when her entire team is murdered, she finds herself in a foreign land without any allies. Caught between finding their murderers and her own government thinking she's a suspect, Cora assembles a new team to seek the truth. She must unravel the mystery of Lucius' Project Phoenix and find out what secret her team was killed to protect. But is he an ally or her worst enemy? Don't miss Project Phoenix, the first book in The Dragon's Dream Saga by D.C. Ferguson! If you like Philip K. Dick or Richard Morgan, then this cyberpunk sci-fi fantasy will have you turning the pages to the pulse-pounding finish! Come check it out!

Bill has 90 days to fix a behind-schedule IT project, or his entire department will be outsourced. Fortunately, he has the help of a prospective board member, whose "Three Ways" philosophy might just save the day.

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Increase profitability, elevate work culture, and exceed productivity goals through DevOps practices. More than ever, the effective management of technology is critical for business competitiveness. For decades, technology leaders have struggled to balance agility, reliability, and security. The consequences of failure have never been greater—whether it's the healthcare.gov debacle, cardholder data breaches, or missing the boat with Big Data in the cloud. And yet, high performers using DevOps principles, such as Google, Amazon, Facebook, Etsy, and Netflix, are routinely and reliably deploying code into production hundreds, or even thousands, of times per day. Following in the footsteps of *The Phoenix Project*, *The DevOps Handbook* shows leaders how to replicate these incredible outcomes, by showing how to integrate Product Management, Development, QA, IT Operations, and Information Security to elevate your company and win in the marketplace.

"The assessment builds on the work of the Livestock, Environment and Development (LEAD) Initiative"—Pref.

\*\*\*Over a half-million sold! The sequel, *The Unicorn Project*, is coming Nov 26\*\*\* “Every person involved in a failed IT project should be forced to read this book.”—TIM O’REILLY, Founder & CEO of O’Reilly Media “*The Phoenix Project* is a must read for business and IT executives who are struggling with the growing complexity of IT.”—JIM WHITEHURST, President and CEO, Red Hat, Inc. Five years after this sleeper hit took on the world of IT and flipped it on its head, the 5th Anniversary Edition of *The Phoenix Project* continues to guide IT in the DevOps revolution. In this newly updated

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and expanded edition of the bestselling *The Phoenix Project*, co-author Gene Kim includes a new afterword and a deeper delve into the Three Ways as described in *The DevOps Handbook*. Bill, an IT manager at Parts Unlimited, has been tasked with taking on a project critical to the future of the business, code named Phoenix Project. But the project is massively over budget and behind schedule. The CEO demands Bill must fix the mess in ninety days or else Bill's entire department will be outsourced. With the help of a prospective board member and his mysterious philosophy of The Three Ways, Bill starts to see that IT work has more in common with a manufacturing plant work than he ever imagined. With the clock ticking, Bill must organize work flow streamline interdepartmental communications, and effectively serve the other business functions at Parts Unlimited. In a fast-paced and entertaining style, three luminaries of the DevOps movement deliver a story that anyone who works in IT will recognize. Readers will not only learn how to improve their own IT organizations, they'll never view IT the same way again. "This book is a gripping read that captures brilliantly the dilemmas that face companies which depend on IT, and offers real-world solutions."—JEZ HUMBLE, Co-author of *Continuous Delivery*, *Lean Enterprise*, *Accelerate*, and *The DevOps Handbook* ——— "I'm delighted at how *The Phoenix Project* has reshaped so many conversations in technology. My goal in writing *The Unicorn Project* was to explore and reveal the necessary but invisible structures required to make developers (and all engineers) productive, and reveal the devastating effects

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of technical debt and complexity. I hope this book can create common ground for technology and business leaders to leave the past behind, and co-create a better future together.”—Gene Kim, November 2019

**KINDLE BOOK REVIEW - WINNER, BEST SCIENCE FICTION NOVEL** In a world that has descended into chaos, Raven Kennedy becomes a part of the Phoenix Project. Across the country, prison inmates fight to the death while the nation cheers them on. While struggling with his past, Raven faces the prison's most ruthless killing machines. With the real war raging inside him, Raven fights for redemption. But can he survive long enough to unravel the anger and regret that shackle him - and find the forgiveness he seeks?

Greece in the age of Heroes. Patroclus, an awkward young prince, has been exiled to the kingdom of Phthia. Here he is nobody, just another unwanted boy living in the shadow of King Peleus and his golden son, Achilles. Achilles, 'best of all the Greeks', is everything Patroclus is not - strong, beautiful, the child of a goddess - and by all rights their paths should never cross. Yet one day, Achilles takes the shamed prince under his wing and soon their tentative companionship gives way to a steadfast friendship. As they grow into young men skilled in the arts of war and medicine, their bond blossoms into something far deeper - despite the displeasure of Achilles's mother Thetis, a cruel and deathly pale sea goddess with a hatred of mortals. Fate is never far from the heels of Achilles. When word comes that Helen of Sparta has been kidnapped, the men of Greece are called upon to lay siege to Troy in her name. Seduced by

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the promise of a glorious destiny, Achilles joins their cause, Torn between love and fear for his friend, Patroclus follows Achilles into war, little knowing that the years that follow will test everything they have learned, everything they hold dear. And that, before he is ready, he will be forced to surrender his friend to the hands of Fate. Profoundly moving and breathtakingly original, this rendering of the epic Trojan War is a dazzling feat of the imagination, a devastating love story, and an almighty battle between gods and kings, peace and glory, immortal fame and the human heart.

Welcome to a West like you've never seen before, where electric lights shine down on the streets of Tombstone, while horseless stagecoaches carry passengers to and fro, and where death is no obstacle to The Thing That Was Once Johnny Ringo. Think you know the story of the O.K. Corral? Think again, as five-time Hugo winner Mike Resnick takes on his first steampunk western tale, and the West will never be the same.

This concise book offers 'four steps to control an IT environment' that can be mapped 'to any maturity model'. From the table of contents: ITIL processes common to the High Performers; Create a change request tracking system; The Spectrum of Change; Helpful tips when preparing for an audit; Generate the DSL approval process; Metrics and how to use them.

A fireman in charge of burning books meets a revolutionary school teacher who dares to read. Depicts a future world in which all printed reading material is burned.

The Phoenix Project Book 1 Andie Somers has finally found a perfectly balanced life. After leaving her high pressure position in a genetic research lab, she's now found solace in

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nursing. Too bad the balance doesn't last long. One night Andie's life is thrown off kilter when a suspected seismic event occurs. Now, Andie is going home to find her family, even if that means escaping a hospital on lockdown and abandoning some of the city's most critical patients. She may never work as a nurse again but she doesn't dwell on that thought for long when she can't reach her husband and daughter. There is one thing on her mind and that is to get home. Fleeing a city that's been thrust into chaos isn't easy, and since it seems most things electronic no longer work, including every vehicle around her, Andie makes the decision to walk the forty miles north to her home. She meets Adam on the highway. Running into a Phoenix local wasn't in her plan, but two heads are better than one and with the havoc surrounding them what better partner to have at her side than one with a military background? If only she had forewarning to the secrets Adam harbors. Andie's life is about to change forever. She thought making it home was the hard part, but getting there is just the beginning.

A small plane crashes on his land. He goes to look for survivors....But he's not the only one looking. And they're not here to help. From the action-packed adventure series full of nonstop twists, turns, and thrills comes a new short novel. When a plane crashes near Harvey Bennett's home in Alaska, he races to the scene to provide help to anyone who might have survived. He quickly realizes that the pilot may not be who he says he is. And he's also not the only one around.... someone else is looking for the pilot. And for his cargo. Who are they, and what do they want from him? And why are they trying to kill him? The Phoenix Project is a short novella in the bestselling Harvey Bennett Thrillers series. Meant to be enjoyed as a standalone story, it fits between existing novels in the series. If you're a fan of James Rollins, Dan Brown, Bobby Akart, J. Robert Kennedy, Douglas E.

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Richards, and other travel adventure technothrillers, you'll absolutely love this one. Start reading *The Phoenix Project* today!

*The Phoenix Project* wowed over a half-million readers. Now comes the Wall Street Journal Bestselling *The Unicorn Project*! “*The Unicorn Project* is amazing, and I loved it 100 times more than *The Phoenix Project*...”—FERNANDO CORNAGO, Senior Director Platform Engineering, Adidas  
“Gene Kim does a masterful job of showing how ... the efforts of many create lasting business advantages for all.”—DR. STEVEN SPEAR, author of *The High-Velocity Edge*, Sr. Lecturer at MIT, and principal of HVE LLC. “*The Unicorn Project* is so clever, so good, so crazy enlightening!”—CORNELIA DAVIS, Vice President Of Technology at Pivotal Software, Inc., Author of *Cloud Native Patterns* This highly anticipated follow-up to the bestselling title *The Phoenix Project* takes another look at *Parts Unlimited*, this time from the perspective of software development. In *The Unicorn Project*, we follow Maxine, a senior lead developer and architect, as she is exiled to the *Phoenix Project*, to the horror of her friends and colleagues, as punishment for contributing to a payroll outage. She tries to survive in what feels like a heartless and uncaring bureaucracy and to work within a system where no one can get anything done without endless committees, paperwork, and approvals. One day, she is approached by a ragtag bunch of misfits who say they want to overthrow the existing order, to liberate developers, to bring joy back to technology work, and to enable the business to win in a time of digital disruption. To her surprise, she finds herself drawn ever further into this movement, eventually becoming one of the leaders of the Rebellion, which puts her in the crosshairs of some familiar and very dangerous enemies. The Age of Software is here, and another mass extinction event

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looms—this is a story about rebel developers and business leaders working together, racing against time to innovate, survive, and thrive in a time of unprecedented uncertainty...and opportunity. “The Unicorn Project provides insanely useful insights on how to improve your technology business.”—DOMINICA DEGRANDIS, author of Making Work Visible and Director of Digital Transformation at Tasktop ———  
“My goal in writing The Unicorn Project was to explore and reveal the necessary but invisible structures required to make developers (and all engineers) productive, and reveal the devastating effects of technical debt and complexity. I hope this book can create common ground for technology and business leaders to leave the past behind, and co-create a better future together.”—Gene Kim, November 2019

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