

Stephen P Robbins Management 11th Edition

Make no mistake, etiquette is as important in business as it is in everyday life — it's also a lot more complicated. From email and phone communications to personal interviews to adapting to corporate and international cultural differences, *Business Etiquette For Dummies, 2nd Edition*, keeps you on your best behavior in any business situation. This friendly, authoritative guide shows you how to develop good etiquette on the job and navigate today's diverse and complex business environment with great success. You'll get savvy tips for dressing the part, making polite conversation, minding your manners at meetings and meals, behaving at off-site events, handling ethical dilemmas, and conducting international business. You'll find out how to behave gracefully during tense negotiations, improve your communication skills, and overcome all sorts of work-related challenges. Discover how to: Make a great first impression Meet and greet with ease Be a good company representative Practice proper online etiquette Adapt to the changing rules of etiquette Deal with difficult personalities without losing your cool Become a well-mannered traveler Develop good relationships with your peers, staff, and superiors Give compliments and offer criticism Respect physical, racial, ethnic, and gender differences at work Learn the difference between "casual Friday" and sloppy Saturday Develop cubicle courtesy Avoid conversational faux pas Business etiquette is as important to your success as doing your job well. Read *Business Etiquette For Dummies, 2nd Edition*, and make no mistake.

Russell and Taylor's *Operations and Supply Chain Management, 9th Edition* is designed to teach students how to analyze processes, ensure quality, create value, and manage the flow of information and products, while creating value along the supply chain in a global environment. Russell and Taylor explain and clearly demonstrate the skills needed to be a successful operations manager. Most importantly, *Operations Management, 9th Edition* makes the quantitative topics easy for students to understand and the mathematical applications less intimidating. Appropriate for students preparing for careers across functional areas of the business environment, this text provides foundational understanding of both qualitative and quantitative operations management processes.

The most comprehensive, reality-based review of organizational behavior of its kind, this volume prepares readers to explain and predict behavior in organizations at three levels: the individual, the group, and the organization system. Features a lively, conversational style, extensive examples, case applications, skill-building modules, Ethical Dilemma exercises, Myth or Science? boxes, and more. Values, Attitudes, and Job Satisfaction. Personality and Emotions. Perception and Individual Decision Making. Basic Motivation Concepts. Motivation: From Concepts to Applications. Understanding Work Teams. Communication. Basic Approaches to Leadership. Contemporary Issues in Leadership. Power and Politics. Conflict and Negotiation. Technology and Work Design. Human Resource Policies and Practices. Organizational Culture. Organizational Change and Stress Management. For anyone interested in organizational behavior, organizational psychology, or human relations.

NOTE: You are purchasing a standalone product; MasteringA&P does not come packaged with this content. If you would like to purchase both the physical text and MasteringA&P search for ISBN-10: 013397300X /ISBN-13: 9780133973006. That package includes ISBN-10: 0133910296 /ISBN-13: 9780133910292 and ISBN-10: 0133935736/ISBN-13: 9780133935738. "For undergraduate Principles of Management courses " REAL Managers, REAL Experiences With a renewed focus on skills and careers, the new edition of this bestselling text can help better prepare you to enter the job market. "Management," Thirteenth Edition vividly illustrates effective management theories by incorporating the perspectives of real-life managers. Through examples, cases, and hands-on exercises, you will see and experience management in action, helping you understand how the concepts you are reading about actually work in today's dynamic business world. Gain hands-on practice applying management concepts with MyManagementLab. Engage in real business situations with simulations, build management skills by writing and talking about different management scenarios, access a video library to help put concepts into perspective, and more. Also available with MyManagementLab. MyManagementLab is an online homework, tutorial, and assessment program designed to work with this text to engage students and improve results. Within its structured environment, students practice what they learn, test their understanding, and pursue a personalized study plan that helps them better absorb course material and understand difficult concepts.

This title is a Pearson Global Edition. The Editorial team at Pearson has worked closely with educators around the world to include content which is especially relevant to students outside the United States. For undergraduate principles of marketing courses. Everything students need to know to develop their 'management sense' and be successful *Fundamentals of Management* covers the essential concepts of management by providing a solid foundation for understanding the key issues facing managers and organizations. The 11th Edition maintains a focus on learning and applying management theories, while now also highlighting opportunities to develop the skills in high demand by today's employers. *Fundamentals of Management* offers an easy-to-understand, straightforward, and realistic approach to what works for managers and what doesn't -- with the ultimate goal to help students be successful in their careers. MyLab Marketing is not included. Students, if MyLab Marketing is a recommended/mandatory component of the course, please ask your instructor for the correct ISBN. MyLab Marketing should only be purchased when required by an instructor. Instructors, contact your Pearson representative for more information. Reach every student by pairing this text with MyLab Marketing MyLab(tm) is the teaching and learning platform that empowers you to reach every student. By combining trusted author content with digital tools and a flexible platform, MyLab personalizes the learning experience and improves results for each student.

As competitors strive to win the war for talent, effective human resource management is necessary to gain true competitive advantage in the marketplace. Three challenges companies face are sustainability, technology, and globalization. *Human Resource Management 5th Edition* brings these challenges to life by highlighting real-world examples pertaining to these issues and relating it to the concepts within the chapter. This best-selling McGraw-Hill/Irwin *Human Resource Management* title provides students with the technical background needed to be a knowledgeable consumer of human resource (HR) products and services, to manage HR effectively, or to be a successful HR professional. While clearly strategic in nature, the text also emphasizes how managers can more effectively acquire, develop, compensate, and manage the internal and external environment that relates to the management of human resources. Introduction to management and organizations -- Management history -- Organizational culture and environment -- Managing in a global environment -- Social responsibility and managerial

ethics -- Managers as decision makers -- Foundations of planning -- Strategic management -- Organizational structure and design -- Managing human resources -- Managing teams -- Managing change and innovation -- Understanding individual behavior -- Managers and communication -- Motivating employees -- Managers as leaders -- Introduction to controlling -- Managing operations.

Over the past decade, management practice has gone through dramatic changes. Workforce diversity, downsizing, reengineering, total quality management, outsourcing, and rediscovering the importance of satisfying the customer, all has a significant impact on Human Resources. The new Sixth Edition of De Cenzo/Robbins' Human Resource Management features a current, real-world perspective that gives readers a crystal-clear picture of what today's HRM is really like. Emphasizing the application of theory, the Sixth Edition carefully integrates real examples with the most up-to-date information available.

Human Resources is one area in the field of Management that changes much more quickly than most. Health Care legislation, court cases involving social media and scrutiny of public employee unions are a few recent examples. The 11th edition of DeCenzo's Fundamentals of Human Resource Management continues to offer an emphasis on timely and emerging human resource topics, including new information on recent changes to employee health plans and evolving healthcare legislation; current treatment of unions and labor relations; coverage of the recent Wal-Mart class action discrimination suit as part of the significantly revised Chapter 3 on Equal Employment Opportunity; and added content on social media and its relationship to many aspects of Human Resources. New coverage of the impact of the economy and the economic recovery on Human Resources including rebuilding a workforce are addressed. Chapter 13 on safety and OSHA has been significantly revised to reflect recent laws and events/examples such as the BP Oil Spill.

ALERT: Before you purchase, check with your instructor or review your course syllabus to ensure that you select the correct ISBN. Several versions of Pearson's MyLab & Mastering products exist for each title, including customized versions for individual schools, and registrations are not transferable. In addition, you may need a CourseID, provided by your instructor, to register for and use Pearson's MyLab & Mastering products. Packages Access codes for Pearson's MyLab & Mastering products may not be included when purchasing or renting from companies other than Pearson; check with the seller before completing your purchase. Used or rental books If you rent or purchase a used book with an access code, the access code may have been redeemed previously and you may have to purchase a new access code. Access codes Access codes that are purchased from sellers other than Pearson carry a higher risk of being either the wrong ISBN or a previously redeemed code. Check with the seller prior to purchase. -- For one-semester undergraduate and graduate level courses in Organizational Behavior. Concise fundamentals for students. Ultimate flexibility for instructors. This bestselling, brief alternative for the OB course covers all the key concepts needed to understand, predict, and respond to the behavior of people in real-world organizations. This text also includes cutting-edge topics and streamlined pedagogy to allow maximum flexibility in designing and shaping your course. The eleventh edition contains expanded and updated coverage on international issues, as well as new sections on the management of information, safety and emotions at work, risk aversion, self-determination theory, managing information, and downsizing. Accompanied by mymanagementlab! See the hands in the air, hear the roar of discussion—be a rock star in the classroom. mymanagementlab makes it easier for you to rock the classroom by helping you hold students accountable for class preparation, and getting students engaged in the material through an array of relevant teaching and media resources. Visit mymanagementlab.com for more information.

Principles of Management is designed to meet the scope and sequence requirements of the introductory course on management. This is a traditional approach to management using the leading, planning, organizing, and controlling approach. Management is a broad business discipline, and the Principles of Management course covers many management areas such as human resource management and strategic management, as well behavioral areas such as motivation. No one individual can be an expert in all areas of management, so an additional benefit of this text is that specialists in a variety of areas have authored individual chapters.

A contemporary survival guide for future managers, this #1 “how-to” book on supervision explores the basic principles of management—planning, organizing, staffing, leading, and controlling people and operations—with a strong emphasis on their application to real on-the-job situations. Avoiding confusing jargon, it talks to learners one supervisor to another—discussing the specific tools of supervision in detail (explaining which tool is right for each task), and focusing on the development of strong interpersonal skills and on supervising a diverse workforce and teams. It comes completely updated with new examples and fresh insight into a variety of dynamic issues affecting management today. Examples are taken from well-known U.S. and international companies such as General Electric, Honda America, Harley-Davidson, Motorola, GM, Bell South, and Merrill Lynch. For anyone contemplating a career in management.

The Truth About Managing People offers real solutions for the make-or-break problems faced by every manager. Readers will discover: how to overcome the true obstacles to teamwork; why too much communication can be as dangerous as too little; how to improve hiring and employee evaluations; how to heal layoff survivor sickness; even how to learn charisma. This isn't someone's opinion; it's a definitive, evidence-based guide to effective management: a set of bedrock principles to rely on throughout an entire management career. The Rules of Management: They're surprisingly easy to learn and live by. Now, Richard Templar's brought them all together in one place. Templar covers everything from setting realistic targets to holding effective meetings; finding the right people to inspiring loyalty. Learn when and how to let your people think they know more than you (even if they don't) -- and recognize when they really do The first edition of The Rules of Management became a global phenomenon, topping bestseller charts around the world. This new, even better edition contains 10 brand new rules to take you further, faster. In Wired to Care, top business strategist Dev Patnaik tells the story of how organizations of all kinds prosper when they tap into a power each of us already has: empathy, the ability to reach outside of ourselves and connect with other people. When people inside a company develop a shared sense of what's going on in the world, they see new opportunities faster than their competitors. They have the courage to take a risk on something new. And they have the gut-level certitude to stick with an idea that doesn't take off right away. People are Wired to Care, and many of the world's best organizations are, too.

This text is an unbound, binder-ready edition. The 11th Edition of Fundamentals of Human Resource Management helps students understand and remember concepts through a straightforward and conversational writing style and a wealth of examples to clarify ideas and build interest. The authors provide a strong foundation of essential elements of Human Resource Management as well as a clear understanding of how Human Resource Management links with business strategy. Through practical applications, the authors illustrate the importance of employees on every level of the organization, helping students understand HRM elements such as recruitment, training, motivation, retention, safety, the legal environment, and how they support successful business strategies.

The thoroughly revised and updated 11th edition of Essentials of Management: An International, Innovation and Leadership Perspective takes an international and innovative view of management. This edition comprehensively covers foundational and emerging managerial insights and practices. It also emphasizes the managerial perspectives found in Silicon Valley. This edition also emphasizes the enhancement of the professional profile and network of its readers with creative exercises and online projects. Salient Features: • Inclusion of exclusive interviews with leading executives to help students

gain more professional insights • Focus on professional development and network growth of students to enhance career opportunities • Case examples that detail managerial actions in global firms such as Apple, Google, Microsoft, Cisco, Samsung and many others • Iterative concept review and discussion questions in each chapter • Instructor and student resources available at – <http://www.mhhe.com/koontz/eom11e>

Information technology is ever-changing, and that means that those who are working, or planning to work, in the field of IT management must always be learning. In the new edition of the acclaimed Information Technology for Management, the latest developments in the real world of IT management are covered in detail thanks to the input of IT managers and practitioners from top companies and organizations from around the world. Focusing on both the underlying technological developments in the field and the important business drivers performance, growth and sustainability—the text will help students explore and understand the vital importance of IT's role vis-a-vis the three components of business performance improvement: people, processes, and technology. The book also features a blended learning approach that employs content that is presented visually, textually, and interactively to enable students with different learning styles to easily understand and retain information. Coverage of next technologies is up to date, including cutting-edged technologies, and case studies help to reinforce material in a way that few texts can.

Directed primarily toward undergraduate Management or Business college/university majors, this text also provides practical content to current and aspiring industry professionals. This bestselling text vividly illustrates management theories by incorporating the perspectives of real-life managers. Throughout this text, readers will see and experience management in action, helping them understand how the concepts they're reading about work in today's business world.

The path to becoming an effective supervisor begins with practical knowledge and skills. Mosley, Mosley, and Pietri's SUPERVISORY MANAGEMENT, 9e gives you the tools to develop superior supervisory skills and a firm grasp of management principles. Through their hands-on approach to Supervision, the authors will inspire you with their positive approach to working WITH people to develop and empower them in their jobs. Incorporating cutting-edge content with real-world cases and Skill Builders that give you plenty of opportunities to hone your new Supervision skills, the Ninth Edition of this best-selling text is an essential resource that you will turn to again and again throughout your supervisory career. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

"This course and this book are about management and managers. Managers are one thing that all organizations--no matter the size, kind, or location--need. And there's no doubt that the world managers face has changed, is changing, and will continue to change. The dynamic nature of today's organizations means both rewards and challenges for the individuals who will be managing those organizations. Management is a dynamic subject, and a textbook on it should reflect those changes to help prepare you to manage under the current conditions. We've written this 14th edition of Management to provide you with the best possible understanding of what it means to be a manager confronting change and to best prepare you for that reality. But not every student aspires to a career in management. And even if you do, you may be five or ten years away from reaching a managerial position. So you might rightly feel that taking a course in management now may be getting ahead of the game. We hear you. In response to these concerns, we've added new material to this book that is important and relevant to everyone working in an organization--manager and non-manager alike. Our "Workplace Confidential" pages identify, analyze, and offer suggestions for dealing with the major challenges that surveys indicate frustrate employees the most. You should find these pages valuable for helping you survive and thrive in your workplace. Surprisingly, this topic has rarely been addressed in business programs. Inclusion in an introductory management course appeared to us to be a logical place to introduce these challenges and to provide guidance in handling them"--

For Principles of Management courses. REAL Managers, REAL Experiences: Bring management theories to life! This bestselling principles text vividly illustrates management theories by incorporating the perspectives of real-life managers. Throughout this text, students will see and experience management in action, helping them understand how the concepts they're reading about work in today's business world. The eleventh edition contains two new chapters on diversity and change, as well as updated information and scenarios featuring REAL managers at work. Accompanied by mymanagementlab! See the hands in the air, hear the roar of discussion—be a rock star in the classroom. mymanagementlab makes it easier for you to rock the classroom by helping you hold students accountable for class preparation, and getting students engaged in the material through an array of relevant teaching and media resources. Visit mymanagementlab.com for more information. This title is a Pearson Global Edition. The Editorial team at Pearson has worked closely with educators around the world to include content which is especially relevant to students outside the United States.

The benchmark text for the syllabus organized by technology (a week on databases, a week on networks, a week on systems development, etc.) taught from a managerial perspective. O'Brien defines technology and then explains how companies use the technology to improve performance. Real world cases finalize the explanation.

This books gives insights into your personality, motivation, emotional intelligence, leadership and team skills etc.

Robbins and Coulter's best-selling text demonstrates the real-world applications of management concepts and makes management come alive by bringing real managers and readers together. As it successfully integrates the various functions of management, the book establishes a dialogue with managers from a variety of fields. The authors examine managerial issues concerning defining the manager's terrain, planning, organizing, leading and controlling. For managers of all kinds.

For courses in Principles of Management or Introduction to Management. Robbins and Coulter's best-selling text demonstrates the real-world applications of management concepts and makes management come alive by bringing real managers and students together. As it successfully integrates the various functions of management, the book establishes a dialogue with managers from a variety of fields.

Over the past decade, management practice has gone through dramatic change. Workforce diversity, downsizing, TQM and outsourcing have all affected human resources. This book offers a real-world view of today's human resources management.

This unique, re-engineered book defines and describes the new "paradigm" brought on by recent dramatic changes in the field of management. Managing Today! redefines the traditional "functional" approach employed by previous management books to more accurately reflect recent, fundamental changes in the economy and workplace—changes that have significantly reshaped today's managers' jobs. Robbins' balanced approach presents an effective integration of theory and application displayed within a clear, visual design specifically tailored for today's

readers. Coverage includes changing issues in today's workplace (risk, privatization, multiple skills, and continual retraining); culture shock; time-management skills; cycle-time reduction and technology transfer; virtual teams; human behavior; leadership; trust building; change management; and more. For human resources professionals, business managers/team leaders, and anyone interested in Organizational Behavior and Business Management.

Organizational behaviour.

6E-7, Robbins, Stephen P., Coulter, Mary, Management, 7/E* Robbins and Coulter's best-selling book demonstrates the real-world applications of management concepts and makes management come alive by bringing real managers and readers together. As it successfully integrates the various functions of management, the book establishes a dialogue with managers from a variety of fields Chapter-opening "A Managers Dilemma" vignettes introduce readers to real situations—faced by real managers, and chapter-ending "Real Managers Respond to Opening Dilemma" discussions explore successful resolutions—both using the concepts covered in each chapter. These chapters cover an introduction to management and organizations, management yesterday and today, organizational culture and environment, managing in a global environment, social responsibility and managerial ethics, managing entrepreneurial ventures, decision-making, managing change and innovation, understanding groups and teams, and much more. For all level managers in a variety of fields.

Whether the topic is understanding e-business, six sigma, workplace violence, knowledge workers, Internet job searches, or visionary leadership, Stephen Robbins and David DeCenzo cover it thoroughly and in a way that truly captures the issues facing managers in the twenty-first century. Its not enough just to know about management you have to possess the skills to match! With Robbins and DeCenzos new edition, youll learn so much about the real world of management, including: *Why Amazon.com is revolutionizing the book-selling industry *How SiloCaf, a coffee bean processing plant, uses sophisticated technologically-based controls to enhance productivity and ensure consistent quality in its work *Why companies like London Fog are struggling to survive *How teams at Hewlett-Packard redesigned a production process, cut waste, controlled costs, and increased productivity *New techniques that can make a university more efficient and responsive to its students

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ALERT: Before you purchase, check with your instructor or review your course syllabus to ensure that you select the correct ISBN. Several versions of Pearson's MyLab & Mastering products exist for each title, including customized versions for individual schools, and registrations are not transferable. In addition, you may need a CourseID, provided by your instructor, to register for and use Pearson's MyLab & Mastering products. Packages Access codes for Pearson's MyLab & Mastering products may not be included when purchasing or renting from companies other than Pearson; check with the seller before completing your purchase. Used or rental books If you rent or purchase a used book with an access code, the access code may have been redeemed previously and you may have to purchase a new access code. Access codes Access codes that are purchased from sellers other than Pearson carry a higher risk of being either the wrong ISBN or a previously redeemed code. Check with the seller prior to purchase. --Robbins/Judge presents current, relevant research in a clear, reader-friendly writing style. Globally accepted and written by one of the most foremost authors in the field, this is a necessary read for all managers, human resource workers, and anyone needing to understand and improve their people skills.

Strategic Management in Action presents current strategic management theories and practice in an engaging and easy-to-read format. Coulter effectively blends theory with plenty of opportunity to practice throughout the text, providing readers with the ideologies, ethical dilemmas, and unique strategies of today's real managers and organizations in action.

The full text downloaded to your computer With eBooks you can: search for key concepts, words and phrases make highlights and notes as you study share your notes with friends eBooks are downloaded to your computer and accessible either offline through the Bookshelf (available as a free download), available online and also via the iPad and Android apps. Upon purchase, you will receive via email the code and instructions on how to access this product. Time limit The eBooks products do not have an expiry date. You will continue to access your digital ebook products whilst you have your Bookshelf installed. For undergraduate Principles of Management courses. REAL managers, REAL experiences With a renewed focus on skills and careers, the new edition of this bestselling text can help better prepare your students to enter the job market. Management, 14th Edition vividly illustrates effective management theories by incorporating the perspectives of real-life managers. Through examples, cases, and hands-on exercises, students will see and experience management in action, helping them understand how the concepts they're learning actually work in today's dynamic business world.

With a renewed focus on job-relevant skills, the newest edition of this bestselling text helps management and non-management students alike better prepare to enter the workforce.

Management, 15th Edition, Global Edition, vividly illustrates effective management theories by incorporating the perspectives of real-life managers. Through examples, cases, and hands-on exercises, students will see and experience management in action--helping them develop the specific skills that employers are looking for and understand how the concepts they're learning about actually work in today's dynamic business world.

Appropriate for introductory management courses in Canadian colleges and universities. Written in an accessible, conversational style, Management takes a global approach to the subject. The book profiles Canadian managers, contains Canadian examples and cases throughout. Improvements to existing topics have been incorporated into this edition, including a new chapter on Managing Communication and information technology. This edition has re-worked the writing style to speak to the student by showcasing a "Young Canadians" section for managers less than 40 years of age. In addition, there is more emphasis on small business and entrepreneurial ventures and will as improved visual delivery of material through effective application of charts, diagrams and tables.

For undergraduate Principles of Management courses. REAL managers, REAL experiences With a renewed focus on skills and careers, the new edition of this bestselling text can help better prepare individuals to enter the job market. Management, 14th Edition vividly illustrates effective management theories by incorporating the perspectives of real-life managers. Through examples, cases, and hands-on exercises, you'll see and experience management in action, helping you understand how the concepts you're learning about actually work in today's dynamic business world. Also available with MyLab Management MyLab Management is an online homework, tutorial, and assessment program designed to work with this text to engage students and improve results. Within its structured environment, students practice what they learn, test their understanding, and pursue a personalized study plan that helps them better absorb course material and understand difficult concepts. Note: You are purchasing a standalone product; MyLab does not come packaged with this content. Students, if interested in purchasing this title with MyLab, ask your instructor for the correct package ISBN and Course ID. Instructors, contact your Pearson representative for more information. If you would like to purchase both the physical text and MyLab, search for: 0134636511 / 9780134636511 Management Plus MyLab Management with Pearson eText -- Access Card Package Package consists of: 0134527607 / 9780134527604 Management 013452781X / 9780134527819 MyLab Management with Pearson eText -- Access Card -- for Management "

Fundamentals of Management, Global Edition

In the Third Edition of the bestselling book, The Truth About Managing People, bestselling author Stephen Robbins shares even more proven principles for handling virtually every management challenge. Robbins delivers 61 real solutions for the make-or-break problems faced by every manager. Readers will learn how to overcome the true obstacles to teamwork; why too much communication can be as dangerous as too little; how to improve your hiring and employee evaluations; how to heal "layoff survivor sickness"; how to manage a diverse culture; and ways to lead effectively in a digital world. New truths include: how to nurture friendly employees, forget about age stereotypes, first impressions count, be a good citizen, techniques for managing a diverse age group, and ethical leadership among others.

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