Software Metrics A Rigorous And Practical Approach Third

Enterprise resource planning (ERP) is a class of integrated software that uses software technologies to implement real-time management of business processes in an organization. ERPs normally cut across organizations, making them large and complex. Software researchers have for many years established that complexity affects software quality negatively and must therefore be controlled with novel metrics and models of evaluation that can determine when the software is at acceptable levels of quality and when not. Metrics and Models for Evaluating the Quality and Effectiveness of ERP Software is a critical scholarly publication that examines ERP development, performance, and challenges in business settings to help improve decision making in organizations that have embraced ERPs, improve the efficiency and effectiveness of their activities, and improve their return on investments (ROI). Highlighting a wide range of topics such as data mining, higher education, and security, this book is essential for professionals, software developers, researchers, academicians, and security professionals.

A Framework for Managing, Measuring, and Predicting Attributes of Software Development Products and Processes Reflecting the immense progress in the development and use of software metrics in the past decades, Software Metrics: A Rigorous and Practical Approach, Third Edition provides an up-to-date, accessible, and comprehensive introduction to software metrics. Like its popular predecessors, this third edition discusses important issues, explains essential concepts, and offers new approaches for tackling long-standing problems. New to the Third Edition This edition contains new material relevant to object-oriented design, design patterns, model-driven development, and agile development processes. It includes a new chapter on causal models and Bayesian networks and their application to software engineering. This edition also incorporates recent references to the latest software metrics activities, including research results, industrial case studies, and standards. Suitable for a Range of Readers With numerous examples and exercises, this book continues to serve a wide audience. It can be used as a textbook for a software metrics and quality assurance course or as a useful supplement in any software engineering course. Practitioners will appreciate the important results that have previously only appeared in research-oriented publications. Researchers will welcome the material on new results as well as the extensive bibliography of measurement-related information. The book also gives software managers and developers practical guidelines for selecting metrics and planning their use in a measurement program.

Empirical research has now become an essential component of software engineering yet software practitioners and researchers often lack an understanding of how the empirical procedures and practices are applied in the field. Empirical Research in Software Engineering: Concepts, Analysis, and Applications shows how to implement empirical research processes, procedures, and practices in software engineering. Written by a leading researcher in empirical software engineering, the book describes the necessary steps to perform replicated and empirical research. It explains how to plan and design experiments, conduct systematic reviews and case studies, and analyze the results produced by the empirical studies. The book balances empirical research concepts with exercises, examples, and real-life case studies, making it suitable for a course on empirical software engineering. The author discusses the process of developing predictive models, such as defect prediction and change prediction, on data collected from source code repositories. She also covers the application of machine learning techniques in empirical software engineering, includes guidelines for publishing and reporting results, and presents popular software tools for carrying out empirical studies.

This book identifies challenges and opportunities in the development and implementation of software that contain significant statistical content. While emphasizing the relevance of using rigorous statistical and probabilistic techniques in software engineering contexts, it presents opportunities for further research in the statistical sciences and their applications to software engineering. It is intended to motivate and attract new researchers from statistics and the mathematical sciences to attack relevant and pressing problems in the software engineering setting. It describes the "big picture," as this approach provides the context in which statistical methods must be developed. The book's survey nature is directed at the mathematical sciences audience, but software engineers should also find the statistical emphasis refreshing and stimulating. It is hoped that the book will have the effect of seeding the field of statistical software engineering by its indication of opportunities where statistical thinking can help to increase understanding, productivity, and quality of software and software production.
Software developers are faced with the challenge of making software systems and products of ever greater quality and safety, while at the same time being faced with the growing pressure of costs reduction in order to gain and maintain competitive advantages. As in any scientific and engineering discipline, reliable measurement is essential for talking on such a challenge. "Software measurement is an excellent abstraction mechanism for learning what works and what doesn't" (Victor Basili). Measurement of both software process and products provides a large amount of basic information for the evaluation of the software development processes or the software products themselves. Examples of recent successes in software measurement span multiple areas, such as evaluation of new development methods and paradigms, quality and management improvement programs, tool-supporting initiatives and company wide measurement programs. The German Computer Science Interest (GI) Group of Software Metrics and the Canadian Interest Group in Software Metrics (CIM) have attended to these concerns in the recent years. Research initiatives were directed initially to the definition of software metrics and then to validation of the software metrics themselves. This was followed by more and more investigation into practical applications of software metrics and by critical analysis of the benefits and weaknesses of software measurement programs. Key findings in this area of software engineering have been published in some important books, such as Dumke and Zuse's Theory and Practice of Software Measurement, Ebert and Dumke's Software Metrics in Practice and Lehner, Dumke and Abran's Software Metrics.
This book focuses on a specialized branch of the vast domain of software engineering: component-based software engineering (CBSE). Component-Based Software Engineering: Methods and Metrics enhances the basic understanding of components by defining categories, characteristics, repository, interaction, complexity, and composition. It divides the research domain of CBSE into three major sub-domains: (1) reusability issues, (2) interaction and integration issues, and (3) testing and reliability issues. This book covers the state-of-the-art literature survey of at least 20 years in the domain of reusability, interaction and integration complexities, and testing and reliability issues of component-based software engineering. The aim of this book is not only to review and analyze the previous works conducted by eminent researchers, academicians, and organizations in the context of CBSE, but also suggests innovative, efficient, and better solutions. A rigorous and critical survey of traditional and advanced paradigms of software engineering is provided in the book. Features: In-interactions and Out-Interactions both are covered to assess the complexity. In the context of CBSE both white-box and black-box testing methods and their metrics are described. This work covers reliability estimation using reusability which is an innovative method. Case studies and real-life software examples are used to explore the problems and their solutions. Students, research scholars, software developers, and software designers or individuals interested in software engineering, especially in component-based software engineering, can refer to this book to understand the concepts from scratch. These measures and metrics can be used to estimate

the software before the actual coding commences.

As the world becomes increasingly dependent on the use of computers, the need for quality software which can be produced at reasonable cost increases. This IFIP proceedings brings together the work of leading researchers and practitioners who are concerned with the efficient production of quality software.

Intended for both undergraduate and postgraduate students of computer science and engineering, information technology, students of computer applications, and working IT professionals, this text describes the practices necessary for the development of quality software. The contents of the book have been framed based on the syllabi prescribed by different Universities and also covers the topics required for working in the IT industry. Based on the experience of the author in the industry, academics, consultancy and corporate trainings in India and abroad, the book covers the methodologies, techniques, and underlying concepts used in Software Quality Assurance and Testing. The treatment of the topics is crisp and accompanied with illustrative examples with minimum jargons. Topics of relevance in the industry, which a student must be familiar with before start of a career, are covered in the book. The book also discusses the concepts that a working IT professional should know. The book provides an insight into the tools available for different types of testing. Each chapter contains Quizzes, Multiple Choice Questions and Review Questions which help the readers to qualify in the international certification examinations. Key features • Covers topics relevant to the industry • Concepts discussed in an easy to understand way and illustrated with practical examples and figures wherever required • Contains “Objective Questions” at the end of the book • Includes topics prescribed in international certification exams in Software Quality and Testing

As software R&D investment increases, the benefits from short feedback cycles using technologies such as continuous deployment, experimentation-based development, and multidisciplinary teams require a fundamentally different strategy and process. This book will cover the three overall challenges that companies are grappling with: speed, data and ecosystems. Speed deals with shortening the cycle time in R&D. Data deals with increasing the use of and benefit from the massive amounts of data that companies collect. Ecosystems address the transition of companies from being internally focused to being ecosystem oriented by analyzing what the company is uniquely good at and where it adds value.

The volume includes a set of selected papers extended and revised from the I2009 Pacific-Asia Conference on Knowledge Engineering and Software Engineering (KESE 2009) was held on December 19~ 20, 2009, Shenzhen, China. Volume 1 is to provide a forum for researchers, educators, engineers, and government officials involved in the general areas of Computer and Software Engineering to disseminate their latest research results and exchange views on the future research directions of these fields. 140 high-quality papers are included in the volume. Each paper has been peer-reviewed by at least 2 program committee members and selected by the volume editor Prof. Yanwen Wu. On behalf of this volume, we would like to express our sincere appreciation to all of authors and referees for their efforts reviewing the papers. Hoping you can find lots of profound research ideas and results on the related fields of Computer and Software Engineering.

This book constitutes the proceedings of 26th International Conference on Advanced Information Systems Engineering, CAiSE 2014, held in Thessaloniki, Greece in June 2014. The 41 papers and 3 keynotes presented were carefully reviewed and selected from 226 submissions. The accepted papers were presented in 13 sessions: clouds

and services; requirements; product lines; requirements elicitation; processes; risk and security; process models; data mining and streaming; process mining; models; mining event logs; databases; software engineering.

"This book addresses the complex issues associated with software engineering environment capabilities for designing real-time embedded software systems"--Provided by publisher.

Extensively class-tested, this textbook takes an innovative approach to software testing: it defines testing as the process of applying a few well-defined, general-purpose test criteria to a structure or model of the software. It incorporates the latest innovations in testing, including techniques to test modern types of software such as OO, web applications, and embedded software. The book contains numerous examples throughout. An instructor's solution manual, PowerPoint slides, sample syllabi, additional examples and updates, testing tools for students, and example software programs in Java are available on an extensive website.

The product of many years of practical experience and research in the software measurement business, this technical reference helps you select what metrics to collect, how to convert measurement data to management information, and provides the statistics necessary to perform these conversions. The author explains how to manage software development measurement systems, how to build software measurement tools and standards, and how to construct controlled experiments using standardized measurement tools. There are three fundamental questions that this book seeks to answer. First, exactly how do you get the measurement data? Second, how do you convert the data from the measurement process to information that you can use to manage the software development process? Third, how do you manage all of the data?

Millions of dollars are being spent trying to secure software systems. When suitable instrumentation is placed into the systems that we develop, their activity can be monitored in real time. Measurement based automatic detection mechanisms can be designed into systems. This will permit the detection of system misuse and detect incipient reliability problems. By demonstrating how to develop simple experiments for the empirical validation of theoretical research and showing how to convert measurement data into meaningful and valuable information, this text fosters more precise use of software measurement in the computer science and software engineering literature. Software Engineering Measurement shows you how to convert your measurement data to valuable information that can be used immediately for software process improvement.

Software MetricsA Rigorous and Practical Approach, Third EditionCRC Press

Software legend Capers Jones reveals the tight links between software quality, ROI, and TCO, and help you optimize all three • •Strong empirical evidence that high quality generates strongly positive ROI and reduced TCO. •Practical ways to prevent defects, and remove them in pre-test, test, and postrelease. •Easy checklists for assessing and improving practice, plus insights into the costs/benefits of intervention. •By renowned software consultant Capers Jones. In this book, world-renowned software management expert Capers Jones and software quality guru Jitendra Subramanyam help development leaders and practitioners quantify and optimize the economic impact of quality throughout the software lifecycle - and then choose the highest value interventions to improve it. The authors introduce powerful empirical and field data on

the ability of inspection, static analysis, and test methods to reduce up to 95% of defects, and discuss the business value of improvements of this magnitude. The Economics of Software Quality is based on proven best quality practices in IT departments and at world-leading integrators, embedded software companies, and systems software groups. Jones and Curtis bring together crucial new information on: • •Identifying and fixing the root causes of short- and long-term software cost inefficiencies. •Predicting and measuring software defects and their quality impacts. •Assessing current practices and identifying the best interventions. •Calculating the ROI of quality during development and maintenance. •Comparing and choosing methods of defect prevention. •Selecting methods of defect removal, such as inspections and static analysis. •Understanding and evaluating more than 20 kinds of software testing. •Best practices for postrelease defect reporting and repair. •Recognizing 'hazardous' metrics and their problems

This volume is dedicated to the memory of the 1996 Turing Award winner Amir Pnueli, who passed away in November 2009. The Festschrift contains 15 scientific articles written by leading scientists who were close to Amir Pnueli either as former students, colleagues or friends. The topics covered span the entire breadth of the scientific work of Amir Pnueli, with a focus on the development and the application of formal methods. Also included is the first chapter of the unpublished Volume III of Zohar Manna and Amir Pnueli’s work on the verification of reactive systems using temporal logic techniques.

Since the first edition of this book published, Bayesian networks have become even more important for applications in a vast array of fields. This second edition includes new material on influence diagrams, learning from data, value of information, cybersecurity, debunking bad statistics, and much more. Focusing on practical real-world problem-solving and model building, as opposed to algorithms and theory, it explains how to incorporate knowledge with data to develop and use (Bayesian) causal models of risk that provide more powerful insights and better decision making than is possible from purely data-driven solutions. Features Provides all tools necessary to build and run realistic Bayesian network models Supplies extensive example models based on real risk assessment problems in a wide range of application domains provided; for example, finance, safety, systems reliability, law, forensics, cybersecurity and more Introduces all necessary mathematics, probability, and statistics as needed Establishes the basics of probability, risk, and building and using Bayesian network models, before going into the detailed applications A dedicated website contains exercises and worked solutions for all chapters along with numerous other resources. The AgenaRisk software contains a model library with executable versions of all of the models in the book. Lecture slides are freely available to accredited academic teachers adopting the book on their course.

How the obsession with quantifying human performance threatens business, medicine, education, government—and the quality of our lives Today, organizations of all kinds are ruled by the belief that the path to success is quantifying human performance, publicizing the results, and dividing up the rewards based on the numbers. But in our zeal to instill the evaluation process with scientific rigor, we've gone from measuring performance to fixating on measuring itself—and this tyranny of metrics now threatens the quality of our organizations and lives. In this brief, accessible, and powerful book,

Jerry Muller uncovers the damage metrics are causing and shows how we can begin to fix the problem. Filled with examples from business, medicine, education, government, and other fields, the book explains why paying for measured performance doesn't work, why surgical scorecards may increase deaths, and much more. But Muller also shows that, when used as a complement to judgment based on personal experience, metrics can be beneficial, and he includes an invaluable checklist of when and how to use them. The result is an essential corrective to a harmful trend that increasingly affects us all.

"This book provides an up-to-date and rigorous framework for controlling, managing, and predicting software development processes. Emphasizing real-world applications, the authors apply basic ideas in measurement theory to quantify software development resources, processes, and products. The text offers an accessible and comprehensive introduction to software metrics. It features extensive case studies in addition to worked examples and exercises. This new edition covers current research and practical applications of cost estimation methods in practice"--

Presents a novel metrics-based approach for detecting design problems in object-oriented software. Introduces an important suite of detection strategies for the identification of different well-known design flaws as well as some rarely mentioned ones.

This text provides a detailed approach to software quality improvement based on six years of successful quality management at Tokheim and participation in several EEC-funded projects. It provides all of the information that is required to set up a quality improvement programme.

Innovative Techniques in Instruction Technology, E-Learning, E-Assessment and Education is a collection of world-class paper articles addressing the following topics: (1) E-Learning including development of courses and systems for technical and liberal studies programs; online laboratories; intelligent testing using fuzzy logic; evaluation of on line courses in comparison to traditional courses; mediation in virtual environments; and methods for speaker verification. (2) Instruction Technology including internet textbooks; pedagogy-oriented markup languages; graphic design possibilities; open source classroom management software; automatic email response systems; tablet-pcs; personalization using web mining technology; intelligent digital chalkboards; virtual room concepts for cooperative scientific work; and network technologies, management, and architecture. (3) Science and Engineering Research Assessment Methods including assessment of K-12 and university level programs; adaptive assessments; auto assessments; assessment of virtual environments and e-learning. (4) Engineering and Technical Education including cap stone and case study course design; virtual laboratories; bioinformatics; robotics; metallurgy; building information modeling; statistical mechanics; thermodynamics; information technology; occupational stress and stress prevention; web enhanced courses; and promoting engineering careers. (5) Pedagogy including benchmarking; group-learning; active learning; teaching of multiple subjects together; ontology; and knowledge representation. (6) Issues in K-12 Education including 3D virtual learning environment for children; e-learning tools for children; game playing and systems thinking; and tools to learn how to write foreign languages.

"This book explores applications and approaches to object-oriented software design"--

Summary Software Development Metrics is a handbook for anyone who needs to track and guide software development and delivery at the team level, such as project managers and team leads. New development practices, including "agile" methodologies like Scrum, have redefined which measurements are most meaningful and under what conditions you can benefit from them. This practical book identifies key characteristics of organizational structure, process models, and development methods so that you can select the appropriate metrics for your team. It describes the uses, mechanics, and common abuses of a number of metrics that are useful for steering and for monitoring process improvement. The insights and techniques in this book are based entirely on field experience. Purchase of the print book includes a free eBook in PDF, Kindle, and ePub formats from Manning Publications. About the Book When driving a car, you are less likely to speed, run out of gas, or suffer engine failure because of the measurements the car reports to you about its condition. Development teams, too, are less likely to fail if they are measuring the parameters that matter to the success of their projects. This book shows you how. Software Development Metrics teaches you how to gather, analyze, and effectively use the metrics that define your organizational structure, process models, and development methods. The insights and examples in this book are based entirely on field experience. You'll learn practical techniques like building tools to track key metrics and developing data-based early warning systems. Along the way, you'll learn which metrics align with different development practices, including traditional and adaptive methods. No formal experience with developing or applying metrics is assumed. What's Inside Identify the most valuable metrics for your team and process Differentiate "improvement" from "change" Learn to interpret and apply the data you gather Common pitfalls and anti-patterns About the Author Dave Nicolette is an organizational transformation consultant, team coach, and trainer. Dave is active in the agile and lean software communities. Table of Contents Making metrics useful Metrics for steering Metrics for improvement Putting the metrics to work Planning predictability Reporting outward and upward
Software engineering is of major importance to all enterprises; however, the key areas of software quality and software process improvement standards and models are currently geared toward large organizations, where most software organizations are small and medium enterprises. Software Process Improvement for Small and Medium Enterprises: Techniques and Case Studies offers practical and useful guidelines, models, and techniques for improving software processes and products for small and medium enterprises, utilizing the authoritative, demonstrative tools of case studies and lessons learned to provide academics, scholars, and practitioners with an invaluable research source.
Like other sciences and engineering disciplines, software engineering requires a cycle of model building, experimentation, and learning. Experiments are valuable tools for all software engineers who are involved in evaluating and choosing between different methods, techniques, languages and tools. The purpose of

Experimentation in Software Engineering is to introduce students, teachers, researchers, and practitioners to empirical studies in software engineering, using controlled experiments. The introduction to experimentation is provided through a process perspective, and the focus is on the steps that we have to go through to perform an experiment. The book is divided into three parts. The first part provides a background of theories and methods used in experimentation. Part II then devotes one chapter to each of the five experiment steps: scoping, planning, execution, analysis, and result presentation. Part III completes the presentation with two examples. Assignments and statistical material are provided in appendixes. Overall the book provides indispensable information regarding empirical studies in particular for experiments, but also for case studies, systematic literature reviews, and surveys. It is a revision of the authors' book, which was published in 2000. In addition, substantial new material, e.g. concerning systematic literature reviews and case study research, is introduced. The book is self-contained and it is suitable as a course book in undergraduate or graduate studies where the need for empirical studies in software engineering is stressed. Exercises and assignments are included to combine the more theoretical material with practical aspects. Researchers will also benefit from the book, learning more about how to conduct empirical studies, and likewise practitioners may use it as a "cookbook" when evaluating new methods or techniques before implementing them in their organization.

""This is the single best book on software quality engineering and metrics that I've encountered."" --Capers Jones, from the Foreword"Metrics and Models in Software Quality Engineering, Second Edition," is the definitive book on this essential topic of software development. Comprehensive in scope with extensive industry examples, it shows how to measure software quality and use measurements to improve the software development process. Four major categories of quality metrics and models are addressed: quality management, software reliability and projection, complexity, and customer view. In addition, the book discusses the fundamentals of measurement theory, specific quality metrics and tools, and methods for applying metrics to the software development process.New chapters bring coverage of critical topics, including: In-process metrics for software testingMetrics for object-oriented software developmentAvailability metricsMethods for conducting in-process quality assessments and software project assessmentsDos and Don'ts of Software Process Improvement, by Patrick O'TooleUsing Function Point Metrics to Measure Software Process Improvement, by Capers Jones In addition to the excellent balance of theory, techniques, and examples, this book is highly instructive and practical, covering one of the most important topics in software development--quality engineering. 0201729156B08282002

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Today, software engineers need to know not only how to program effectively but also how to develop proper engineering practices to make their codebase

sustainable and healthy. This book emphasizes this difference between programming and software engineering. How can software engineers manage a living codebase that evolves and responds to changing requirements and demands over the length of its life? Based on their experience at Google, software engineers Titus Winters and Hyrum Wright, along with technical writer Tom Manshreck, present a candid and insightful look at how some of the world's leading practitioners construct and maintain software. This book covers Google's unique engineering culture, processes, and tools and how these aspects contribute to the effectiveness of an engineering organization. You'll explore three fundamental principles that software organizations should keep in mind when designing, architecting, writing, and maintaining code: How time affects the sustainability of software and how to make your code resilient over time How scale affects the viability of software practices within an engineering organization What trade-offs a typical engineer needs to make when evaluating design and development decisions

Most of the software measures currently proposed to the industry bring few real benefits to either software managers or developers. This book looks at the classical metrology concepts from science and engineering, using them as criteria to propose an approach to analyze the design of current software measures and then design new software measures (illustrated with the design of a software measure that has been adopted as an ISO measurement standard). The book includes several case studies analyzing strengths and weaknesses of some of the software measures most often quoted. It is meant for software quality specialists and process improvement analysts and managers.

Many claims are made about how certain tools, technologies, and practices improve software development. But which claims are verifiable, and which are merely wishful thinking? In this book, leading thinkers such as Steve McConnell, Barry Boehm, and Barbara Kitchenham offer essays that uncover the truth and unmask myths commonly held among the software development community. Their insights may surprise you. Are some programmers really ten times more productive than others? Does writing tests first help you develop better code faster? Can code metrics predict the number of bugs in a piece of software? Do design patterns actually make better software? What effect does personality have on pair programming? What matters more: how far apart people are geographically, or how far apart they are in the org chart? Contributors include: Jorge Aranda Tom Ball Victor R. Basili Andrew Begel Christian Bird Barry Boehm Marcelo Cataldo Steven Clarke Jason Cohen Robert DeLine Madeline Diep Hakan Erdogmus Michael Godfrey Mark Guzdial Jo E. Hannay Ahmed E. Hassan Israel Herraiz Kim Sebastian Herzig Cory Kapser Barbara Kitchenham Andrew Ko Lucas Layman Steve McConnell Tim Menzies Gail Murphy Nachi Nagappan Thomas J. Ostrand Dewayne Perry Marian Petre Lutz Prechelt Rahul Premraj Forrest Shull Beth Simon Diomidis Spinellis Neil Thomas Walter Tichy Burak Turhan Elaine J. Weyuker Michele A. Whitecraft Laurie Williams Wendy M.

Williams Andreas Zeller Thomas Zimmermann

The modern field of software metrics emerged from the computer modeling and "statistical thinking" services of the 1980s. As the field evolved, metrics programs were integrated with project management, and metrics grew to be a major tool in the managerial decision-making process of software companies. Now practitioners in the software industry have

Summary Agile Metrics in Action is a rich resource for agile teams that aim to use metrics to objectively measure performance. You'll learn how to gather data that really counts, along with how to effectively analyze and act upon the results. Purchase of the print book includes a free eBook in PDF, Kindle, and ePub formats from Manning Publications. About the Book The iterative nature of agile development is perfect for experience-based, continuous improvement. Tracking systems, test and build tools, source control, continuous integration, and other built-in parts of a project lifecycle throw off a wealth of data you can use to improve your products, processes, and teams. The question is, how to do it? Agile Metrics in Action teaches you how. This practical book is a rich resource for an agile team that aims to use metrics to objectively measure performance. You'll learn how to gather the data that really count, along with how to effectively analyze and act upon the results. Along the way, you'll discover techniques all team members can use for better individual accountability and team performance. Practices in this book will work with any development process or tool stack. For code-based examples, this book uses Groovy, Grails, and MongoDB. What's Inside Use the data you generate every day from CI and Scrum Improve communication, productivity, transparency, and morale Objectively measure performance Make metrics a natural byproduct of your development process About the Author Christopher Davis has been a software engineer and team leader for over 15 years. He has led numerous teams to successful delivery using agile methodologies. Table of Contents PART 1 MEASURING AGILE TEAMS Measuring agile performance Observing a live project PART 2 COLLECTING AND ANALYZING YOUR TEAM'S DATA Trends and data from project-tracking systems Trends and data from source control Trends and data from CI and deployment servers Data from your production systems PART 3 APPLYING METRICS TO YOUR TEAMS, PROCESSES, AND SOFTWARE Working with the data you're collecting: the sum of the parts Measuring the technical quality of your software Publishing metrics Measuring your team against the agile principles

Revised and updated for professional software engineers, systems analysts and project managers, this highly acclaimed book provides key concepts of software reliability and practical solutions for measuring reliability.

Winner of the Shingo Publication Award Accelerate your organization to win in the marketplace. How can we apply technology to drive business value? For years, we've been told that the performance of software delivery teams doesn't matter?that it can't provide a competitive advantage to our companies. Through four years of groundbreaking research to include data collected from the State of DevOps reports conducted with Puppet, Dr. Nicole Forsgren, Jez Humble, and Gene Kim set out to find a way to measure software delivery performance?and what drives it?using rigorous statistical methods. This book presents both the findings and the science behind that research, making the information accessible for readers to apply in their own

organizations. Readers will discover how to measure the performance of their teams, and what capabilities they should invest in to drive higher performance. This book is ideal for management at every level.

Get the most out of this foundational reference and improve the productivity of your software teams. This open access book collects the wisdom of the 2017 "Dagstuhl" seminar on productivity in software engineering, a meeting of community leaders, who came together with the goal of rethinking traditional definitions and measures of productivity. The results of their work, Rethinking Productivity in Software Engineering, includes chapters covering definitions and core concepts related to productivity, guidelines for measuring productivity in specific contexts, best practices and pitfalls, and theories and open questions on productivity. You'll benefit from the many short chapters, each offering a focused discussion on one aspect of productivity in software engineering. Readers in many fields and industries will benefit from their collected work. Developers wanting to improve their personal productivity, will learn effective strategies for overcoming common issues that interfere with progress. Organizations thinking about building internal programs for measuring productivity of programmers and teams will learn best practices from industry and researchers in measuring productivity. And researchers can leverage the conceptual frameworks and rich body of literature in the book to effectively pursue new research directions. What You'll LearnReview the definitions and dimensions of software productivity See how time management is having the opposite of the intended effect Develop valuable dashboards Understand the impact of sensors on productivity Avoid software development waste Work with human-centered methods to measure productivity Look at the intersection of neuroscience and productivity Manage interruptions and context-switching Who Book Is For Industry developers and those responsible for seminar-style courses that include a segment on software developer productivity. Chapters are written for a generalist audience, without excessive use of technical terminology.