

Quantity Surveyor Question Paper N5 Memorandum

The Handbook provides internal guidance and establishes national policy for conducting consultation and conferences pursuant to section 7 of the Endangered Species Act of 1973, as amended. The purpose of the Handbook is to promote efficiency and nationwide consistency within and between the Services. The Handbook addresses the major consultation processes, including informal, formal, emergency, and special consultations, and conferences.

Integrating Analyses in Mixed Methods Research goes beyond mixed methods research design and data collection, providing a pragmatic discussion of the challenges of effectively integrating data to facilitate a more comprehensive and rigorous level of analysis. Showcasing a range of strategies for integrating different sources and forms of data as well as different approaches in analysis, it helps you plan, conduct, and disseminate complex analyses with confidence. Key techniques include: Building an integrative framework Analysing sequential, complementary and comparative data Identifying patterns and contrasts in linked data Categorizing, counting, and blending mixed data Managing dissonance and divergence Transforming analysis into warranted assertions With clear steps that can be tailored to any project, this book is perfect for students and researchers undertaking their own mixed methods research.

In this book Richard Gwyn demonstrates the centrality of discourse analysis to an understanding of health and communication. Focusing on language and communication issues he demonstrates that it is possible to observe and analyze patterns in the ways in which health and illness are represented and articulated by both health professionals and lay people. Communicating Health and Illness: · Explores culturally validated notions of health and sickness and the medicalization of illness · Surveys media representations of health and illness · Considers the metaphoric nature of talk about illness · Contributes to the ongoing debate in relation to narrative based medicine

'This structured and accessible book, with excellent case studies, will give confidence to anyone embarking on an action research project' -Professor Ken Jones, Dean of Humanities, Swansea Metropolitan University 'Masterly in its lucidity, this text contextualises Action Research in the field of Education Practice; and is therefore a valuable resource in both professional learning and improved professional practice' -Effie Maclellan, Research Professor in Education, University of Strathclyde, Glasgow 'An engaging, clearly written, and helpfully structured articulation of how AR can be implemented and practised in order to make a difference within educational contexts' -Dr Stephen Parker, University of Worcester 'Will assist practitioner researchers to develop a profound and critical understanding of this approach' -Professor Marion Jones, Liverpool John Moores University This hands-on and user-friendly book uses illustrative case studies to demonstrate and explore the potential for change in real social situations. This book seeks to assert the academic integrity of action research and to de-mystify the process. Each chapter includes: - a 'how to' section based on concrete examples and dilemmas - commentary that relates examples to the broader field - a discussion of the underlying theoretical approach - discussion and exploration of quality issues - discussion of ethical and pragmatic decision-making The mix of theoretical grounding and focus on real issues will be of benefit to Master's level or advanced undergraduate students on Education and Research Methods courses or those undertaking Action Research as part of professional development activities. Mary McAteer is Director of the Mathematics Specialist Teacher (MaST) programme at Edge Hill University Research Methods in Education series: Each book in this series maps the territory of a key research approach or topic in order to help readers progress from beginner to advanced researcher. Each book aims to provide a definitive, market-leading overview and to present a blend of theory and practice with a critical edge. All titles in the series are written for Master's-level students anywhere and are intended to be useful to the many diverse constituencies interested in research on education and related areas. Other books in the series: - Using Case Study in Education Research -Qualitative Research in Education, Atkins and Wallace - Ethnography in Education, Mills and Morton For more about the series and additional resources visit the BERA/SAGE series page here.

The Human Resources Program-Evaluation Handbook is the first book to present state-of-the-art procedures for evaluating and improving human resources programs. Editors Jack E. Edwards, John C. Scott, and Nambury S. Raju provide a user-friendly yet scientifically rigorous "how to" guide to organizational program-evaluation. Integrating perspectives from a variety of human resources and organizational behavior programs, a wide array of contributing professors, consultants, and governmental personnel successfully link scientific information to practical application. Designed for academics and graduate students in industrial-organizational psychology, human resources management, and business, the handbook is also an essential resource for human resources professionals, consultants, and policy makers.

A resource for industry professionals and consultants, this book on corporate strategy lays down the theories and models for revitalizing companies in the face of global recession. It discusses cutting-edge concepts, constructs, paradigms, theories, models, and cases of corporate strategic leadership for bringing about transformation and innovation in companies. It demonstrates that great companies are those that make the leap from 'good' results to 'great' results and sustain these for at least 15 years; it explores, reviews and analyzes great transformation strategies in this context. Each chapter in the book is appended with transformation exercises that further explicate the concepts.

The text covers random graphs from the basic to the advanced, including numerous exercises and recommendations for further reading.

Building SPSS Graphs to Understand Data is for anyone needing to understand large or small amounts of data. It describes how to build and interpret graphs, showing how "understanding data" means that the graph must clearly and succinctly answer questions about the data. In 16 of the 19 chapters research questions are presented, and the

reader builds the appropriate graph needed to answer the questions. This handy guide can be used in conjunction with any introductory or intermediate statistics book where the focus is on in-depth presentation of how graphs are used. This book will also be useful for graduate students doing research at the masters or doctoral level. The book also contains a chapter designed to address many of the ways that graphs can be used to mislead the graph reader.

Personality Theories: Critical Perspectives is the groundbreaking, final text written by Albert Ellis, long considered the founder of cognitive behavioral therapies. The book provides students with supporting and contradictory evidence for the development of personality theories through time. Without condemning the founding theorists who came before him, Ellis builds on more than a century of psychological research to re-examine the theories of Freud, Jung, and Adler while taking an equally critical look at modern, research-based theories, including his own.

Developed from celebrated Harvard statistics lectures, **Introduction to Probability** provides essential language and tools for understanding statistics, randomness, and uncertainty. The book explores a wide variety of applications and examples, ranging from coincidences and paradoxes to Google PageRank and Markov chain Monte Carlo (MCMC).

Additional

Improving the quality and effectiveness of relationships with families is a key concern for all those working in education. Here, Rita Cheminais provides an evaluation framework that will enable practitioners to review current practice, and further enhance and develop their partnership working with families. Six key themes of family partnership working are explored: - ethos, vision and policy - leadership, management and co-ordination - communication and information sharing - partnership in practice - early intervention - effectiveness. Guidance on auditing your own work and action planning is included, and the book provides a range of practical resources which are available to download from the SAGE website. This is a vital handbook for those working with the Birth to 19 age range in Children's Centres, primary and secondary schools, special schools, academies, Pupil Referral Units and Further Education colleges.

This outstanding new textbook provides a comprehensive overview of qualitative approaches to educational research. The text draws upon a broad range of real-life examples to describe and illustrate the methods through which educational data may be analyzed. Through a detailed yet concise explanation, the reader is then shown how these methods work and how their outcomes may be interpreted. Key features of this title include: - Links theory and practice by locating forms of analysis within a clear theoretical perspective. - Locates qualitative research in the social and cultural context in which it originates. - Contains a variety of 'real-life' examples and case studies. - Each chapter concludes with a set of exercises and questions for further discussion. **Qualitative Research in Education** presents a thorough explanation of the complexities of educational research and demonstrates the importance of placing this knowledge within cultural, linguistic and sociological contexts. It is an extremely informative text, which constitutes essential reading for those engaged in the research and analysis of educational data.

Our world is being revolutionized by data-driven methods: access to large amounts of data has generated new insights and opened exciting new opportunities in commerce, science, and computing applications. Processing the enormous quantities of data necessary for these advances requires large clusters, making distributed computing paradigms more crucial than ever. MapReduce is a programming model for expressing distributed computations on massive datasets and an execution framework for large-scale data processing on clusters of commodity servers. The programming model provides an easy-to-understand abstraction for designing scalable algorithms, while the execution framework transparently handles many system-level details, ranging from scheduling to synchronization to fault tolerance. This book focuses on MapReduce algorithm design, with an emphasis on text processing algorithms common in natural language processing, information retrieval, and machine learning. We introduce the notion of MapReduce design patterns, which represent general reusable solutions to commonly occurring problems across a variety of problem domains. This book not only intends to help the reader "think in MapReduce", but also discusses limitations of the programming model as well. This volume is a printed version of a work that appears in the Synthesis Digital Library of Engineering and Computer Science. Synthesis Lectures provide concise, original presentations of important research and development topics, published quickly, in digital and print formats. For more information visit www.morganclaypool.com

The classic and critically acclaimed book **Family Therapy with Ethnic Minorities, Second Edition** has now been updated and revised to reflect the various demographic changes that have occurred in the lives of ethnic minority families and the implications of these changes for clinical practice. **Family Therapy with Ethnic Minorities** provides advanced students and practitioners with the most up-to-date examination yet of the theory, models, and techniques relevant to ethnic minority family functioning and therapy. After an introductory discussion of principles to be considered in practice with ethnic minorities, the authors apply these principles to working with specific ethnic minority groups, namely African Americans, Latinos, Asian/Pacific Americans, and First Nations People. Distinctive cultural values of each ethnic group are explored as well as specific guidelines and suggestions on culturally significant family therapy strategies and skills. **Key Features:** The revised text reflects advances in family therapy scholarship since the first edition thus ensuring for readers an up-to-date treatment of the topic. Accents and extends current critical constructionist theories and techniques and applies them within a culturally specific perspective. Pays special attention to the issues of 'historical trauma' (referred to as 'soul wound'), especially in work with First Nations Peoples and African American families

SAGE Course Companions are an exciting new series from SAGE offering students an insider's guide into how to make the most of their undergraduate courses and extend their

understanding of key concepts covered in their course. Social Research Methods provides student readers with essential help with their research project, with revising for their course exams, preparing and writing course assessment materials, and enhancing and progressing their knowledge and thinking skills in line with course requirements on Research Methods courses. This Course Companion is designed to augment, rather than replace, existing textbooks for the course, and will provide: " Helpful summaries of the course curriculum to aid essay and project planning " Key summaries of the approach taken by the main Methods textbooks " Guidance on the essential study skills required " Help with developing critical thinking " Route-maps to aid the development of wider learning above and beyond the textbook " Pointers to success in course exams and written assessment exercises " A tutor's-eye view of what course examiners are looking for " An insider's view of what key course concepts are really all about SAGE Course Companions are much more than revision guides for undergraduate; they are an essential tool to taking your course learning and understanding to new levels and in new directions that are the key to success in undergraduate courses.

Praise for the First Edition: `It is a guide of vital importance to researchers, trainers and extension workers, especially those collaborating with communities in developing countries' - European Journal of Development Research `There is much of value here that even experienced development workers might learn from.... Mikkelsen offers many insights that would be valuable to any economist undertaking field work in development' - The Australian Journal of Agricultural Economics `An enthusiastic, vibrant supplement to methodology texts.... The formulation is concise, comprehensive, yet substantial' - Business Line `Development researchers will be grateful to Mikkelsen for her laudable job in competently assessing their needs.... She provides an overview of the traditional and the new techniques and tools for field study' - Deccan Herald This completely revised version of the successful 1995 text covers a wide range of issues relating to research concepts and methods. It incorporates new lessons that have been learned regarding the merits and pitfalls of development work. Reflecting on how and why research in international development work has become a special case within the social sciences, this book provides innovative examples of participatory methods in action; methodological guidance on linking research purpose, questions and methods in qualitative and quantitative research; highlights new methods for development work and research like the Rights-based Approach, Appreciative Inquiry, the Social Capital Analysis Tool and Geomatics; emphasizes the gender perspective in development work; and discusses ethics, regulations and codes of conduct, as well as the question of encounters with `other` cultures. This book provides a systematic development of tensor methods in statistics, beginning with the study of multivariate moments and cumulants. The effect on moment arrays and on cumulant arrays of making linear or affine transformations of the variables is studied. Because of their importance in statistical theory, invariant functions of the cumulants are studied in some detail. This is followed by an examination of the effect of making a polynomial transformation of the original variables. The fundamental operation of summing over complementary set partitions is introduced at this stage. This operation shapes the notation and pervades much of the remainder of the book. The necessary lattice-theory is discussed and suitable tables of complementary set partitions are provided. Subsequent chapters deal with asymptotic approximations based on Edgeworth expansion and saddlepoint expansion. The saddlepoint expansion is introduced via the Legendre transformation of the cumulant generating function, also known as the conjugate function of the cumulant generating function. A recurring theme is that, with suitably chosen notation, multivariate calculations are often simpler and more transparent than the corresponding univariate calculations. The final two chapters deal with likelihood ratio statistics, maximum likelihood estimation and the effect on inferences of conditioning on ancillary or approximately ancillary statistics. The Bartlett adjustment factor is derived in the general case and simplified for certain types of generalized linear models. Finally, Barndorff-Nielsen's formula for the conditional distribution of the maximum likelihood estimator is derived and discussed. More than 200 Exercises are provided to illustrate the uses of tensor methodology.

A concise introduction to the basics of open access, describing what it is (and isn't) and showing that it is easy, fast, inexpensive, legal, and beneficial. The Internet lets us share perfect copies of our work with a worldwide audience at virtually no cost. We take advantage of this revolutionary opportunity when we make our work "open access": digital, online, free of charge, and free of most copyright and licensing restrictions. Open access is made possible by the Internet and copyright-holder consent, and many authors, musicians, filmmakers, and other creators who depend on royalties are understandably unwilling to give their consent. But for 350 years, scholars have written peer-reviewed journal articles for impact, not for money, and are free to consent to open access without losing revenue. In this concise introduction, Peter Suber tells us what open access is and isn't, how it benefits authors and readers of research, how we pay for it, how it avoids copyright problems, how it has moved from the periphery to the mainstream, and what its future may hold. Distilling a decade of Suber's influential writing and thinking about open access, this is the indispensable book on the subject for researchers, librarians, administrators, funders, publishers, and policy makers.

Statistical Power Analysis is a nontechnical guide to power analysis in research planning that provides users of applied statistics with the tools they need for more effective analysis. The Second Edition includes: * a chapter covering power analysis in set correlation and multivariate methods; * a chapter considering effect size, psychometric reliability, and the efficacy of "qualifying" dependent variables and; * expanded power and sample size tables for multiple regression/correlation.

Modern statistics consists of methods which help in drawing inferences about the population under consideration. These populations may actually exist, or could be generated by repeated-experimentation. The medium of drawing inferences about the population is the sample, which is a subset of measurements selected from the population. Each measurement in the sample is used for making inferences about the population. The populations and also the methods of sample selection differ from one field of science to the other. Social scientists use surveys to collect the sample information, whereas the physical scientists employ the method of experimentation for obtaining this information. This is because in social sciences the factors that cause variation in the measurements on the study variable for the population units can not be controlled, whereas in physical sciences these factors can be controlled, at least to some extent, through proper experimental design. Several excellent books on sampling theory are available in the market. These books discuss the theory of sample surveys in great depth and detail, and are suited to the postgraduate students majoring in statistics. Research workers in the field of sampling methodology can also make use of these books. However, not many suitable books are

available, which can be used by the students and researchers in the fields of economics, social sciences, extension education, agriculture, medical sciences, business management, etc.

These students and workers usually conduct sample surveys during their research projects.

Make the application of maths interesting and engaging as students follow TeeJay's accessible approach to developing mathematical skills for SQA National 5 Applications of Maths. This book provides hundreds of practice questions, with progression and consolidation - the core TeeJay philosophy - underpinning every exercise and chapter. br” Contains three freestanding study areas covering Numeracy, Geometry & Measure and Finance & Statistics

Willis's Elements of Quantity Surveying John Wiley & Sons

The search for a means to an end to apartheid erupts into conflict between a black township youth and his "old-fashioned" black teacher.

This book discusses a broad range of statistical design and analysis methods that are particularly well suited to pollution data. It explains key statistical techniques in easy-to-comprehend terms and uses practical examples, exercises, and case studies to illustrate procedures. Dr. Gilbert begins by discussing a space-time framework for sampling pollutants. He then shows how to use statistical sample survey methods to estimate average and total amounts of pollutants in the environment, and how to determine the number of field samples and measurements to collect for this purpose. Then a broad range of statistical analysis methods are described and illustrated. These include: * determining the number of samples needed to find hot spots * analyzing pollution data that are lognormally distributed * testing for trends over time or space * estimating the magnitude of trends * comparing pollution data from two or more populations New areas discussed in this sourcebook include statistical techniques for data that are correlated, reported as less than the measurement detection limit, or obtained from field-composited samples. Nonparametric statistical analysis methods are emphasized since parametric procedures are often not appropriate for pollution data. This book also provides an illustrated comprehensive computer code for nonparametric trend detection and estimation analyses as well as nineteen statistical tables to permit easy application of the discussed statistical techniques. In addition, many publications are cited that deal with the design of pollution studies and the statistical analysis of pollution data. This sourcebook will be a useful tool for applied statisticians, ecologists, radioecologists, hydrologists, biologists, environmental engineers, and other professionals who deal with the collection, analysis, and interpretation of pollution in air, water, and soil.

Here in one easy-to-understand volume are the statistical procedures and techniques the agricultural researcher needs to know in order to design, implement, analyze, and interpret the results of most experiments with crops. Designed specifically for the non-statistician, this valuable guide focuses on the practical problems of the field researcher. Throughout, it emphasizes the use of statistics as a tool of research—one that will help pinpoint research problems and select remedial measures. Whenever possible, mathematical formulations and statistical jargon are avoided. Originally published by the International Rice Research Institute, this widely respected guide has been totally updated and much expanded in this Second Edition. It now features new chapters on the analysis of multi-observation data and experiments conducted over time and space. Also included is a chapter on experiments in farmers' fields, a subject of major concern in developing countries where agricultural research is commonly conducted outside experiment stations. Statistical Procedures for Agricultural Research, Second Edition will prove equally useful to students and professional researchers in all agricultural and biological disciplines. A wealth of examples of actual experiments help readers to choose the statistical method best suited for their needs, and enable even the most complicated procedures to be easily understood and directly applied. An International Rice Research Institute Book

The dynamics of the asset management business are complex and geographically diverse. Products and vendors compete within and across markets and often shade into each other. Regulation can differ dramatically according to financial systems and functions. Here are discussed the major asset management sectors—pension funds, mutual funds, alternative investment vehicles, and private wealth management. Despite the complexity of the industry, common threads run through the discussion—growth, risk, and cost—that cannot be ignored by asset managers hoping to be sustainably profitable. What is required to excel includes distribution in leading markets, product breadth and consistency, global money management expertise, and capital strength. Also needed are technological capability, marketing and customer service skills, defensible pricing, low-cost production, and a strong brand. All these characteristics must be rooted in an affirmative culture with cohesive senior management and a talented and motivated staff.

The Kit is for students in undergraduate and graduate classes in the social and health sciences and for individuals in the public and private sectors who are responsible for conducting and using surveys.

A long established text that aims to meet the needs of students studying building measurement in the early years of quantity surveying and building degree courses. It contains a careful selection of 28 worked examples embracing all the principal building elements and including alternative constructional methods to illustrate a range of approaches.

In this engaging and practical book, authors Lisa K. Gundry and Jill R. Kickul uniquely approach entrepreneurship across the life cycle of business growth—offering entrepreneurial strategies for the emerging venture, for the growing venture, and for sustaining growth in the established venture. Written from the point of view of the founder or the entrepreneurial team, the book offers powerful and practical tools to increase a venture's potential for success and growth.

This book provides a systematic in-depth analysis of nonparametric regression with random design. It covers almost all known estimates. The emphasis is on distribution-free properties of the estimates. New and classical results in computational complexity, including interactive proofs, PCP, derandomization, and quantum computation. Ideal for graduate students.

?Filling an enormous gap in the geographic literature, here is a terrific book that shows us how to think about and practice human geographic research? - Professor Jennifer Wolch, University of Southern California `Practising Human Geography lucidly, comprehensively, and sometimes passionately shows why methodology matters, and why it is often so hard. To choose a method is to choose the kind of geographical values one wants to uphold. You need to get it right. These authors do? - Trevor Barnes, University of British Columbia `Practising Human Geography is a godsend for students. Written in an accessible and engaging style, the book demystifies the study of geographical methodology, offering a wealth of practical advice from the authors' own research experience. This is not a manual of approved geographical techniques. It is a reflexive, critical and highly personal account, combining historical depth with up-to-the-minute examples of research in practice. Practising Human Geography is a comprehensive and theoretically informed introduction to the practices of fieldwork, data collection, interpretation and writing, enabling students to make sense of their own data and to develop a critical perspective on the existing literature. The book makes complicated ideas approachable through the effective use of case studies and a firm grasp of contemporary debates? - Peter Jackson, Professor of Human Geography, University of Sheffield Practising Human Geography is a critical introduction to key issues in the practice of human geography, informed by the question ?how do geographers do

research?? In examining those methods and practices that are essential to doing geography, the text presents a theoretically-informed discussion of the construction and interpretation of geographical data - including: the use of core research methodologies; using official and non-official sources; and the interpretative role of the researcher. Framed by an overview of how ideas of practising human geography have changed, the twelve chapters offer a comprehensive and integrated overview of research methodologies. The text is illustrated throughout with text boxes, case studies, and definitions of key terms. Practising Human Geography will introduce geographers - from undergraduate to faculty - to the core issues that inform research design and practice.

This book presents a method for bringing data analysis and statistical technique into line with theory. The author begins by describing the elaboration model for analyzing the empirical association between variables. She then introduces a new concept into this model, the focal relationship. Building upon the focal relationship as the cornerstone for all subsequent analysis, two analytic strategies are developed to establish its internal validity: an exclusionary strategy to eliminate alternative explanations, and an inclusive strategy which looks at the interconnected set of relationships predicted by theory. Using real examples of social research, the author demonstrates the use of this approach for two common forms of analysis, multiple linear regression and logistic regression. Whether learning data analysis for the first time or adding new techniques to your repertoire, this book provides an excellent basis for theory-based data analysis. Willis's Elements of Quantity Surveying has become a standard text in the teaching of building measurement – a core part of the degree curriculum for quantity surveyors. The book will be fully updated to follow the guidance given by RICS NRM 1 & 2. As in previous editions the focus remains a logical approach the detailed measurement of building elements and copious use of examples to guide the student. The text has been fully revised in line with the NRM guidance and includes many new and revised examples illustrating the use of NRM. The hallmarks of previous editions – clarity and practicality – are maintained, while ensuring the book is fully up to date, providing the student of quantity surveying with a first class introduction to the measurement of building elements.

Value Management is a philosophy, set of principles and a structured management methodology for improving organisational decision-making and value-for-money. The second edition builds on the success of the first edition by extending the integrated value philosophy, methodology and tool kit to describe the application of Value Management to the areas of service delivery, asset management, and, Programmes, in addition to Projects, products and processes. Value Management is a well-established methodology in the international construction industry, and in the UK has been endorsed as good practice in a range of government sponsored reports. In this book the authors have addressed the practical opportunities and difficulties of Value Management by synthesising the background, international developments, benchmarking and their own extensive consultancy and action research experience in Value Management to provide a comprehensive package of theory and practice. The second edition retains the structure of the first edition, covering methods and practices, frameworks of value and the future of value management. It has been thoroughly updated, and a number of new chapters added to encapsulate further extensions to current theory and practice. In particular, the new edition responds to: A range of recent UK industry and government publications; and most notably BS EN 16271:2012 - Value management: Functional expression of the need and functional performance specification; the imminent update of BS EN 12973:2000 Value Management; BS EN 1325 Value Management – Vocabulary, Terms and definitions; the changes to "Value for Europe" governing the training and certification of Value Management in European Union countries; the UK Government's Management of Value (MoV) initiative, together with other leading reports, international guidance and standards on Value Management. Research in Value Management undertaken since publication of the first edition. Changes in Value Management practice particularly in Programmes and Projects. Developments in the theory of value, principally value for money measures, whole life value option appraisal, and benefits realisation. Initiatives in asset management initiatives covering the management of physical infrastructure, for example the recent launch of a suite of three standards under the generic title of BS ISO 55000: 2014 Asset Management, and its predecessor BSI PAS55 2008 "Asset Management: Specification For The Optimized Management Of Physical Assets" The second edition contains a dedicated chapter of exemplar case studies drawn from the authors' experience, selected to demonstrate the new areas of theory and practice. An Appendix includes an extensive set of tools and techniques of use in Value Management practice. Construction clients, including those in both the public and private sectors, and professionals such as construction cost consultants, quantity surveyors, architects, asset managers, construction engineers, and construction managers will all find Value Management of Construction Projects to be essential reading. It will also be of interest to researchers and students on construction related courses in Higher Education – particularly those at final year undergraduate and at Masters level.

`This Volume is everything one would want from a one-volume handbook' - Choice Magazine In response to market demand, The SAGE Handbook of Social Psychology: Concise Student Edition has been published and represents a slimmer (16 chapters in total), more course focused and student-friendly volume. The editors and authors have also updated all references, provided chapter introductions and summaries and a new Preface outlining the benefits of using the Handbook as an upper level teaching resource. It will prove indispensable reading for all upper level and graduate students studying social psychology.

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