

Organizational Behaviour 13th Edition Stephen P Robbins Chapter 10

Building on the success of the previous edition and the running theme that OB is for Everyone, this new edition presents all the essential topics in Organizational Behavior in a concise and readable format. Fundamentals of Organizational Behaviour, Fourth Canadian Edition, helps students make the connections between the subject, the world of research that supports OB, and students' everyday lives, both now and in their future careers.

Golding's iconic 1954 novel, now with a new foreword by Lois Lowry, remains one of the greatest books ever written for young adults and an unforgettable classic for readers of any age. This edition includes a new Suggestions for Further Reading by Jennifer Buehler. At the dawn of the next world war, a plane crashes on an uncharted island, stranding a group of schoolboys. At first, with no adult supervision, their freedom is something to celebrate. This far from civilization they can do anything they want. Anything. But as order collapses, as strange howls echo in the night, as terror begins its reign, the hope of adventure seems as far removed from reality as the hope of being rescued.

For undergraduate and graduate courses in organizational behavior. Help students better understand their behavioral and interpersonal skills. Long considered the standard for all organizational behavior textbooks, Organizational Behavior provides the research you want, in the language your students understand. This text continues its tradition of making current, relevant research come alive for readers. The Updated 18th Edition has been thoroughly revised to reflect the most recent research and business events within the field of organizational behavior worldwide, while maintaining its hallmark features — a clear writing style, cutting-edge content, and intuitive pedagogy. There's a reason why Robbins's textbooks have educated millions of students and have been translated into twenty languages — and it's because of a commitment that provides the kind of engaging, cutting-edge material that helps students understand and connect with organizational behavior.

This refreshing textbook shows how research into human behaviour can be applied in the workplace. It is focussed on helping students to develop the key skills they will need as future managers and employees. It assumes no prior work experience, and instead asks students to draw on their everyday experiences. They are invited to complete a range of innovative activities designed to deepen their understanding of key topics, such as personality, perception, and motivation. The book is an ideal length for one-semester taught courses. It is aimed primarily at first and second year undergraduate students on business and management degrees, who are taking OB modules for the first time, though could also be used on postgraduate and MBA courses.

Organizational behaviour affects all of us, every single day. But do your students struggle to see the subject's relevance? Do they have difficulty going beyond its most commonplace theories? Do they wonder how it will help them in their future career? Then take a step into the lobby of Junction Hotel! We follow the experiences of its managers and employees as a new consortium tries to rebuild the success of a once-great establishment that has fallen on hard times. This fictional running case study helps students see how theory translates into practice in a familiar setting. For example,

what kind of leadership styles do the new management team use? Are personality tests any use for hiring new staff for the gym? How do the staff on the receiving end of various management techniques feel and react? Follow the management dilemmas faced, and the techniques employed with varying rates of success, by a wide range of characters. The running case is interwoven throughout the book, encouraging students to make links between the different topic areas and gain a holistic view of organizational behaviour. The book covers all the core topics found on undergraduate modules, while also going a step further to consider alternative approaches and compare them with mainstream theories. Students are encouraged to develop a critical mindset and think about the context of the theories they come across and the values embedded within them. A wealth of real-life case studies, including those drawn from the public and not-for-profit sectors, bring the subject to life. Innovative on-page learning features link study and employability skills to the topics being discussed so students can apply theories from the book directly to their own lives and future careers. Interviews with students, employees and business leaders are included online, and show just how relevant organizational behaviour is to people's everyday lives. The real-life examples in the second edition have been augmented with new international and European examples in every chapter, and the book's Online Resource Centre now features seminar and group activities and a lecturer guide to help lecturers make full and effective use of the book and online material in their teaching. A unique, lively package makes this core reading for all business students taking an introductory module in organizational behaviour.

The most comprehensive, reality-based review of organizational behavior of its kind, this volume prepares readers to explain and predict behavior in organizations at three levels: the individual, the group, and the organization system. Features a lively, conversational style, extensive examples, case applications, skill-building modules, Ethical Dilemma exercises, Myth or Science? boxes, and more. Values, Attitudes, and Job Satisfaction. Personality and Emotions. Perception and Individual Decision Making. Basic Motivation Concepts. Motivation: From Concepts to Applications. Understanding Work Teams. Communication. Basic Approaches to Leadership. Contemporary Issues in Leadership. Power and Politics. Conflict and Negotiation. Technology and Work Design. Human Resource Policies and Practices. Organizational Culture. Organizational Change and Stress Management. For anyone interested in organizational behavior, organizational psychology, or human relations.

The Seventh Edition of Canadian Organizational Behaviour is truly a "new and improved" McShane: new trim size, fresh new design, new co-author, reorganized table of contents, improved examples, and even enhanced readability. The McShane brand is known for its cutting edge research and scholarship, recognized for its "for Canadians, by Canadians" approach to content, and respected for its firm anchoring of Canadian material within a global context. No other OB book offers the kind of comprehensive coverage in such an accessible, readable format. Canadian Organizational Behaviour continues to lead the way as the most innovative OB text on the market. McShane was the first OB textbook to include topics such as workplace emotions, appreciative inquiry, social identity theory, future search events, virtual teams, workaholicism, and emotional intelligence. The innovation continues in the seventh edition with new and expanded coverage of topics such as employee engagement, resilience, four-drive theory, blogs and wikis, psychological harassment, learning orientation, Schwartz's values model,

and separating socioemotional from constructive conflict. The pedagogical features have been completely overhauled to speak to new and emerging topics in OB worldwide, including the opening vignettes, the photo essays in each chapter, and many of the end-of-chapter exercises and end-of-part cases.

A less-expensive grayscale paperback version is available. Search for ISBN 9781680922875. The field of management and organizational behavior exists today in a constant state of evolution and change. Casual readers of publications like the New York Times, The Economist and the Wall Street Journal will learn about the dynamic nature of organizations in today's ever-changing business environment. Organizational Behavior is designed to meet the scope and sequence requirements of the introductory course on Organizational Behavior. This is a traditional approach to organizational behavior. The table of contents of this book was designed to address two main themes. What are the variables that affect how, when, where, and why managers perform their jobs? What theories and techniques are used by successful managers at a variety of organizational levels to achieve and exceed objectives effectively and efficiently throughout their careers? Management is a broad business discipline, and the Organizational Behavior course covers many areas such as individual and group behavior at work, as well as organizational processes such as communication in the workplace and managing conflict and negotiation. No one individual can be an expert in all areas of management, so an additional benefit of this text is that specialists in a variety of areas have authored individual chapters. Finally, we all made an effort to present a balanced approach to gender and diversity throughout the text in the examples used, the photographs selected, and the use of both male and female in alternating chapters when referring to generic managers or employees.

Robbins: Leading the way in OB Written as an alternative to Robbins' larger Organisational Behaviour text, OB: The Essentials is an applied and focused text that will help your students to quickly grasp the essential elements of OB. In an engaging 13 chapter format, this book retains the fluid writing style, academic rigour and extensive use of examples that are trademark features of the Robbins texts. While there are less chapters, the book continues to provide cutting-edge content that is often missing in other OB books – this is not merely a subset of material from Robbin's Organisational Behaviour text; it was written from the ground up to present all the essential content in a shorter format. This new text will have broad appeal; particularly to visual learners who will appreciate the lively design and extensive use of examples and photographs to aid comprehension and retention of concepts. New co-author Dr Michael Jones of the University of Wollongong brings his avid enthusiasm for student education as well as a solid research background in motivation, commitment and business operations to the new text. Reviewers and users of the Robbins texts regularly report that they are 'conversational', 'interesting', 'student-friendly' and 'very clear and understandable'. Packed full of pedagogical features that will engage and stimulate your students, OB: The Essentials will ensure that they are getting a sound understanding of OB. Features such as the 'Applying Knowledge' and 'Student Challenge' boxes prompt students to apply and think strategically about what they have just learnt.

M: Organizational Behavior, 3e provides the essential OB knowledge to students in an accessible, student focused presentation. This text builds on the strengths of the main textbook, including a strong literature foundation, excellent readability, meaningful exhibits, global representation of examples, and presentation of both core and emerging topics.

McShane/Von Glinow allows students to practice applying concepts via Connect. M: Organizational Behavior: Connecting students to the world of OB.

Delivering what we've come to expect from this author team, McShane/Von Glinow 6e helps everyone make sense of OB, and provides the conceptual tools to work more effectively in the workplace. In their new Sixth Edition, McShane and Von Glinow continue the trailblazing

innovations that made previous editions of Organizational Behavior recognized and adopted by the new generation of organizational behavior (OB) instructors. The McShane and Von Glinow text is acclaimed for: • Readability, presentation of current knowledge • Linking OB concepts and theories with reality • Strong International/Global orientation • Contemporary Theory Foundation (without the jargon) • Active Learning and Critical Thinking Support • Textbook's philosophy-OB knowledge is for everyone, not just traditional managers. Organizational Behavior, Sixth Edition is written in the context of these emerging workplace realities. This edition explains how emotions are the foundation of employee motivation, attitudes, and decisions; how social networks generate power and shape communication patterns; how self-concept influences individual behavior, team cohesion, and leadership; and how adopting a global mindset has become an important employee characteristic in this increasingly interconnected world. This book also presents the reality that organizational behavior is not just for managers; it is relevant and valuable to anyone who works in and around organizations. For introductory courses in Organizational Behaviour, Organizational Psychology, Industrial Psychology, and Human Relations in departments of management, public administration, psychology, social work, political science, and education. Organizational Behaviour, 6ce is the most student-engaging comprehensive book in the market. It makes OB relevant to students, no matter what their background, work experience or their career goals. MyOBLab is not included with the purchase of this product.

This popular textbook offers an inspiring and focused introduction to the study of organizational behaviour and management. The second edition builds on the fresh and innovative approach to the study of management and organization introduced in the first edition. To make the subject matter more relevant and accessible, it treats organizational behaviour as a field of activity that has many parallels with everyday life, particularly in relation to participating in organizations and institutions. Uniquely, this textbook presents two distinct and highly contrasting perspectives on organizational behaviour, discussing the alternative critical perspectives alongside the more traditional approaches, to encourage critical thinking and debate. Each chapter has been fully updated by specialist authors who are committed to thinking differently about the field of organizational behaviour. They effectively identify and explore the key concepts that underpin this diverse subject in their respective chapters, utilising a range of international and everyday examples. The second edition benefits from a new four-colour design and uses a variety of pedagogical features to engage students and provide a stimulating learning - and teaching - environment. This text is ideal for use on introductory undergraduate and post graduate courses in Organizational Behaviour and Management. This textbook is autopackaged with CourseMate. CourseMate brings course concepts to life with interactive learning, study, and exam preparation tools that support the printed textbook and the textbook-specific website. CourseMate includes an integrated eBook and interactive teaching and learning tools including quizzes, flashcards, videos, and more and an EngagementTracker, a first-of-its-kind tool that monitors student engagement in the course. There is a large body of shared knowledge between the study of Organizational Behaviour and Human Resource Management but despite the crossover, they are often treated as very distinct disciplines. Written by a team of experts across both fields, Organizational Behaviour bridges the gap between OB and HRM, with an emphasis on inter-cultural and cross-cultural perspectives of organizational development, talent management, and leadership. Through a critical analysis of existing literature and case studies, the contributors cover topics such as corporate governance, ethical business practices, employee morale and motivation, performance management, corporate politics and conflict resolution, workplace diversity, creativity, and change management - all within the framework of current global employment standards and best practices.

For undergraduate Principles of Management courses REAL Managers, REAL Experiences

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With a renewed focus on skills and careers, the new edition of this bestselling text can help better prepare your students to enter the job market. Management, Thirteenth Edition vividly illustrates effective management theories by incorporating the perspectives of real-life managers. Through examples, cases, and hands-on exercises, students will see and experience management in action, helping them understand how the concepts they're learning actually work in today's dynamic business world. Students will gain hands-on practice applying management concepts with MyManagementLab. They'll engage in real business situations with simulations, build their management skills by writing and talking about different management scenarios, have access to a video library to help put concepts into perspective, and more. Also available with MyManagementLab MyManagementLab is an online homework, tutorial, and assessment program designed to work with this text to engage students and improve results. Within its structured environment, students practice what they learn, test their understanding, and pursue a personalized study plan that helps them better absorb course material and understand difficult concepts. Please note that the product you are purchasing does not include MyManagementLab. MyManagementLab Join over 11 million students benefiting from Pearson MyLabs This title can be supported by MyManagementLab, an online homework and tutorial system designed to test and build your understanding. Would you like to use the power of MyManagementLab to accelerate your learning? You need both an access card and a course ID to access MyManagementLab. These are the steps you need to take: 1. Make sure that your lecturer is already using the system Ask your lecturer before purchasing a MyLab product as you will need a course ID from them before you can gain access to the system. 2. Check whether an access card has been included with the book at a reduced cost If it has, it will be on the inside back cover of the book. 3. If you have a course ID but no access code, you can benefit from MyManagementLab at a reduced price by purchasing a pack containing a copy of the book and an access code for MyManagementLab (ISBN:9781292090313) 4. If your lecturer is using the MyLab and you would like to purchase the product... Go to www.mymanagementlab.com to buy access to this interactive study programme. For educator access, contact your Pearson representative. To find out who your Pearson representative is, visit www.pearsoned.co.uk/relocator

For one-semester, undergraduate/graduate level courses in Organizational Behavior. This title is a Pearson Global Edition. The Editorial team at Pearson has worked closely with educators around the world to include content which is especially relevant to students outside the United States. Vivid examples, thought-provoking activities—get students engaged in OB.

George/Jones uses real-world examples, thought- and discussion-provoking learning activities to help students become more engaged in what they are learning. This text also provides the most contemporary and up-to-date account of the changing issues involved in managing people in organizations. The sixth edition features new cases, material addressing the economic crisis, and expanded coverage of ethics and workplace diversity. Accompanied by mymanagementlab! See the hands in the air, hear the roar of discussion—be a rock star in the classroom. mymanagementlab makes it easier for you to rock the classroom by helping you hold students accountable for class preparation, and getting students engaged in the material through an array of relevant teaching and media resources. Visit mymanagementlab.com for more information.

NOTE: MyManagementLab does not come packaged with this content. If you would like to purchase both the physical text and MyManagementLab search for ISBN-10: 0133973018/ISBN-13: 9780133973013. That package includes ISBN-10: 013392081X/ISBN-13: 9780133920819 and ISBN-10: 013397149X/ISBN-13: 9780133971491. For courses in Organizational Behavior. Essentials of Organizational Behavior is a comprehensive work that covers key concepts of the Organizational Behavior field while remaining brief in length and easy to absorb. Teaching readers how to understand and interact

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with people in real organizations, the Thirteenth Edition is an engaging, informative and interesting text that draws many connections to future careers in OB. Essentials of Organizational Behavior helps readers retain and relate only the most necessary information and experiences of Organizational Behavior to their own lives and future careers. Its brevity and coverage of essential concepts allows for a source material that is easily adaptable to a broad range of people. Also available with MyManagementLab® MyManagementLab is an online homework, tutorial, and assessment program designed to work with this text to engage students and improve results. Within its structured environment, students practice what they learn, test their understanding, and pursue a personalized study plan that helps them better absorb course material and understand difficult concepts.

Principles of Management is designed to meet the scope and sequence requirements of the introductory course on management. This is a traditional approach to management using the leading, planning, organizing, and controlling approach. Management is a broad business discipline, and the Principles of Management course covers many management areas such as human resource management and strategic management, as well behavioral areas such as motivation. No one individual can be an expert in all areas of management, so an additional benefit of this text is that specialists in a variety of areas have authored individual chapters. Taking a managerial approach and demonstrating the application of behavioural science within the workplace, this text focuses on the essential topics of organisational behaviour. The Essentials text is a new concise version of the long established market leader Management & Organisational Behaviour which has set standards in pedagogy and authorship that few texts have matched. The accessibility of writing style and clarity of presentation makes unfamiliar theory relevant, easily understood and logically applied to the world of work. In 12 chapters, the Essentials version focuses on the core topics of the discipline in a recognisable sequence, starting from the level of individual, though to the group, and finally the organisation.

For undergraduate and graduate courses in organizational behavior. Help students apply OB concepts The world's most successful Organizational Behavior textbook provides the research you want, in the language your students understand. This text makes current, relevant research come alive for readers. The 18th Edition reflects the most recent research and business events within the field of organizational behavior, while maintaining its hallmark features -- a clear writing style, cutting-edge content, and intuitive pedagogy. There's a reason why Robbins's textbooks have educated millions of students and have been translated into 20 languages -- and it's because of a commitment to provide engaging, cutting-edge material that helps students understand and connect with organizational behavior. Also available with MyLab Management By combining trusted authors' content with digital tools and a flexible platform, MyLab personalizes the learning experience and improves results for each student. Note: You are purchasing a standalone product; MyLab Management does not come packaged with this content. Students, if interested in purchasing this title with MyLab Management, ask your instructor for the correct package ISBN and Course ID. Instructors, contact your Pearson representative for more information. If you would like to purchase both the physical text and MyLab Management, search for: 0134889312 / 9780134889313 Organizational Behavior Plus MyLab Management with Pearson eText -- Access Card Package Package consists of: - 134729323 / 9780134729329 Organizational Behavior - 0134731433 / 9780134731438 MyLab Management with Pearson eText -- Access Card -- for Organizational Behavior

For undergraduate and graduate courses in Organizational Behavior. Help Students Better Understand Their Behavioral and Interpersonal Skills Long considered the standard for all organizational behavior textbooks, Organizational Behavior provides the research you want, in the language you can understand. This text continues its tradition of making current, relevant research come alive for readers. The Seventeenth Edition has been thoroughly updated to

reflect the most recent research and business events within the field of organizational behavior worldwide, while maintaining its hallmark features-clear writing style, cutting-edge content, and intuitive pedagogy. There's a reason why Robbins's textbooks have educated millions of individuals and have been translated into twenty languages-and it's because of a commitment that provides the kind of engaging, cutting-edge material that helps readers understand and connect with organizational behavior. Also Available with MyManagementLab™

MyManagementLab is an online homework, tutorial, and assessment program designed to work with this text to engage students and improve results. Within its structured environment, students practice what they learn, test their understanding, and pursue a personalized study plan that helps them better absorb course material and understand difficult concepts. NOTE: You are purchasing a standalone product; MyManagementLab does not come packaged with this content. If you would like to purchase both the physical text and MyManagementLab search for: 0134437861/ 9780134437866 Organizational Behavior Plus MyManagementLab with Pearson eText -- Access Card Package Package consists of: 013410398X / 9780134103983 Organizational Behavior 0134182189 / 9780134182186 MyManagementLab with Pearson eText--Access Card--for Organizational Behavior

Organisational Behavior, 7e by McShane/Von Glinow helps everyone make sense of Organizational Behavior, and provides the conceptual tools to work more effectively in the workplace. This author duo continue the trailblazing innovations that made previous editions of Organizational Behavior recognised and adopted by the new generation organisational behavior (OB) instructor. The McShane and Von Glinow product is acclaimed for: Readability, presentation of current knowledge Linking OB concepts and theories with reality Strong International/Global orientation Contemporary Theory Foundation (without the jargon) Active Learning and Critical Thinking Support Textbook's philosophy OB knowledge is for everyone, not just traditional managers. Organisational Behavior, 7e is written in the context of these emerging workplace realities. This edition explains how emotions are the foundation of employee motivation, attitudes, and decisions; how social networks generate power and shape communication patterns; how self-concept influences individual behavior, team cohesion, and leadership; and how adopting a global mindset has become an important employee characteristic in this increasingly interconnected world. This book also presents the reality that organizational behavior is not just for managers; it is relevant and valuable to anyone who works in and around organizations.

For courses in organizational behavior. A streamlined presentation of key organizational behavior concepts Essentials of Organizational Behavior teaches readers how to communicate and interact within organizations, through real-world scenarios. The text offers comprehensive coverage of key organizational behavior (OB) concepts, making each lesson engaging and easy to absorb. Readers can use the book's concepts to apply what they've learned to their own education, future career plans, and other organizational endeavors. Currently used at more than 500 colleges and universities worldwide, Essentials of Organizational Behavior serves as a popular resource so readers can learn and understand the most important concepts in OB. With updated research and the

integration of contemporary global issues, the 14th Edition focuses on the most relevant OB concepts that resonate with readers. Also available with MyLab Management MyLab(tm) Management is an online homework, tutorial, and assessment program designed to work with this text to engage students and improve results. Within its structured environment, students practice what they learn, test their understanding, and pursue a personalized study plan that helps them better absorb course material and understand difficult concepts. Note: You are purchasing a standalone product; MyLab Management does not come packaged with this content. Students, if interested in purchasing this title with MyLab Management, ask your instructor for the correct package ISBN and Course ID. Instructors, contact your Pearson representative for more information. If you would like to purchase both the physical text and MyLab Management, search for: 0134639596 / 9780134639598 Essentials of Organizational Behavior Plus MyLab Management with Pearson eText -- Access Card Package 0134523857 / 9780134523859 Essentials of Organizational Behavior 0134527275 / 9780134527277 MyLab Management with Pearson eText -- Access Card -- for Essentials of Organizational Behavior

Organizational Behavior, 8e by McShane / Von Glinow helps everyone make sense of Organizational Behavior, and provides the conceptual tools to work more effectively in the workplace. This author duo continue the trailblazing innovations that made the previous editions of Organizational Behavior recognized and adopted by the new generation organizational behavior instructor. The McShane and Von Glinow product is acclaimed for: Readability, presentation of current knowledge Linking OB concepts and theories with reality Strong International / Global orientation Contemporary Theory Foundation (without the jargon) Active Learning and Critical Thinking Support Textbook's philosophy OB knowledge is for everyone, not just traditional managers. Organizational Behavior, 8e is written in the context of these emerging workplace realities. This edition explains how emotions are the foundation of employee motivation, attitudes, and decisions; how social networks generate power and shape communication patterns; how self-concept influences individual behavior, team cohesion, and leadership; and how adopting a global mindset has become an important employee characteristic in this increasingly interconnected world. This book also presents the reality that organizational behavior is not just for managers; it is relevant and valuable to anyone who works in and around organizations.

This text contains updated material on responding to global and cultural diversity, with discussions of globalization, workforce diversity and ethics.

This text includes a rich array of exercises, cases, and applied materials such as the Kouzes and Posner Leadership Practices Inventory and Pfeiffer Annual Edition exercises. It also offers a greater focus on the hot topic of ethics throughout the entire book to ensure it is contemporary and engaging.Ê Armstrong's Handbook of Human Resource Management Practice is the

bestselling and definitive resource for HRM students and professionals, which helps readers to understand and implement HR in relation to the needs of the business. It covers in-depth all of the areas essential to the HR function such as employment law, employee relations, learning and development, performance management and reward, as well as the HR skills needed to ensure professional success, including leadership, managing conflict, interviewing and using statistics. Illustrated throughout in full colour and with a range of pedagogical features to consolidate learning (e.g. source review boxes, key learning points, summaries and case studies from international organizations such as IBM, HSBC and Johnson and Johnson), this fully updated 15th edition includes new chapters on the HRM role of line managers, evidence-based HRM, e-HRM and the gender pay gap, further case studies and updated content covering the latest research and developments. Armstrong's Handbook of Human Resource Management Practice is aligned with the Chartered Institute of Personnel and Development (CIPD) profession map and standards and is suited to both professionals and students of both undergraduate degrees and the CIPD's level 5 and 7 professional qualifications. Online supporting resources include comprehensive handbooks for lecturers and students, lecture slides, all figures and tables, toolkits, and a literature review, glossary and bibliography.

The new edition of Organizational Behavior includes a rich array of exercises, cases, and applied materials such as the Kouzes and Posner Leadership Practices Inventory and Pfeiffer Annual Edition exercises available in the OB Skills Workbook. It also focuses more on the hot topic of ethics throughout the entire book to ensure it is contemporary and engaging. The text also introduces two brand new key features 'Finding the Leader in You' and "Taking it Online". "Finding the Leader in You", discusses leading in the workplace in a personal and applied way. The goal is to make the material more relevant and applicable to today's readers. The "Taking it Online" feature will take the reader from the book to an online case, activity, self-assessment, or video clip of the leader they are reading about.

This book is the first Southern African edition of Stephen P. Robbins's Organizational Behaviour, the best-selling organisational behaviour textbook worldwide.

This textbook offers an introduction to the core concepts and issues of organisational behaviour. It strikes a balance between a psychological and management-based treatment of the subject and includes case-studies and assessment material.

Robbins/Judge provides the research you want, written in reader-friendly language and accompanied with the best-selling self-assessment software, SAL. What Is Organizational Behavior?; Foundations of Individual Behavior; Attitudes and Job Satisfaction; Personality and Values; Perception and Individual Decision Making; Motivation Concepts; Motivation: From Concepts to Applications; Emotions and Moods; Foundations of Group Behavior; Understanding Work Teams; Communication; Basic Approaches to Leadership; Contemporary Issues in Leadership; Power and Politics; Conflict and Negotiation; Foundations of Organization Structure; Organizational Culture; Human Resource Policies and Practices; Organizational Change and Stress Management; Globally accepted and written by one of the most foremost authors in the field, this is a necessary read for all managers, human resource

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workers, and anyone needing to understand and improve their people skills.

Organizational BehaviourOrganizational BehaviorOrganizational BehaviorPrentice Hall Business Psychology and Organizational Behaviour introduces principles and concepts in psychology and organizational behaviour with emphasis on relevance and applications. Well organised and clearly written, it draws on a sound theoretical and applied base, and utilizes real-life examples, theories, and research findings of relevance to the world of business and work. The new edition of this best-selling textbook has been revised and updated with expanded and new material, including: proactive personality and situational theory in personality; theory of purposeful work behaviour; emotional and social anxiety in communication; decision biases and errors; and right brain activity and creativity, to name a few. There are numerous helpful features such as learning outcomes, chapter summaries, review questions, a glossary, and a comprehensive bibliography. Illustrations of practice and relevant theory and research also take the reader through individual, group, and organizational perspectives. This is an essential textbook for undergraduates and postgraduates studying psychology and organizational behaviour. What is more, it can be profitably used on degree, diploma, professional, and short courses. It's also likely to be of interest to the reflective practitioner in work organizations.

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