

Organisation Theory And Behaviour

This second edition of the best-selling textbook on Work Motivation in Organizational Behavior provides an update of the critical analysis of the scientific literature on this topic, and provides a highly integrated treatment of leading theories, including their historical roots and progression over the years. A heavy emphasis is placed on the notion that behavior in the workplace is determined by a mix of factors, many of which are not treated in texts on work motivation (such as frustration and violence, power, love, and sex). Examples from current and recent media events are numerous, and intended to illustrate concepts and issues related to work motivation, emotion, attitudes, and behavior.

What makes a sport enterprise successful? How can managers working in sport improve organizational effectiveness through strategic behaviour management? This comprehensive and accessible textbook addresses these important questions and examines the theories that underpin organizational analysis in sport. Helping both students and practitioners to understand the different types of behaviour that occur within a sports enterprise, it also demonstrates how to develop ways of managing behaviour more effectively for the benefit of all stakeholders. The book explores behaviour on individual, interpersonal, group and whole-organization levels, and presents an evidence-based framework for analysis built around key concepts such as: Change and culture Leadership Motivation, rewards and incentives Power and influence Conflict, disputes and grievances Equity, diversity and inclusion. With international case studies, learning objectives, review questions and guides to further reading included in every chapter, no other textbook develops critical skills or an awareness of ethical issues in such detail and depth. Organizational Behaviour in Sport is essential reading for all students and practitioners working in sport, leisure or recreation management.

This international handbook provides students and managers with an essential resource connecting the theories to the real world of organizations and showing how to apply them. Goes beyond other handbooks by linking theory to practice in the real world. Gives students and managers practical principles to apply to all types of work situation. Includes contributions from a selection of experts from all over the world.

Organizational Behaviour and Gender provides an alternative to the gender silence of the standard OB textbooks. This Second Edition updates and expands the text's coverage and employs the most recent research findings to portray the world of work in a realistic manner. Organizational Behaviour and Gender is a comprehensive text. The text examines some of the assumptions that have been made about women at work - for example that women's 'difference' is rooted in biology and that women and men have contrasting (and even polar opposite) skills and attitudes. The text considers the key topics in OB (such as selection, assessment, leadership and motivation) to test such assumptions. The book describes the reality of working life for women. It examines issues of low pay, part-time working, family responsibilities, home working and horizontal and vertical job segregation. It asks whether inequality of opportunity comes about because of actual gender differences or from prejudicial expectations and thinking. The last chapter is about sex and sexuality in organizations. Sexual behaviour in organizations is pervasive but is rarely discussed in OB textbooks. This chapter describes the masculine and heterosexual business environment and examines the issues of work romances and sexual harassment. The text provides numerous learning aids (including discussion topics and chapter questions) to assist both the lecturer and the student.

Download Free Organisation Theory And Behaviour

This popular textbook offers an inspiring and focused introduction to the study of organizational behaviour and management. The second edition builds on the fresh and innovative approach to the study of management and organization introduced in the first edition. To make the subject matter more relevant and accessible, it treats organizational behaviour as a field of activity that has many parallels with everyday life, particularly in relation to participating in organizations and institutions. Uniquely, this textbook presents two distinct and highly contrasting perspectives on organizational behaviour, discussing the alternative critical perspectives alongside the more traditional approaches, to encourage critical thinking and debate. Each chapter has been fully updated by specialist authors who are committed to thinking differently about the field of organizational behaviour. They effectively identify and explore the key concepts that underpin this diverse subject in their respective chapters, utilising a range of international and everyday examples. The second edition benefits from a new four-colour design and uses a variety of pedagogical features to engage students and provide a stimulating learning - and teaching - environment. This text is ideal for use on introductory undergraduate and post graduate courses in Organizational Behaviour and Management. This textbook is autopackaged with CourseMate. CourseMate brings course concepts to life with interactive learning, study, and exam preparation tools that support the printed textbook and the textbook-specific website. CourseMate includes an integrated eBook and interactive teaching and learning tools including quizzes, flashcards, videos, and more and an EngagementTracker, a first-of-its-kind tool that monitors student engagement in the course.

A less-expensive grayscale paperback version is available. Search for ISBN 9781680922875. The field of management and organizational behavior exists today in a constant state of evolution and change. Casual readers of publications like the New York Times, The Economist and the Wall Street Journal will learn about the dynamic nature of organizations in today's ever-changing business environment.

Organizational Behavior is designed to meet the scope and sequence requirements of the introductory course on Organizational Behavior. This is a traditional approach to organizational behavior. The table of contents of this book was designed to address two main themes. What are the variables that affect how, when, where, and why managers perform their jobs? What theories and techniques are used by successful managers at a variety of organizational levels to achieve and exceed objectives effectively and efficiently throughout their careers?

Management is a broad business discipline, and the Organizational Behavior course covers many areas such as individual and group behavior at work, as well as organizational processes such as communication in the workplace and managing conflict and negotiation. No one individual can be an expert in all areas of management, so an additional benefit of this text is that specialists in a variety of areas have authored individual chapters. Finally, we all made an effort to present a balanced approach to gender and diversity throughout the text in the examples used, the photographs selected, and the use of both male and female in alternating chapters when referring to generic managers or employees.

There is a strong movement today in management to encourage management practices based on research evidence. In the first volume of this handbook, I asked experts in 39 areas of management to identify a central principle that summarized and integrated the core findings from their specialty area and then to explain this principle and give real business examples of the principle in action. I asked them to write in non-technical terms, e.g., without a lot of statistics, and almost all did so. The previous handbook proved to be quite popular, so I was asked to edit a second edition. This new edition has been expanded to 33 topics, and there are some new authors for the previously included topics. The new edition also includes: updated case examples, updated references and practical exercises at the end of each chapter. It also includes a preface on evidence-based management. The principles for the first edition were intended to be relatively timeless, so it is no

surprise that most of the principles are the same (though some chapter titles include more than one principle). This book could serve as a textbook in advanced undergraduate and in MBA courses. It could also be of use to practicing managers and not just those in Human Resource departments. Every practicing manager may not want to read the whole book, but I am willing to guarantee that every one will find at least one or more chapters that will be practically useful. In this time of economic crisis, the need for effective management practices is more acute than ever.

This book addresses a question central to organizational analysis: Given the well-established differences between rational choice and organizational theories, what are the limits of fruitful dialogue and collaboration between the two fields? Rational Choice Theory and Organizational Theory is written in response to the neoclassical economic rational choice theories and organizational economic theories which have emerged in the past decade. Rational choice theory exemplifies a highly abstract, deductive approach characterized by the development of models based on deliberately, rigidly simplified assumptions. In contrast, Mary Zey argues that the empirical validity of the structure of organizations Despite the profound influence that religious organizations exert, religion occupies a curiously marginal place in organization theory. This volume aims to make available in one place existing knowledge on religion and organizations, encouraging more organization theorists to include religion as part of their research activities and agenda.

Organizational Behaviour, Third Edition, builds on the strengths and successes of the previous editions and has been fully updated to reflect changes in the world of work and the context of organizational behaviour within that world. The authors combine a managerial approach, focusing on practical, real-world applications, with a rigorous critical perspective that analyses the research behind the theories. The text addresses alternative theoretical perspectives, in parallel to the introduction of new worldwide cases and examples. The concise coverage of the core topics can be applied to both one-semester and year-long teaching and learning patterns. In addition, the text includes a strong applied focus stressing the applicability of all topic areas in work organisations, as well as examples from across a wide variety of business and geographic sectors. The fully updated online resource package at www.wiley.com/college/french includes PowerPoint slides, a lecturer test bank, instructor's manual and additional cases. Students can access self-test quizzes, glossary flashcards, a student study guide and links to relevant journal articles, as well as interactive modules and skills assessments.

The third edition of Organizational Behaviour: Text and Cases offers a concise yet comprehensive coverage of the theories that determine behaviour in organizations. The relationship between effective organizational behaviour and the effective functioning of an organization is established through a clear and lucid style of presentation. With the help of necessary concepts, tools and techniques necessary for understanding behaviour in organizations, this book attempts to

unfold human behaviour at four levels; starting from the individual processes and moving on to the interpersonal, organizational, and change processes. It encourages active learning through exercises, field projects and case studies, and develops competencies that are essential for becoming successful managers and effective employees in organizations. The three new chapters—Career, Planning and Management; Performance and Reward Management; and Gender Issues in Management—help readers understand organizational behaviour in the current Indian business scenario better. **KEY FEATURES** • Classroom-tested case studies pertaining to actual incidents from the workplace • Several examples from BPCL, HCL Technologies, Wipro, Infosys and SAP highlighting the best practices in the industry • Caselets focusing on behavioural issues in organizations • Field projects involving students in data collection and analysis • Marginalia summarizing crucial points and serving as quick references • A companion website featuring multiple-choice questions, learning objectives, an instructor's manual, and PowerPoint lecture slides enabling effective presentation of concepts

Clear, concise, and written by experts currently lecturing in the field, Organizational Behaviour focuses exclusively on what you need to know for success in your business course and today's global economy. The text brings together a vast range of ideas, models, and concepts on organizational behaviour from an array of fields, such as psychology, sociology, history, economics, and politics. This information is presented in bite-sized, digestible pieces to create an accessible and engaging style that makes it the perfect text for introductory courses covering organizations. Key features include: a clear and thought-provoking introduction to organizational behaviour relevant, cutting-edge case studies with global focus hot topics such as eOrganizations, ethics, and diversity, keeping you up-to-date with current business thinking further reading, summaries, activities, key theme boxes, and review questions to help reinforce your understanding This textbook will be a valuable resource for students of business and management studies, organization studies, psychology, and sociology.

This book offers a fresh and comprehensive approach to the essentials that constitute the discipline of organizational behaviour with a strong emphasis on the application of organizational behaviour and performance management in practice. It concentrates on the development of effective patterns of behaviour, values and attitudes, and relates these issues to effective organization performance in times of organizational and environmental change and turbulence. The book is divided into four parts, providing a clear structure for the study of the subject: Part One: The context of organizational behaviour Part Two: The disciplines of organizational behaviour Part Three: Organizational behaviour in practice Part Four: Organizational behaviour – expertise and application Organizational Behaviour is packed with references to current topics, practical examples and case studies from large corporations from around the world,

including Ryanair, The Body Shop and RBS. This book covers examples of both good and bad practice, making it an interesting and unique introduction to the study of organizational behaviour.

In order to be effective, modern complex organizations require leadership at all levels which is capable of realising the creative potential of their people towards the attainment of common goals. Organizational Behaviour, a subject, based on scientific research and applied orientation, helps managers and members of organizations to understand, develop and utilize this tremendous human potential. It is now a widely accepted fact that mere possession of technical and administrative skills is not sufficient for leadership success. As such, the managers of the third millennium have started realising that emotions and attitudes of people are as important in determining the organizational success as their technical skills and knowledge. Thus, organizations have started selecting employees based on emotional quotient (EQ) and positive attitudes. The book provides an insight into the subject of organizational behaviour along with cases, interweaving them with relevant examples and real happenings. Divided into 15 sections, it covers all the major concepts and principles of management, organization theory and organizational behaviour, taking care of both the traditional and transitional viewpoints. It presents cases developed and collected from various sources and follows a student-friendly approach. Various concepts in the book have been explained in real Indian perspective to help readers get a practical understanding of the conceptual issues. The book is rich in diagrams, tables, and illustrations. The language and style have been kept simple to facilitate easy understanding by the readers. A variety of questions like descriptive, applied orientation and objective type, included in the book, is one of its distinctive features. This book fulfils the needs of students of MBA, MFC, M.Com, BBM, BBA, MHRM, Sociology and Management Studies.

This text encourages participate teaching and active learning through a structured style and format, with each chapter containing a list of key concepts and objectives.

While research in organisational studies has become increasingly rich and complex, organisation researchers are constantly challenged by the growing quest for theoretical advancement and innovation. To conduct theoretically rigorous and innovative research, contemporary researchers and students must develop in-depth understanding of the theoretical traditions and future prospects of their discipline. This book provides a collection of cutting-edge research topics in the field of organisation and management and offers advanced research findings that explore the frontiers of the field.

Advancing Organisational Theory in a Complex World aims to provide deep insights into many influential organisational theories, including, contingency theory, institutional theory, stewardship theory, population ecology theory, ambidexterity, and complexity theory. All these theories have been developed to explain the external and internal factors that influence organisational survival and evolvment. We focus on these theories because they represent some of the most important

ways into the modern literature, counter-points to the modern literature, and a breath of fresh air to some theories which should be better known. This book shows the fruitfulness and the continuous vitality of the theoretical field of organisational studies in a critical and innovative way. Finally, this book is dedicated to Professor Lex Donaldson who is a thought leader in the field. The field owed this to Lex, for his lifelong dedication to organisational studies and for his creation and advancement of theories that have inspired several generations of researchers.

Management and Organisation Theory and Behaviour Organizational Behaviour Managing People in Dynamic Organizations Routledge

This Value Pack consists of Organisational Behaviour: Individuals, Groups and Organisation, 3/e by Brooks plus Organisational Behaviour: Individuals, Groups and Organisation/Management, 1/e; 1/e (ISBN: 9781405883443) Our goal with this 13th Edition is to keep this first mainline organizational behavior text up-to-date with the latest and relevant theory building, basic and applied research, and the best-practice applications. We give special recognition of this scientific foundation by our subtitle - An Evidence-Based Approach. As emphasized in the introductory chapter, the time has come to help narrow the theory/research—effective application/practice gap. This has been the mission from the beginning of this text. As “hard evidence” for this theory/research based text, we can say unequivocally that no other organizational behavior text has close to the number of footnote references. For example, whereas a few texts may have up to 40 or even 50 references for a few chapters, all the chapters of this text average more than twice that amount. This edition continues the tradition by incorporating recent breakthrough research to provide and add to the evidence on the theories and techniques presented throughout. Two distinguishing features that no other organizational behavior textbook can claim are the following: 1) We are committed at this stage of development of the field of OB to a comprehensive theoretical framework to structure our text. Instead of the typical potpourri of chapters and topics, there is now the opportunity to have a sound conceptual framework to present our now credible (evidence-based) body of knowledge. We use the widely recognized, very comprehensive social cognitive theory to structure this text. We present the background and theory building of this framework in the introductory chapter and also provide a specific model (Figure 1.5) that fits in all 14 chapters. Importantly, the logic of this conceptual framework requires two chapters not found in other texts and the rearrangement and combination of several others. For example, in the opening organizational context part there is Chapter 4, “Reward Systems,” and in the cognitive processes second part, Chapter 7, “Positive Organizational Behavior and Psychological Capital,” that no other text contains. 2) The second unique feature reflects our continuing basic research program over the years. Chapter 7 contains our most recent work on what we have termed “Positive Organizational Behavior” and “Psychological Capital” (or PsyCap). [The three of us introduced the term “Psychological

Capital” in our joint article in 2004]. To meet the inclusion criteria (positive; theory and research based; valid measurement; open to development; and manage for performance improvement), for the first time the topics of optimism, hope, happiness/subjective well-being, resiliency, emotional intelligence, self-efficacy, and our overall core construct of psychological capital have been given chapter status. Just as real-world management can no longer afford to evolve slowly, neither can the academic side of the field. With the uncertain, very turbulent environment most organizations face today, drastically new ideas, approaches, and techniques are needed both in the practice of management and in the way we study and apply the field of organizational behavior. This text mirrors these needed changes. Social Cognitive Conceptual Framework. The book contains 14 chapters in four major parts. Social cognitive theory explains organizational behavior in terms of both environmental, contextual events and internal cognitive factors, as well as the dynamics and outcomes of the organizational behavior itself. Thus, Part One provides the evidence-based and organizational context for the study and application of organizational behavior.

Organizational Behavior: Essential Theories of Motivation and Leadership analyzes the work of leading theorists. Each chapter includes the background of the theorist represented, the context in which the theory arose, the initial and subsequent theoretical statements, research on the theory by the theory's author and others (including meta-analysis and reviews), and practical applications. Special features including boxed summaries of each theory at the beginning of each chapter, two introductory chapters on the scientific method and the development of knowledge, and detailed and comprehensive references, help make this text especially useful for graduate courses in Organizational Behavior and Industrial/Organizational Psychology.

Encourages the reader to develop a critical approach to organizational analysis, concerned with the application of theory to key issues and questions in the construction of alternative organizations and social formations. Lists of key concepts, examples and discussion questions are included.

Positive Organizational Behaviour: A Reflective Approach introduces the most recent theoretical and empirical insights on positive organizational practices, addressing emerging topics such as resilience, job crafting, responsible leadership and mindfulness. Other books on positive approaches tend to gloss over the limitations of the positive agenda, but this textbook is unique in taking a reflective approach, focussing on the positive while also accommodating critical perspectives relating to power and control. Positive Organizational Behaviour provides an integrated conceptual framework, evidence-based findings and practical tools to gain an understanding of the potential of positive organizational practices. This innovative new textbook will provide advanced management and psychology students with a grounding in the area, and help them develop strategies for building effective and responsible organizations.

This handbook provides a forum for leading researchers in organization theory to reflect on their own discipline: how it has developed and why; what sorts of knowledge claims it regards as acceptable and why; and where it may be, or should be, going.

Download Free Organisation Theory And Behaviour

Electronic Inspection Copy available for instructors here From agency theory to power and politics, this indispensable guide to the key concepts of organization theory is your compass as you navigate through the often complex and abstract theories about the design and functioning of organizations. Designed to complement and elucidate your textbook or reading list, as well as introduce you to concepts that some courses neglect, this historical and interdisciplinary account of the field: - Helps you understand the basics of organization theory - Allows you to check your understanding of specific concepts - Fills in any gaps left by your course reading, and - Is a powerful revision tool Each entry is consistently structured, providing a definition of the concept and why it's important to theory and practice, followed by a summary of current debates and a list of further reading. This companion will provide you with the nuts and bolts of an understanding that will serve you not just in your organization studies course, but throughout your degree and beyond. Key concepts include: agency theory; business strategy; corporate governance; decision making; environmental uncertainty; globalization; industrial democracy; organizational change; stakeholder theory; storytelling and narrative research; technology and organization structure.

A text on organizational behaviour, for second-year (and beyond) degree students on semesterized courses. A three-part structure links theory, case studies and a workbook section of questions and mini-cases.

Organizational behaviour affects all of us, every single day. But do your students struggle to see the subject's relevance? Do they have difficulty going beyond its most commonplace theories? Do they wonder how it will help them in their future career? Then take a step into the lobby of Junction Hotel! We follow the experiences of its managers and employees as a new consortium tries to rebuild the success of a once-great establishment that has fallen on hard times. This fictional running case study helps students see how theory translates into practice in a familiar setting. For example, what kind of leadership styles do the new management team use? Are personality tests any use for hiring new staff for the gym? How do the staff on the receiving end of various management techniques feel and react? Follow the management dilemmas faced, and the techniques employed with varying rates of success, by a wide range of characters. The running case is interwoven throughout the book, encouraging students to make links between the different topic areas and gain a holistic view of organizational behaviour. The book covers all the core topics found on undergraduate modules, while also going a step further to consider alternative approaches and compare them with mainstream theories. Students are encouraged to develop a critical mindset and think about the context of the theories they come across and the values embedded within them. A wealth of real-life case studies, including those drawn from the public and not-for-profit sectors, bring the subject to life. Innovative on-page learning features link study and employability skills to the topics being discussed so students can apply theories from the book directly to their own lives and future careers. Interviews with students, employees and business leaders are included online, and show just how relevant organizational behaviour is to people's everyday lives. The real-life examples in the second edition have been augmented with new international and European examples in every chapter, and the book's Online Resource Centre now features seminar and group activities and a lecturer guide to help lecturers make full and effective use of the book and online material in their teaching. A unique, lively package makes this core reading for all business students taking an introductory module in organizational behaviour.

Critical and accessible, the new edition of this bestselling textbook offers valuable insight into contemporary management practices and encourages readers to reflect on the realities of the workplace. Work and Organizational Behaviour takes a unique and well-rounded approach, exploring key theories and topics through the lenses of sociology, psychology, ethics and sustainability. Firmly embedded in the latest research and the wider geopolitical environment, this new edition places OB in the context of climate change, the rise of unstable

working conditions and the impact of new technologies. A strong suite of pedagogy supports student learning, demonstrating key theories in action and preparing readers for the real world of work. Cases and features illustrate contemporary organizational practices and their impact across the world, in a range of industries. With streamlined content, an improved structure, and an enhanced focus on leadership, Work and Organizational Behaviour is an essential companion for OB modules at undergraduate, postgraduate and MBA levels. New to this Edition: - New chapters on 'Work and the gig economy' and 'Human resource management' - New decision making scenarios helping readers to develop practical leadership skills - 200+ new references to recent academic literature - Inclusion of important contemporary topics, including Covid-19 and the gig economy - Coverage of new technologies, including the impact of AI, robots, remote working and big data - Increased coverage of corporate social responsibility and ethics - New end of chapter cases, Reality of Work features and Globalization and Organization Behaviour features

Management and Organization Theory offers a summary and analysis of the 40 most popular, researched, and applied management and organization theories. This important resource includes key instruments used to measure variables in each theory and examines pertinent questions about the theory: strengths and weaknesses, practical applications, and the seminal articles published on each theory. "This is a remarkable book. Jeffrey Miles clearly explains and synthesizes 40 major theories of management and organization in an easily accessible and engaging style. Well researched, comprehensive in its coverage, thorough, balanced, and fair in its analyses of theories, the book is destined to be a major authoritative reference in the field. It is one of the most readable, informative, and useful books I have read. I strongly recommend it." —Shaker A. Zahra, department chair, Robert E. Buuck Chair, and professor, Strategic Management and Organizations Department, University of Minnesota "This book provides a terrific advantage to any student or manager seeking to grasp the fundamental concepts that explain organizations and the behavior of people within them."—Richard L. Daft, author, *The Executive and the Elephant: A Leader's Guide to Building Inner Excellence*; and the Brownlee O. Currey Jr. Professor of Management, Owen Graduate School of Management, Vanderbilt University "An easy-to-read summary of some of the most critical theories in the field of management—theories that have implications not just for scholars, but for practicing managers as well." —Jay Barney, professor of management and human resources, and Chase Chair for Excellence in Corporate Strategy, Fisher College of Business, The Ohio State University

An accessible, critical introduction to the study of work, management, and organizational behaviour. It introduces readers to a wealth of topics, ideas, and research from within the field. Taking a critical perspective, readers are encouraged to analyse and question the traditional approaches to the study of organizational life.

The new edition of this successful text provides an overview of organisational behaviour and analysis for students of all levels who are taking their first course in the study of people in organisations. It has been purposefully designed for accessibility and to make teaching and learning both relevant and stimulating. Classic Features *A novel, integrative approach combining both organisational behaviour and organisational analysis. *A deliberate avoidance of the managerialist approach characteristic of many leading textbooks, which better equips students to understand human behaviour in organisations. *Offers a critical framework which encourages students to engage in discussion of the theories and concepts presented in the text. *Comprehensive coverage of major theories and concepts, including

crosscultural and international perspectives. *Strong pedagogy, including learning outcomes, short case studies, review and discussion questions and further readings. *Time Out exercises, designed to enable students to draw on their own experiences to apply concepts and theories in personal study or classroom discussion. New Features *Five new sections spread throughout the book, devoted to

Brooks offers readers a succinct, lively and robust introduction to the subject of organisational behaviour. While aiming to encourage and promote the critical examination of the theory of organisational behaviour, this book also seeks to enable students to interpret and deal with real organisational problems. This new edition has major changes to the text to embrace international contexts and the modern realities of OB. It has proved a popular student choice because it combines relative brevity with thorough coverage and plentiful real-world examples. Popular features for today's organisational behaviour course include: ‡ More prominent organisational theory coverage _ this key topic has been moved forward to provide students with an overview of the different ways OB can be looked at early on in the book. ‡ More coverage of modern communications technologies, cross cultural management, generational change and the gig economy. ‡ New and updated case studies and 'Managerial Implications' boxes help to broaden students' knowledge and understanding of OB in real organisations. ‡ 'Illustration in Film' boxes illustrate key ideas through famous films such as 12 Angry Men and The Devil Wears Prada.

Business Psychology and Organizational Behaviour introduces principles and concepts in psychology and organizational behaviour with emphasis on relevance and applications. Well organised and clearly written, it draws on a sound theoretical and applied base, and utilizes real-life examples, theories, and research findings of relevance to the world of business and work. The new edition of this best-selling textbook has been revised and updated with expanded and new material, including: proactive personality and situational theory in personality; theory of purposeful work behaviour; emotional and social anxiety in communication; decision biases and errors; and right brain activity and creativity, to name a few. There are numerous helpful features such as learning outcomes, chapter summaries, review questions, a glossary, and a comprehensive bibliography. Illustrations of practice and relevant theory and research also take the reader through individual, group, and organizational perspectives. This is an essential textbook for undergraduates and postgraduates studying psychology and organizational behaviour. What is more, it can be profitably used on degree, diploma, professional, and short courses. It's also likely to be of interest to the reflective practitioner in work organizations.

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