

Metro Bus Operator Skills Assessment Test Minnesota

TRB's Transit Cooperative Research Program (TCRP) Report 139: Guidebook for Recruiting, Developing, and Retaining Transit Managers for Fixed-Route Bus and Paratransit Systems explores resources for fixed-route bus, general public demand response, and Americans with Disabilities Act (ADA) paratransit systems resources to assist in the recruitment, development, and retention of managers. The Guidebook is accompanied by CRP-CD-77, which provides Model Job Descriptions for 32 broad job titles that indicate the structure and content for job descriptions for manager jobs. The CD-ROM is also available for download from TRB's website as an ISO image. A separate report presenting the research methodology, the results of a literature review, and the results from focus groups held with 15 other non-transit public and private sector organizations used in production of TRCP Report 139 is available online.

The Bus Operator Selection Survey (BOSS) Passbook(R) prepares you for your test by allowing you to take practice exams in the subjects you need to study. It provides hundreds of questions and answers in the areas that will likely be covered on your upcoming exam, including but not limited to: biographical inventory; interviewing; driving; and more.

"TCRP Report 162: Building a Sustainable Workforce in the Public Transportation Industry-- A Systems Approach provides a guidebook that addresses contemporary issues in workforce development, retention, and attraction, and public transportation image management. The guidebook provides practical tools to transit agencies on a variety of workforce issues, including workforce strategies that enhance organizational processes, performance metrics to evaluate the impact of workforce strategies, image management techniques that improve perceptions of the public transportation industry, and benchmarking processes that allow for continuous organizational improvement. The guidebook is separated into modules that may be used independently or together in the form of the fully integrated guidebook. The modules address the following areas: strategies for recruitment, retention, training and development, and professional capacity building (Module 1); metrics to evaluate the effectiveness of human resource practices adopted or contemplated (Module 2); reflections and strategies that pertain to image management (Module 3); and a framework for an ongoing benchmarking process (Module 4). In addition, separate editable metrics scorecards are included that allow for input of metrics ratings tailored to match the specific situation of the organization using the scorecards. These scorecards can be found at <http://apps.trb.org/cmsfeed/TRBNetProjectDisplay.asp?ProjectID=3288>. Information across the modules is in the form of example successful programs, state-of-the-art initiatives, industry effective practices, and directions to implement and measure those practices. The results of this research may be used by human resource professionals and transportation policy makers in implementing more effective human resource business-planning processes"--Foreword.

The future of disability in America will depend on how well the U.S. prepares for and manages the demographic, fiscal, and technological developments that will unfold during the next two to three decades. Building upon two prior studies from the Institute of Medicine (the 1991 Institute of Medicine's report Disability in America and the 1997 report Enabling America), The Future of Disability in America examines both progress and concerns about continuing barriers that limit the independence, productivity, and participation in community life of people with disabilities. This book offers a comprehensive look at a wide range of issues, including the prevalence of disability across the lifespan; disability trends the role of assistive technology; barriers posed by health care and other facilities with inaccessible buildings, equipment, and information formats; the needs of young people moving from pediatric to adult health care and of adults experiencing premature aging and secondary health problems; selected issues in health care financing (e.g., risk adjusting payments to health plans, coverage of assistive technology); and the organizing and financing of disability-related research. The Future of Disability in America is an assessment of both principles and scientific evidence for disability policies and services. This book's recommendations propose steps to eliminate barriers and strengthen the evidence base for future public and private actions to reduce the impact of disability on individuals, families, and society.

Independent, scientifically based, integrated, policy-relevant analysis of current and emerging energy issues for specialists and policymakers in academia, industry, government.

This report documents principles, techniques, and strategies that are used in the development of fatigue-mitigation plans for transit operators. It includes a "how to" component on the design, implementation, and evaluation of fatigue-mitigation plans. The fatigue-mitigation plans may be used by senior managers, operations managers, safety officials, medical personnel, risk managers, human resource personnel, policymakers, and legal advisors.

Examines the nature and extent of transit crime, effective strategies to combat problem situations, and case studies of specific control practices deemed successful by transit agency professionals (with no distinctions drawn between bus and rail modes) are discussed.

Addresses the roles and responsibilities of bus field supervisors, including emerging concerns about how to improve the relationship between supervisors and bus operators, while placing supervisors in a more positive role; how to obtain a greater return from employee productivity with tightening budgets and declining ridership; and how to improve customer service.

This report presents a directory of effective practices used to prevent bus accidents at small, medium, and large transit systems. Most of the information was obtained from 182 transit systems in the United States and in Canada and from statewide transit insurance pools in six states. The directory is designed to be used by transit management, operations, and safety personnel.

Tragically, one child out of every 2100 will die before their fifteenth birthday in a road-related incident. This book provides the latest statistics on children's injuries, fatalities and trends in transport. and examines the most effective current strategies for improving children's road safety.

Presents state of the practice information about the various actions transit agencies (and other employers) have taken to help ensure the availability of quality employees in an increasingly competitive employment environment. It focuses on the practices and policies transit agencies have put in place to help minimize absenteeism at their agencies, from which other agencies may find useful applications.

Ch. 1. Introduction. Background. Project objectives. Technical approach to project. Report organization -- ch. 2. Literature summary. Transit security. Workplace violence. Bus operator training and selection. Video surveillance. Self-defense. Bus operator perspective. International studies -- ch. 3. Survey results. Characteristics of survey respondents. Security provider. Fare and rules enforcement. Standard operating procedures. Definition of "assault". Assault characteristics. Training. Employee assistance. Data collection and reporting. Methods to address

operator assaults. Bus operator selection methods. Impact of violence against operators. Effective measures -- ch. 4. Operator protection measures : technology and information management. Barriers. Information management and crime analysis. Video surveillance. Audio surveillance. Automatic vehicle location system. Transit operations decision support system. Emergency communications. DNA kits. The Transit Supervisor Passbook(R) prepares you for your test by allowing you to take practice exams in the subjects you need to study. This book presents all the publicly available questions from the PISA surveys. Some of these questions were used in the PISA 2000, 2003 and 2006 surveys and others were used in developing and trying out the assessment.

TRB's Transit Cooperative Research Program (TCRP) Report 125: Guidebook for Mitigating Fixed-Route Bus-and-Pedestrian Collisions is designed to help assist small, medium, and large transit agencies and their community members in identifying preventative or remedial strategies for reducing the frequency and severity of bus-and-pedestrian collisions. The report explores strategies to mitigate collisions, includes case studies on the implementation of mitigating strategies, and highlights important considerations associated with improving pedestrian safety around transit buses.

This Tennessee Comprehensive Driver License Manual has been divided into three (3) separate sections. The purpose of this manual is to provide a general understanding of the safe and lawful operation of a motor vehicle. Mastering these skills can only be achieved with practice and being mindful of Tennessee laws and safe driving practices. Section A This section is designed for all current and potential drivers in Tennessee. It provides information that all drivers will find useful. Section A consists of pages 1 through 24. This section will help new and experienced drivers alike get ready for initial, renewal, and other license applications by explaining:* the different types of licenses available* the documentation and other requirements for license applications* details on Intermediate Driver Licenses and how this graduated driver license works for driver license applicants under age 18* basic descriptions of the tests required to obtain a Driver License Section B This section is designed to help new drivers study and prepare for the required knowledge and skills for an operator license. It includes helpful practice test questions at the end of each chapter. Section B consists of pages 25 through 90. This section of the manual provides information related to:* Examination requirements for the vision, knowledge and road tests* Traffic signs, signals, and lane markings* Basic Rules of the Road* Being a responsible driver and knowing the dangers and penalties of Driving Under the Influence of alcohol and drugs. Section C This section provides information and safety tips to improve the knowledge of all highway users to minimize the likelihood of a crash and the consequences of those that do occur. This section consists of pages 91-117. It also provides information about sharing the road with other methods of transportation, which have certain rights and privileges on the highways which drivers must be aware of and respect. It is important to read this information and learn what you can do to stay safe, and keep your family safe, on the streets, roads and highways of our great state.

English in Action is a four-level, standards-based integrated language learning program that prepares adults for work and academic success. The third edition of English in Action features authentic and high-interest content from National Geographic to promote critical thinking and 21st century skills. English in Action is retaining its best-selling grammar approach and relevance of topics to learners' lives that prepare learners for education or a career pathway. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

This report assesses the transit industry's workforce needs and prospects for the coming decades. Further, the report provides guidelines to enable employers to assess their own workforce needs, describes best practices for recruiting and retaining employees, and identifies ways to enhance or establish partnerships between management and labor for attracting, training, and maintaining a qualified workforce. Information was obtained from a literature search, surveys, and 13 case studies. The report will be helpful to transit general managers, assistant general managers, directors of human resources, and other key transit officials. Intended to help produce safe, competent California school bus drivers, this document contains instructor's materials for a bus driver education course with eight sequential skill levels, including a final appraisal. The first section contains the curriculum's purpose and objectives, the California standards for a state-certified bus driver instructor, the California standards for a delegated behind-the-wheel trainer, and general guidelines for selection of training sites. In addition, information is provided on vehicle inspection training, brake system inspection training, and undercarriage training. Copies of a driver's inspection report and a driver's performance review also appear. Each of the next eight sections contain materials for one of the following skill levels: (1) basic vehicle familiarization; (2) precision training in vehicle movement and driving fundamentals; (3) transmission control and shifting procedures; (4) general defensive driving techniques; (5) specialized defensive driving techniques; (6) passenger loading and unloading procedures; (7) emergency procedures; and (8) final appraisal. The first seven sections each contain a table of contents, purpose and objectives, a note to the instructor, a glossary of terms, an outline of content to be taught, and a sheet on which the instructor can record the trainee's demonstrated competence at each task covered. The final appraisal section includes the purpose and objectives of the appraisal, advice to instructors on being tough but fair, final appraisal procedures, and a form on which to document the final appraisal. (CML)

Offers information on the current practices of transit agencies to reduce injuries to bus occupants during collisions and injuries to passengers while boarding, riding, and leaving the bus.

The Public Transportation Network, located at the offices of Crain & Associates, Los Altos, Calif., is a program of technical assistance designed to assist public transportation agencies in adopting improved practices.

Practices in Assuring Employee Availability Transportation Research Board

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