

Janat Shah Supply Chain Management

Recent decades have witnessed an explosion in supply chain complexity. Very few firms have succeeded in building excellent supply chains and employing supply chain management (SCM) as a competitive advantage. For the ones which have developed enhanced supply chain design and process capabilities, their performance has far exceeded their competitors'. While for the vast majority of firms, SCM still remains a means of reducing costs and improving efficiency, for the excellent ones, SCM has turned into a source for value creation. What factors drive firms towards supply chain excellence? How can real differentiation be created through supply chains? Excellence in Supply Chain Management examines the characteristics and features of firms that excel in SCM.

Managing Supply Chain Disruptions categorizes and review the substantive research contributions relating to managing supply chain disruptions. With a primary emphasis on formulating directions for future research, the authors focus on significant research and practical findings. Managing Supply Chain Disruptions reviews the general area of supply chain disruptions and examine classifications of disruptions which can be used to provide insights into the disruption management process. It reviews the literature in the emerging field of disruption risk management which attempts to identify specific risks associated with supply chain disruptions. This is followed by a review of conceptual/empirical research with a focus on providing general insights into how one or more organizations have managed the risk associated with disruptions. Given that designing robust supply chain networks are a key feature of managing disruption risk, the authors examine the relevant research in this domain. A detailed analysis of prior research targeted at managing specific risks (e.g., product, supply, operations/process, and transportation risks) is presented, and finally, directions for future research are discussed.

Gain a thorough understanding of the critical role of purchasing in the supply chain with one of today's leading-edge strategy and purchasing books— SOURCING AND SUPPLY CHAIN MANAGEMENT, 5E, International Edition. This turnkey solution provides current and complete coverage that makes it not only a useful book, but also a valuable professional reference tool. This edition presents the most recent critical developments in the field as well as the impact of the recent recession and ongoing business uncertainty on today's supply chain. This leading author team draws from firsthand experience and their relationships with executives and practitioners worldwide to present numerous cases, memorable examples, and unique insights that enable readers to better understand today's purchasing process.

An organization that is established as an instrument or means for achieving defined objectives has been referred to as a formal organizations. Its design specifies, how goals are subdivided and reflected in subdivisions of the organization. Divisions, departments, sections, positions, jobs, and tasks make up this work structure. Thus, the formal organization is expected to behave impersonally in regard to relationship with clients or with its members. Change Management provides readers with frameworks for applying different models of change to different scenarios, offers proactive approaches to change that relate to business performance and gives practical, step-by-step guidance on handling change. The reference book covers a breadth of leadership and change management topics. It draws upon an extensive review of relevant change management literature in order to encourage a critical perspective, as well as a deeper understanding of this important subject area. This book offers the reader answers to questions including why change management tends to fail and why individuals are neglected in traditional accounts of change management. The present book has been written in a lucid style that a layman may understand it easily. The book has been written after a detailed study of concepts and assumptions of several leadership and change management styles in modern business word.

Supply Chain Management: Text and Cases presents a comprehensive, yet structured, view of logistics and supply chain management, with a focus on supply chain innovations for firms operating in competitive markets. The most significant change from the previous edition is the addition of two chapters. Chapter 11 is about supply chain contracts. Supply chain contract is emerging as a valuable instrument to coordinate various supply chains. Few popular contracts such as buyback contracts and revenue sharing contracts are discussed in depth. The other new chapter is Chapter 14. It deals with emerging field of sustainable supply chain management. Testimonials "This exceptionally well-written book introduces the concepts of supply chain management in a simple language. The case studies discuss several Indian supply chain issues from a managerial viewpoint."--Rahul Jagannath Patil, Professor, Indian Institute of Technology Bombay "This book is an incredible mix of well-explained concepts and case studies. It is probably the best book in this field that covers issues relevant to India. Sincere effort has been made to look at various supply chain issues while maintaining a fine balance between an analytical approach and a qualitative perspective." - Balram Avittathur, Professor, Indian Institute of Management Calcutta "Supply Chain Management: Text and Cases is an excellent book with comprehensive treatment of theory and practice covering people, process, technology and systems aspects of supply chain management with best practices from the context of emerging economies.

Features, such as interview with expert and mini- project, have been included in every chapter are very useful." - S Venkataramanaiah, Professor, Indian Institute of Management Lucknow "This is a rare textbook that lucidly interlaces conceptual rigor with practical nuances. The most important feature of this book is the treasure of cases that exemplify the complex and globally relevant Indian context. This is a must-read resource for both academia and industry." - L S Murty, Professor, Indian Institute of Management Bangalore "This book is extremely helpful to assimilate difficult concepts like supply chain innovation, vehicle routing problems, inventory models (both deterministic and probabilistic) and postponement strategy with excellent case studies to help students understand the managerial implications.

This is also the first book on supply chain management which has addressed Ind ...

The continued growth of any nation depends largely on the development of their built infrastructures and communities. By creating stable infrastructures, countries can more easily thrive in competitive international markets. Sustainable Infrastructure: Breakthroughs in Research and Practice examines sustainable development through the lens of transportation, waste management, land use planning, and governance. Highlighting a range of topics such as sustainable development, transportation planning, and regional and urban infrastructure planning, this publication is an ideal reference source for engineers, planners, government officials, developers, policymakers, legislators, researchers, academicians, and graduate-level students seeking current research on the latest trends in sustainable infrastructure. With reference to India.

This book provides an overview of important trends and developments in logistics and supply chain research, making them available to practitioners, while also serving as a point of reference for academicians. Operations and logistics are cornerstones of modern supply chains that in turn are essential for global business and economics. The composition, character and importance of supply chains and networks are rapidly changing, due to technological innovations such as Information and Communication Technologies, Sensors and Robotics, Internet of Things, and Additive Manufacturing, to name a few (often referred to as Industry 4.0). Societal developments such as environmental consciousness, urbanization or the optimal use of scarce resources are also impacting how supply chain networks are configured and operated. As a result, future supply chains will not just be assessed in terms of cost-effectiveness and speed, but also the need to satisfy agility, resilience and sustainability requirements. To face these challenges, an understanding of the basic as well as more advanced concepts and recent innovations is essential in building competitive and sustainable supply chains and, as part of that, logistics and operations. These span multiple disciplines and geographies, making them interdisciplinary and international. Therefore, this book contains contributions and views from a variety of experts from multiple countries, and combines management, engineering as well as basic information technology and social concepts. In particular, it aims to: provide a comprehensive guide for all relevant and major logistics, operations, and supply chain management topics in teaching and business practice ... address three levels of expertise, i.e., concepts and principles at a basic (undergraduate, BS) level, more advanced topics

at a graduate level (MS), and finally recent (state-of-the-art) developments at a research level. In particular the latter serve to present a window on current and future (potential) logistics innovations in the different thematic fields for both researchers and top business practitioners integrate a textbook approach with matching case studies for effective teaching and learning discuss multiple international perspectives in order to represent adequately the true global nature of operations, logistics and supply chains.

SUPPLY CHAIN MANAGEMENT. Supply Chain Management Text and Cases Pearson Education India Handbook of Research on Global Supply Chain Management IGI Global

Supply Chain Management, 7e introduces high-level strategy and concepts while giving students the practical tools necessary to solve supply chain problems. Using a strategic framework, students are guided through all the key drivers of supply chain performance.

"The documented benchmarks for success and the many examples help explicate the complexities for the reader. The book is organized and written so that it will be useful as an introduction to the field and also as a reference when special challenges arise for the practicing manager." -- DR. JOHN J. COYLE, Professor Emeritus of Logistics and Supply Chain Management, Department of Supply Chain and Information Systems, Smeal College of Business, Pennsylvania State University "The book is a must-read for all supply chain managers seeking to drive down costs and improve profits and must be read before any investment is made in your supply chain. Get copies for your controller and all senior managers...this book lays it all out." -- DR. RICHARD LANCIONI, Chair, Marketing & Supply Chain Management, Fox School of Business, Temple University Expert Strategies for Improving Supply Chain and Logistics Performance Using Lean This practical guide reveals how to identify and eliminate waste in your organization's supply chain and logistics function. Lean Supply Chain and Logistics Management provides explanations of both basic and advanced Lean tools, as well as specific Lean implementation opportunities. The book then describes a Lean implementation methodology with critical success factors. Real-world examples and case studies demonstrate how to effectively use this powerful strategy to realize significant, long-term improvements and bottom-line savings. COVERAGE INCLUDES: * Using Lean to energize your supply chain * The eight wastes * Lean opportunities and JIT in supply chain and logistics * Lean tools and warehouse * Global lean supply chain and logistics * Lean opportunity assessment, value stream mapping, and Kaizen event management * Best-in-class use of technology with Lean * Metrics and measurement * Education and training Valuable training slides are available for download.

This book is a carefully developed integration of mathematical models that relate Six Sigma and reliability measures for the first time. Several case studies are used throughout the book to illustrate the application of the models discussed. The strength of Six Sigma is the way in which it structures the problem and the solution methodology to solve the problem. This is probably the only concept to attract the attention of almost all companies across the world irrespective of their business mission.

For close to 20 years, "Industrial Engineering and Production Management" has been a successful text for students of Mechanical, Production and Industrial Engineering while also being equally helpful for students of other courses including Management. Divided in 5 parts and 52 chapters, the text combines theory with examples to provide in-depth coverage of the subject.

Global Logistics and Supply Chain Management is a comprehensive, fully up-to-date introduction to the subject. Addressing both practical and strategic perspectives, this revised and updated fourth edition offers readers a balanced and integrated presentation of Logistics and Supply Chain Management (LSCM) concepts, practices, technologies, and applications. Contributions from experts in specific areas of LSCM provide readers with real-world insights on supply chain relationships, transport security, inventory management, supply chain designs, the challenges inherent to globalization and international trade, and more. The text examines how information, materials, products, and services flow across the public and private sectors and around the world. Detailed case studies highlight LSCM practices and strategies in a wide range of contexts, from humanitarian aid and pharmaceutical supply chains to semi-automated distribution centers and port and air cargo logistics. Examples of LSCM in global corporations such as Dell Computer and Jaguar Land Rover highlight the role of new and emerging technologies. This edition features new and expanded discussion of contemporary topics including sustainability, supply chain vulnerability, and reverse logistics, and places greater emphasis on operations management.

Digital transformation is no longer news--it's a necessity. Despite the widespread threat of disruption, many large companies in traditional industries have succeeded at digitizing their businesses in truly transformative ways. The New York Times, formerly a bastion of traditional media, has created a thriving digital product behind a carefully designed paywall. Best Buy has transformed its business in the face of Amazon's threat. John Deere has formed a data-analysis arm to complement its farm-equipment business. And Goldman Sachs and many others are using digital technologies to reimagine their businesses. In Driving Digital Strategy, Harvard Business School professor Sunil Gupta provides an actionable framework for following their lead. For over a decade, Gupta has studied digital transformation at Fortune 500 companies. He knows what works and what doesn't. Merely dabbling in digital or launching a small independent unit, which many companies do, will not bring success. Instead you need to fundamentally change the core of your business and ensure that your digital strategy touches all aspects of your organization: your business model, value chain, customer relationships, and company culture. Gupta covers each aspect in vivid detail while providing navigation tips and best practices along the way. Filled with rich and illuminating case studies of companies at the forefront of digital transformation, Driving Digital Strategy is the comprehensive guide you need to take full advantage of the limitless opportunities the digital age provides.

Historically important trade routes for goods of all kinds for more than 3000 years, the Silk Road has once again come to prominence. Managing Supply Chains on the Silk Road: Strategy, Performance, and Risk present emerging supply chain practices from the Silk Road regions that include China, Hong Kong, India, Pakistan, Iran, Central Asia, Lebanon,

In real terms, competition no longer exists between products and firms but between supply chain architectures of firms. In other words, supply chain management has become a critical strategic weapon to outperform in the fiercely global competitive market

The economic liberalization and globalization, initiated a few decades ago, has played a key role in bringing drastic transformation in business scenario. There has been a paradigm shift in the role played by top managers to keep their business rolling smoothly. The existing and prospective managers are required to think strategically by carefully analyzing the business environment, both external and internal, while extrapolating the trends before taking crucial decisions. The book Strategic Marketing Management has been written keeping in view the needs of Business Schools covering courses. Various models and theories have been explained with examples from appropriate corporate scenario. Strategic Marketing Management is a field of management which provides strategic approaches to the challenges of marketing. This book studies the concept of strategic marketing in a succinct manner so that even a beginner will be able to understand the idea of strategic marketing easily. It will be highly useful to the students and teachers of Marketing Management. This book offers useful information for students of management and for marketers from companies of all sizes.

The UK's bestselling book on logistics and supply chain management – over 100,000 copies sold. Effective development and management of supply chain networks helps businesses cut costs and enhance customer value. This updated 5th edition is a clear guide to all the key topics in an integrated approach to supply chains. As well as new and updated examples and case

studies, there are two new chapters: Routes to Market: Many companies now have to manage multiple distribution channels - this chapter covers strategic issues on how companies "go to market" along with the cost implications of using alternative channels. Service Logistics: As companies begin to sell performance rather than physical product, this chapter explores the implications for logistics management as the need to provide higher levels of service and customer support becomes ever more critical.

Global Marketing is invaluable text for M.Com, and MBA students studying international or global marketing. Today, many companies have trouble deciding whether using a truly global marketing strategy is right for them. There is a slight trend back toward localization due to new efficiencies of customization made possible by technology, the Internet, and new manufacturing processes. "e;Mass Customization"e; has now taken the place of "e;Mass Production."e; In today's world, the customer does not always respond to a "e;one size fits all"e; approach. Global marketing is also a field of study in general business management to provide valuable products, solutions and services to customers locally, nationally, internationally and worldwide. Global Marketing Management equips students with knowledge and skills to enable them to make key management decisions and understand how organisations may be navigated through the increasingly dynamic and challenging global trading environment. Global marketing management is of great importance to a company that is looking to offer its product in an international market. This book will give a high level overview of the planning and organization marketing leaders must address when considering a new country to sell its product in.

Most standard books on marketing area have been written by American authors. Though there are a number of books on Sales and Distribution Management by Indian authors as well, these books do not present the Indian conditions in the right perspective. Indian students studying management require books which deal with the changing profile of Indian buyers and helps them understand their perceptions and motivations as also the factors that influence the decisions made by Indian consumers. The book offers a practical approach to Sales and Distribution Management and gives a comprehensive, easy-to-read and enjoyable treatment to the subject matter for students of Sales and Distribution Management. It includes more than 500 live examples and 30 Case Studies from Indian marketing environment and provides sufficient food for thought to students to develop themselves as Result oriented marketers of the future.

Supply Chain Management (SCM) has always been an important aspect of an enterprise's business model and an effective supply chain network is essential to remaining competitive in a global environment. By properly managing the flow of goods and services, businesses can operate more efficiently while managing most of the workload behind-the-scenes. The Handbook of Research on Global Supply Chain Management is an in-depth reference source that covers emerging issues and relevant applications of information pertaining to supply chain management from an international perspective. Featuring coverage on topics such as the global importance of SCMs to strategies for producing an effective supply chain, this comprehensive publication is an essential resource for academics and business professionals alike interested in uncovering managerial insight and logistics solutions.

Business practices are constantly evolving in order to meet growing customer demands. By implementing fresh procedures through the use of new technologies, organizations are able to remain competitive and meet the expectations of their customers. Designing and Implementing Global Supply Chain Management examines how various organizations have re-engineered their business processes in an effort to accommodate new innovations and remain relevant in a highly competitive global marketplace. Highlighting the creation of integrated supply chains and the emergence of virtual business communities, this publication is an appropriate reference source for students, researchers, and practitioners interested in trending approaches to external business functions used to efficiently respond to growing customer demands.

The knowledge of business policy and techniques of strategic management is the need of the hour to prospective business managers. The present competitive environment has brought several drastic changes in policy making and strategic management. Hence, there is necessity of theoretical understanding about the business policy as well as strategic management.

Businesses need to implement sound strategies to succeed. Those strategies form part of an overall management and business policy that guides the business in connecting with customers, generating profits and managing resources. The related concepts of strategic management and business policy are keys to help small business owners manage their responsibilities and set clear objectives. Strategic management represents a theoretical concept first introduced by Peter Drucker in the mid-20th century. The idea behind strategic management is that organizations will be better equipped to meet their goals and objectives if the owners and managers adopt a clear business philosophy. For many businesses, that philosophy will be to increase their share of the market. For others, it might be about making a difference in the community or about developing new products. Sometimes, a combination of motives drives the management's strategy. In any case, strategic management helps the business to keep its sights set on what matters most and to not get distracted by ancillary concerns. Strategic management is the art and science of formulating, implementing and evaluating cross-functional decisions that will enable an organization to achieve its objectives. It is the process of specifying the organization's objectives, developing policies and plans to achieve these objectives, and allocating resources to implement the policies and plans to achieve the organization's objectives. Strategic management, therefore, combines the activities of the various functional areas of a business to achieve organizational objectives. This book is designed to support and enhance both learning and teaching.

An important aspect of the style adopted for this book is the use of exhibits, presenting a vast gamut of information regarding special theoretical matter.

In response to the increasing significance attached to supply chain management in both academic and professional areas, this text intends to build a bridge and highlight the relationship between various disciplines of SCM like demand planning, manufacturing planning, logistics planning, analytical IT management, global e-biz modeling, performance benchmarking etc. Primarily intended to address the typical and general syllabus requirements of postgraduate management programmes, and undergraduate and postgraduate engineering programmes, this book also caters to the needs of the industry professionals in the supply chain domain.

This interface is being recognized by business organizations as a key priority for management, and both practitioners and academics alike have placed a greater emphasis on the need to view the supply chain as a whole as the vehicle by which competitive advantage is achieved. As well as drawing upon current research and the experience of firms worldwide, Marketing Logistics uses numerous 'mini-cases' and vignettes to illustrate the key messages in each chapter and bring the theory to life. This book is an invaluable resource for managers who seek to understand more about the way in which the supply chain should be managed to improve their organization's competitive position, as well as

students undertaking degree-level courses in marketing, logistics and supply chain management.

Personality and Communication Development is comprehensive across the lifespan, in its range of personality constructs, and in its coverage of theoretical and methodological frameworks. This book highlights the need, importance and essence of personality and communication development. The book is a presentation of techniques to know, improve and develop the most sought-after attribute of a person, i.e., his or her personality. The language provided in the book is concise, lucid and forceful. It comprehends a vast array of subjects applicable to humanity. However, some factors which can really help in development of a better personality have been discussed in this book. The book emphasizes on the topics which are utterly relevant for students, budding managers, managers and professionals.

This book is designed to familiarise readers with a wide range of managerial issues faced by modern advertising strategies in planning, implementing, and controlling the advertising efforts of various enterprises. It contains numerous examples of successful advertising images alongside accompanying commentary to illustrate just what goes into making an effective advertisement. The positive role played by advertising in the market process has been largely ignored by academic economists. It is only recently, since the modern economic revolution, that economists have realized the benefits of advertising and have joined the research agenda developed by researchers in marketing and other business fields. Consumer Behaviour (CB) intended for students of MBA specializing in marketing, undertakes detailed discussions to explain and analyse behaviour of Indian consumers, and strategies used by marketers to deal with them. Marketers need to understand the buying behaviour of consumers while designing their advertisements for the desired impact. Advertisements play an essential role in creating an image of a product in the minds of consumers. Advertisements must be catchy and communicate relevant information to consumers. Understanding the needs of the consumer is really important when it comes to creating the right advertisement for the right audience. Remember it is only through advertisements; individuals are able to connect with your brand. This book provides an excellent introduction to the topic of how reasons and emotions combine to shape the consumption experience by influencing the analytic, hedonic, social, moral and even reptilian aspects of the human condition in the marketplace. Thus the material presented here would be of interest as well as of great use to the students, teachers and professionals in the field.

"Covers the core concepts and theories of production and operations management in the global as well as Indian context. Includes boxes, solved numerical examples, real-world examples and case studies, practice problems, and videos. Focuses on strategic decision making, design, planning, and operational control"--Provided by publisher.

'Supply Chain Management' illustrates the key drivers of good supply chain management in order to help students understand what creates a competitive advantage. It also provides strong coverage of analytic skills so that students can gauge the effectiveness of the techniques described.

Containing the most influential papers from the International Symposium on Logistics, Developments in Logistics and Supply Chain Management demonstrates the evolution in logistics and supply chain management since the 1990s.

Increased globalisation, enhanced customer focus on product variety and on-time deliveries, and shortening of product life cycles have forced organisations to collaborate with supply chain partners. The ability of organisations to maintain competitiveness

For graduate level courses in Operations Management or Business Processes. A structured, data-driven approach to understanding core operations management concepts. Anupindi shows how managers can design and manage process structure and process drivers to improve the performance of any business process. The third edition retains the general process view paradigm while providing a sharper, more streamlined presentation of the development of ideas in each chapter-all of which are illustrated with contemporary examples from practice.

This textbook, now in its third edition, continues to provide a comprehensive coverage of the different aspects of materials management in a student-friendly manner. The book gives a clear introduction to materials management, and discusses topics such as classification, codification, specifications and standardization of materials, which aid in effective purchasing. In view of their economic importance, materials planning and budgeting too have been covered in sufficient detail. Besides explaining the fundamental principles of stores management and materials handling, the text gives an in-depth analysis of inventory control with several illustrative examples. It also highlights the principles of purchasing, nature of purchasing process, value analysis and quality assurance. Intended primarily for the undergraduate and postgraduate students of production engineering/industrial management and engineering, and postgraduate students of management, this book would also be useful to the practising managers. New to this edition • Incorporates two new chapters on: – Supply Chain Management covering practically all the aspects of SCM – Customer Relationship Management • Includes four new case studies pertaining to inventory control applied to supply chain management

Supply Chain Management: Text and Cases presents a comprehensive, yet structured, view of logistics and supply chain management, with a focus on supply chain innovations for firms operating in competitive markets. The most significant change from the previous edition is the addition of two chapters. Chapter 11 is about supply chain contracts. Supply chain contract is emerging as a valuable instrument to coordinate various supply chains. Few popular contracts such as buyback contracts and revenue sharing contracts are discussed in depth. The other new chapter is Chapter 14. It deals with emerging field of sustainable supply chain management. Testimonials "This exceptionally well-written book introduces the concepts of supply chain management in a simple language. The case studies discuss several Indian supply chain issues from a managerial viewpoint." - Rahul Jagannath Patil, Professor, Indian Institute of Technology Bombay "This book is an incredible mix of well-explained concepts and case studies. It is probably the best book in this field that covers issues relevant to India. Sincere effort has been made to look at various supply chain issues while maintaining a fine balance between an analytical approach and a qualitative perspective." - Balram Avittathur, Professor, Indian Institute of Management Calcutta "Supply Chain Management: Text and Cases is an excellent book with comprehensive treatment of theory and practice covering people, process, technology and systems aspects of supply chain management with best practices from the context of emerging economies. Features, such as interview with expert and mini- project, have been included

in every chapter are very useful.” - S Venkataramanaiah, Professor, Indian Institute of Management Lucknow “This is a rare textbook that lucidly interlaces conceptual rigor with practical nuances. The most important feature of this book is the treasure of cases that exemplify the complex and globally relevant Indian context. This is a must-read resource for both academia and industry.” - L S Murty, Professor, Indian Institute of Management Bangalore “This book is extremely helpful to assimilate difficult concepts like supply chain innovation, vehicle routing problems, inventory models (both deterministic and probabilistic) and postponement strategy with excellent case studies to help students understand the managerial implications. This is also the first book on supply chain management which has addressed Indian supply chain issues. Both MBA and PhD students can find comprehensive coverage of supply chain concepts in this textbook. ” - Dr. Rameshwar Dubey, Associate Professor, Symbiosis International University, Pune

The third edition of Production and Operations Management has been updated with one new chapter, new sections, and new exhibits and case studies. The text material has been restructured to focus on the changes since the last edition. It now has 16 chapters. Beginning with an introduction to the basic concepts of production and operations management, it goes on to discuss operations strategies, new product development, and outsourcing and offshoring. It provides in-depth coverage of the core components of facility capacity and layout planning, project management, inventory management, and total productive maintenance. The book explores issues and challenges operations scheduling, demand forecasting, and service operations management.

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