

## **Human Resource Management Gaining A Competitive Advantage 7th Edition Cleveland State University**

This is the third edition of a book which has gained wide acceptance in universities and colleges for use on advanced courses in human resource management. Written by a team of recognized experts in their field, it combines a high academic standard with an applied approach to the challenges facing managers today, which will appeal to both line managers and human resource managers.

The Ninth Edition of Human Resource Management: Gaining a Competitive Advantage was developed to teach students how to face and meet a variety of challenges within their organizations and how to gain a competitive advantage for their companies. This product represents a valuable approach to teaching human resource management for several reasons: The content draws from the diverse research, teaching, and consulting experiences of the four authors who have taught human resource management to undergraduates, MBA students, and experienced managers and professional employees. The teamwork approach gives a depth and breadth to the coverage that is not found in other texts. The content emphasizes how the HRM function, as well as the management of human resources, can help companies gain a competitive advantage. The content discusses current issues such as social networking, talent management, diversity, and employee engagement, all of which have a major impact on business and HRM practice. Strategic human resource management is introduced early in the book and integrated throughout the text. Examples of how new technologies are being used to improve the efficiency and effectiveness of HRM practices are presented. Examples of how companies are evaluating HRM practices to determine their value are discussed.

In an era that has brought new and unexpected challenges for virtually every company, one would be hard-pressed to find any responsible manager who is not thinking about what the future will bring. In the wake of these challenges, strategic planning has moved from being the reserve of large corporations to becoming an essential need for even small and medium-sized enterprises. But what good is even the most convincing strategic concept if the company's people are unwilling or unable to put it into practice? The key is to develop people, and to develop them not only for the work of today, but also for the challenges that the future holds. Strategic HR development has become a decisive force for the success of any business. This book, edited by Matthias T. Meifert, shows us which basic considerations we need to remember and what strategic HR development means in practice. Its interesting and vivid approach takes the reader on a tour of the eight stages of HR development, introduces the critical factors, and highlights many practical recommendations for strategic HR development practice in business.

Principles of Management is designed to meet the scope and sequence requirements of the introductory course on management. This is a traditional approach to management using the leading, planning, organizing, and controlling approach. Management is a broad business discipline, and the Principles of Management course covers many management areas such as human resource management and strategic management, as well behavioral areas such as motivation. No one individual can be an expert in all areas of management, so an additional benefit of this text is that specialists in a variety of areas have authored individual chapters. Introduction to Business covers the scope and sequence of most introductory business courses. The book provides detailed explanations in the context of core themes such as customer satisfaction, ethics, entrepreneurship, global business, and managing change. Introduction to Business includes hundreds of current business examples from a range of industries and geographic locations, which feature a variety of individuals. The outcome is a balanced approach to the theory and application of business concepts, with attention to the

knowledge and skills necessary for student success in this course and beyond.

The Little Black Book of Human Resources Management is loaded with lessons not learned in a book. Instead, it is the product of over 20 years of scraped knuckles and attaboys earned while leading HR in public and private organizations. The book shares hard-won advice on what works in a wide range of HR topics, from reductions in force to paying for performance to managing workers compensation to leadership training. But readers will also benefit from experience in the often surprising aspects of HR work that are rarely discussed but are invaluable to success in the role, such as- What all organizations expect from the HR leader, like it or not- The one thing above all else that the company President really wants from the HR leader- How an HR leader can spot the A players and the problem children in the first month on a new job- How to answer the employee who asks if layoffs are coming - and they are Written in a conversational, often humorous style, The Little Black Book of Human Resources Management will shave a few points off the learning curve of anyone looking to advance in the field of human resources management.

The second edition of this successful title addresses new issues facing practitioners of human resource management in a thorough and thoughtful manner.

From the creator of the popular website Ask a Manager and New York's work-advice columnist comes a witty, practical guide to 200 difficult professional conversations—featuring all-new advice! There's a reason Alison Green has been called “the Dear Abby of the work world.” Ten years as a workplace-advice columnist have taught her that people avoid awkward conversations in the office because they simply don't know what to say. Thankfully, Green does—and in this incredibly helpful book, she tackles the tough discussions you may need to have during your career. You'll learn what to say when • coworkers push their work on you—then take credit for it • you accidentally trash-talk someone in an email then hit “reply all” • you're being micromanaged—or not being managed at all • you catch a colleague in a lie • your boss seems unhappy with your work • your cubemate's loud speakerphone is making you homicidal • you got drunk at the holiday party Praise for Ask a Manager “A must-read for anyone who works . . . [Alison Green's] advice boils down to the idea that you should be professional (even when others are not) and that communicating in a straightforward manner with candor and kindness will get you far, no matter where you work.”—Booklist (starred review) “The author's friendly, warm, no-nonsense writing is a pleasure to read, and her advice can be widely applied to relationships in all areas of readers' lives. Ideal for anyone new to the job market or new to management, or anyone hoping to improve their work experience.”—Library Journal (starred review) “I am a huge fan of Alison Green's Ask a Manager column. This book is even better. It teaches us how to deal with many of the most vexing big and little problems in our workplaces—and to do so with grace, confidence, and a sense of humor.”—Robert Sutton, Stanford professor and author of The No Asshole Rule and The Asshole Survival Guide “Ask a Manager is the ultimate playbook for navigating the traditional workforce in a diplomatic but firm way.”—Erin Lowry, author of Broke Millennial: Stop Scraping By and Get Your Financial Life Together

The general management approach in this text emphasizes how the human resource function helps an organization gain competitive advantage. Rather than focusing on detailed theoretical coverage geared to the Human Resource Professional, this book focuses each chapter on developing a clear understanding of the various HR functions and on the working relationship between the HR department and other organizational departments. The information presented is targeted to the 90% of students who will not become HR professionals.

Recognizing the inherent tensions and contradictions that result from managing people in organizations, Human Resource Management in Public Service: Paradoxes, Processes, and Problems offers provocative and thorough coverage of the complex issues of management in the public sector. Continuing the award-winning tradition of previous editions, this Sixth Edition

helps you to understand complex managerial puzzles and explores the stages of the employment process, including recruitment, selection, training, legal rights and responsibilities, compensation, and appraisal. Grounded in real public service experiences, the book emphasizes hands-on skill building and problem solving. New to the Sixth Edition: Ethics case studies have been added to all the chapters, enabling you to learn about a variety of ethical situations that come up in management. Updated and consolidated recruiting strategies offer you a window into the most current methods used in the recruitment process and provide insight into the job seeker's perspective. New examples from a broad range of local, state, federal, and international settings enable you to apply key concepts to common management issues.

Human resource management is the strategic approach to management of an organization's most valuable asset—its people. It covers the recruitment, management, and direction of people who work for the organization and deals with employee compensation and benefits, hiring and training, performance management, organization development, safety and wellness, and organizational communication. *Human Resource Management: Issues, Challenges and Opportunities* covers a broad array of topics on human resources management, including new emphasis on corporate social commitment, management practices that are essential for retaining effective professionals, financial rewards to stimulate longer workforce participation, entrepreneurial leadership, examination of leadership styles in different countries, dealing with organizational change, teamwork and employee resistance, integrating human resources aspects with corporate goals, and more. This book provides an interesting group of chapters that shed light on a variety of international human resources management styles and practices. The competitive nature of twenty-first-century global commerce requires that businesses be managed strategically by managers who are knowledgeable in the principles of the field. The efficient, nonexploitive use of human resources is essential to building successful businesses around the world.

*Fundamentals of Human Resource Management: People, Data, and Analytics* provides a current, succinct, and interesting introduction to the world of HRM with a special emphasis on how data can help managers make better decisions about the people in their organizations. Authors Talya Bauer, Berrin Erdogan, David Caughlin, and Donald Truxillo use cutting-edge case studies and contemporary examples to illustrate key concepts and trends. A variety of exercises give students hands-on opportunities to practice their problem-solving, ethical decision-making, and data literacy skills. Non-HR majors and HR majors alike will learn best practices for managing talent in today's ever-evolving workplace. A Complete Teaching & Learning Package SAGE Premium Video Included in the interactive eBook! SAGE Premium Video tools and resources boost comprehension and bolster analysis. Videos featured include Inside HR interviews where students can hear how real companies are using HR to gain competitive advantage, as well as SHRM and TEDTalk videos. Watch a sample on Measuring Training's Effectiveness. Interactive eBook Includes access to SAGE Premium Video, SAGE Business Case Collection, multimedia tools, and much more! Save when you bundle the interactive eBook with the Loose-leaf version. Order using bundle ISBN: 978-1-0718-1340-9. SAGE coursepacks FREE! Easily import our quality instructor and student resource content into your school's learning management system (LMS) and save time. Learn more. SAGE edge FREE online resources for students that make learning easier. See how your students benefit.

Representing a valuable approach to teaching human resource management, this book draws from the diverse research of the authors, who have taught at all levels, and views good HRM as crucial to the success of any business.

Since the dawn of civilization, humans were selected, allocated and organized based on their skills and job criteria. Today, the role of Human Resources (HR) professionals goes beyond

recruitment and management of human capital. Human Resource Planning for the 21st Century tackles the current trends of human resource management (HRM) and human resource planning while highlighting certain roles that HR professionals are involved in. Human Resource Planning for the 21st Century explores HRM systems and their roles within a corporate setting, elaborates on HR plans for crises, uncovers the effects of downsizing on company brand and looks at the possible impact of globalization on corporate social responsibility and HRM.

Employment relations is concerned with the relationship between employees and their employers and is one of the most important aspects of an HR role. Managing Employment Relations will give students a thorough grounding in the processes, context and practical application of employment relations and give them the knowledge and skills they need for a successful career in HR. Covering everything from the legal aspects of employment relations, essential policies, strategies and the changing social context to conflict resolution, mediation, employee engagement and workplace discipline, Managing Employment Relations is an indispensable guide. With brand new content on gig economy workers, supporting diversity in the workplace, individual and group policies and the need for greater transparency in the employer-employee relationship, this book is a comprehensive guide to the theory and practice of employment relations. Mapped to the CIPD Level 7 module in employment relations and full of case studies and exercises to help students understand the practical application of the core topics, this is an essential textbook for postgraduate HR students and practitioners in an employment relations role. Online resources include a lecturer guide, lecture slides, sample essay questions and additional case studies for students and lecturers as well as annotated weblinks.

Provides a brief introduction to human resource management. This book focuses on the uses of human resources for the general population. A comprehensive instructor's manual, test bank, PowerPoint presentation and a complete Online Learning Center make course preparation easy.

Leading in organizations working for justice is not the same as leading anywhere else. Staff expect to be treated as partners and demand internal practices that center equity. Justice leaders must meet these expectations, as well as recognize and address the ways that individuals and organizations inadvertently replicate oppression. Created specifically for social justice leaders, Leading for Justice addresses specific concerns and issues that beset organizations working for social justice and offers practices and models that center justice and equity. Topics include: the role of a supervisor in a social justice organization, the importance of self-awareness, issues of power and privilege, human resources as a justice partner, misses and messes, and clear guidelines for holding people accountable in a manner that is respectful and effective. Written in a friendly, accessible, and supportive tone, and offering discussion questions at the end of each short section to make the book user-friendly for both individuals and teams, Leading for Justice is a book for leaders who want to walk the talk of supporting social justice, in their organizations and in the world.

Praise for THE CHIEF HR OFFICER "The strategic portfolio of issues addressed and the sage wisdom and perspectives shared make this book a powerful transformation tool." —Jodee Kozlak, executive vice president, Human Resources, Target Corporation "An up-to-the-minute guide as to what is happening to the field of human resources through the eyes of those in charge of it." —Peter Cappelli, George W. Taylor Professor of Management and director, Center for Human Resources, Wharton School "This is a definitive guide for human resources leaders who are at the frontlines of



competitiveness for their organizations." —David A. Rodriguez, executive vice president and chief human resources officer, Marriott International "This book is a must-read for all HR professionals to understand the evolution of how far we've come as a function and how much more we have to contribute to the success of the enterprise." —William J. Conaty, former senior vice president, Human Resources, General Electric Corporation "This book is a treasure-trove of insights that will elevate the practice of human resource management to a whole new level in the twenty-first century." —Lee D. Dyer, professor and chair, Department of Human Resource Studies, Cornell University "As a CEO who understands how important managing human capital is to delivering business results, The Chief HR Officer is an invaluable resource." —Russ Fradin, CEO, Aon Hewitt "This is a must-read for state-of-the-art in human resource management." —Scott A. Snell, E. Thayer Bigelow Professor of Business Administration, Darden Graduate School of Business, University of Virginia Copublished with the Society for Human Resource Management (SHRM), the world's largest association devoted to human resource management. The Society serves the needs of HR professionals and advances the interests of the HR profession. Founded in 1948, SHRM has more than 250,000 members in over 140 countries, and more than 575 affiliated chapters. Visit [www.shrm.org](http://www.shrm.org).

The Handbook of Human Resource Management Education provides an aid to discussion of the curriculum necessary to educate Human Resource Management students so that they are successful in their future careers and aid their organizations and society in developing, maintaining, and innovating effective and efficient human resource management practices. This book is helpful to practicing Human Resource Management professionals in assessing their strengths and weaknesses and devising action plans to turn weaknesses into strengths. The handbook seeks answers from a wide variety of scholars and experts in the HR field to the provocative questions: Is there really an HR field as previously defined? Is HR dead or just sleeping? What can be done to change the negative views of HR education and HR practice held by many critics of the discipline in business and academia.

This book provides a comprehensive and up-to-date text in the subject. It seeks to address a wide gap existing in terms of the availability of a book that provides extensive coverage in the field. It aims to provide students in human resource management courses and practising managers with a comprehensive view of essential concepts and techniques in a highly readable and understandable form. This book particularly focuses on practical applications, examples and cases that managers can utilise in gaining insights into the subject in order to carry out their HR-related responsibilities. It focuses on practical applications, examples and cases that will be useful for both students and HR managers. It serves two important purposes: to provide an academically rigorous study, and at the same time, offer comprehensive and user-friendly pedagogy. The case studies cited in the book are from across the globe, including studies from India, and will appeal to a large audience.

As competitors strive to win the war for talent, effective human resource management is necessary to gain true competitive advantage in the marketplace. Three challenges companies face are sustainability, technology, and globalization. Human Resource Management 5th Edition brings these challenges to life by highlighting real-world examples pertaining to these issues and relating it to the concepts within the chapter.

This best-selling McGraw-Hill/Irwin Human Resource Management title provides students with the technical background needed to be a knowledgeable consumer of human resource (HR) products and services, to manage HR effectively, or to be a successful HR professional. While clearly strategic in nature, the text also emphasizes how managers can more effectively acquire, develop, compensate, and manage the internal and external environment that relates to the management of human resources. Human Resource Management: Gaining a Competitive Advantage 12e offers comprehensive coverage of HRM concepts that teach students how to strategically overcome challenges and gain competitive advantage in the workplace. Based on the authors' diverse research, teaching and consulting experiences, this product has incredibly strong depth and breadth that is current in research and practice simply not found in other texts.

The concept of strategic human resource management has developed widely in the last couple of years, especially because of the impact of human resources on the competitiveness of organizations. The development of human resource strategies involves taking into account their multiple mutual dependencies and the fact that they must be vertically integrated with the business strategy. These strategies define the intentions and plans related to the overall organizational considerations, such as organizational competitiveness, effectiveness or image, and to more specific aspects of human resources management, such as resourcing, motivating, valuating, learning and development, reward and employee relations. Strategic management of human resources provides a large perspective on the way critical issues or success factors related to people can be addressed and how different concepts of strategic decisions are made, with long-term impacts on the behavior and success of the organization. The fundamental objective of human resource strategic management is to generate strategic capabilities by ensuring that the organization has the high-qualified, committed and well-motivated employees it needs to achieve and sustain the competitive advantage. The emergence of strategic human resource management (SHRM) is influenced by global competition and the corresponding search for sources of a sustainable competitive advantage. SHRM has achieved its prominence because it provides a means by which business firms can enhance the competitiveness and promote managerial efficiency. It facilitates the development of human capital that meets the requirements of a competitive business strategy, so that organizational goals and the mission of the organization will be achieved. The HRM system is defined as "a set of distinct but interrelated activities, functions and processes that are directed at attracting, developing, and maintaining (or disposing of) a firm's human resources." Many agree that HRM is the most effective tool which contributes to the creation of human capital, and in turn, contributes to organizational performance and the competitive advantage. This book puts emphasis on understanding the role of HRM between organizations and people and provides an analytical approach toward encompassing HRM, employment relations, and organizational behavior. As a management discipline, HRM draws insights, models and theories from cognate disciplines and applies them to real-world settings. Further, this book discusses how current theoretical perspectives and frameworks (e.g., those related to strategic competitiveness, knowledge management, learning organization, communities of practice, etc.) can be applied by reflective practitioners to create an eco-friendly

organizational culture.

Human Resource Management: Gaining a Competitive Advantage was developed to teach students how to strategically overcome challenges within organizations, and gain a competitive advantage for their companies. Its author's teamwork, diverse research, teaching, and consulting experience delivers a learning program strong in depth and breadth, and current in research and practice simply not found in other products.

This market-leading text takes a pragmatic approach emphasizing the strategic role of human resources. Comprehensive, research-based coverage includes all major topics identified on the Human Resource Certification Institutes Content Outline. Coverage includes a global chapter, expanded coverage of diversity, new material on performance management, and current hot topics such as self-directed work teams, shamrock organization, broadbanding, competency-based pay systems, job security, violence in the workplace, and how organizational commitment affects production, quality, and service.

Trust the market-leading ESSENTIALS OF STATISTICS FOR BUSINESS AND ECONOMICS, 8E to introduce sound statistical methodology using real-world examples, proven approaches, and hands-on exercises that build the foundation readers need to analyze and solve business problems quantitatively. This edition gives readers the foundation in statistics needed for an edge in today's competitive business world. The authors' signature problem-scenario approach and reader-friendly writing style combines with proven methodologies, hands-on exercises, and real examples to take readers deep into today's actual business problems. Readers learn how to solve problems from an intelligent, quantitative perspective. Streamlined to focus on core topics, this new edition provides the latest updates with new case problems, applications, and self-test exercises to help readers master key formulas and apply statistical methods as they learn them. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

The book "Issues of Human Resource Management", written by well-known authors, is a result of a teamwork of specialists who have been dealing with the issue of managing human resources in different contexts. The authors from Germany, Spain, Turkey, Slovakia and Romania have submitted results of their current research and have presented important findings that are becoming a starting point for making managers' decision so that their businesses can be competitive. You have put your hands on a selection of the best scientific contributions that have been reviewed and now are offering a space for an active debate on partial issues of the given topic. The authors in their work examined also the factors of psychology applied in HRM, the organisation of companies and its impact on human resource management, workers motivation and incentives and investment into human resources development; they searched the field of human resource management in family businesses, the quality of relationship in a workplace and specifics of human resource management in non-governmental organisation.

HRM is central to management teaching and research, and has emerged in the last decade as a significant field from its earlier roots in Personnel Management, Industrial Relations, and Industrial Psychology. People Management and High Performance teams have become key functions and goals for manager at all levels in organizations.

The Oxford Handbook brings together leading scholars from around the world - and from a range of disciplines - to provide an authoritative account of current trends and developments. The Handbook is divided into four parts: \* Foundations and Frameworks, \* Core Processes and Functions, \* Patterns and Dynamics, \* Measurement and Outcomes. Overall it will provide an essential resource for anybody who wants to get to grips with current thinking, research, and development on HRM. The three volumes in The Encyclopedia of Human Resource Management offer a comprehensive review of the essential issues and most important information available on the topic. Each volume in the encyclopedia contains contributions from some of the most celebrated names in the field of human resource management (HRM) and addresses the myriad challenges faced by today's human resource professionals. Volume 2 highlights human resource management forms. The book contains a tool that can be used to build HR forms as well as processing transactions and measuring effectiveness. The book's many field-tested forms can be downloaded, modified, and used immediately. The contributors also present a view of HR forms that help when planning for an audit and compliance activities and reporting on human resource effectiveness. The HR forms include: Interview Assessment Forms, New Employee Orientation Checklist, Blended Learning Program Review Form, Education Workshop Form, Talent Management Form, Job Analysis Worksheet Form, Manager Performance Evaluation Form, 360 Degree Feedback Form, Salary Change Form, Reporting Injury/Accident Form, Employee Disability Verification Form, Human Resource Metrics Form, and much more. The Encyclopedia of Human Resource Management gives human resource professionals the knowledge, information, and tools needed to implement the best practices in the field.

Human resources management is essential for any workplace environment and is deemed most effective when a strategic focus is in place to ensure that people can facilitate that achievement of organizational goals. But, effective human resource management also contains an element of risk management for an organization which, as a minimum, ensures legislative compliance. Human Resources Management: Concepts, Methodologies, Tools, and Applications compiles the most sought after case studies, architectures, frameworks, methodologies, and research related to human resources management. Including over 100 chapters from professional, this three-volume collection presents an in-depth analysis on the fundamental aspects, tools and technologies, methods and design, applications, managerial impact, social/behavioral perspectives, critical issues, and emerging trends in the field, touching on effective and ineffective management practices when it comes to human resources. This multi-volume work is vital and highly accessible across the hybrid domain of business and management, essential for any library collection.

This text seeks to help students understand the dynamic and exciting environment of human resources (HR) management and the complex decisions that all managers must make when managing employees.

Filled with over 65 valuable case studies, role plays, video-based discussions, simulations, reflective exercises and other experiential activities, Teaching Human Resource Management enables HR professors, practitioners and students at all levels, to engage and enhance knowledge and skills on a wide range of HR concepts. This book breathes life into the teaching of Human Resource Management and readers will



be able to better relate theoretical concepts to workplace decisions and dilemmas. Human Resource Management provides readers with a complete, comprehensive review of essential personnel management concepts and techniques in a highly readable and understandable form. Coverage emphasizes essential themes throughout the book, including the building of better, faster, more competitive organizations through HRM; practical applications that help all managers deal with their personnel-related responsibilities; and technology and HR. Specific topics include the strategic role of human resource management; equal opportunity and the law; job analysis; personnel planning and recruiting; employee testing and selection; interviewing candidates; training and developing employees; managing organizational renewal; appraising performance; managing careers and fair treatment; establishing pay plans; pay-for-performance and financial incentives; benefits and services; labor relations and collective bargaining; employee safety and health; managing human resources in an international business; human resources information systems and technology. For practicing Human Resource Managers as well as any business managers who deal with human resource/personnel issues.

The eagerly-awaited Third Edition of the hugely successful International Human Resource Management succeeds in maintaining the academic rigour and critical focus that have established its reputation as the most authoritative and cutting-edge text in the field. Positioning itself firmly within the 'globalized' environment, it provides wide-ranging and truly international coverage driven by the expertise of a writing team comprised of internationally renowned experts. New to the Third Edition: - Completely revised and restructured to better match international HRM courses. - New chapters include: social responsibility, sustainability and diversity, comparative HRM and approaches to IHRM. - 'Country-focus' boxed feature comparing and contrasting issues in different countries. - Further international examples and case studies. - Each chapter ends with stimulating discussion questions and self-assessment questions to encourage students to test their knowledge. - A companion website with instructors' manual and free full-text journal articles and additional case material for students. `The Third Edition of International Human Resource Management is a comprehensive guide for today's IHRM researchers, students, and practitioners. It covers not only traditional IHRM topics such as expatriate selection and the implications of cultural differences, but also advances our understanding of topics that have gained importance recently such as strategic IHRM and international total rewards programs. As a text, it has the advantage of including chapters covering each of the major topics in IHRM carefully chosen and orchestrated by an excellent editing team and written by leading specialists in each topic. The inclusion of discussion questions for students and instructor materials makes it a student-friendly instructional resource' - Mark F. Peterson Professor of Management and International Business at Florida Atlantic University  
The core of every company is its people, and Human Resources Management

(HRM) is the key to handling all the complexities of human relations, compensation, conflict resolution, and much more. Strategies and tactics are needed to effectively manage the human resource potential that drives all companies to profitability and success. Human Resource Management Essentials You Always Wanted To Know guides readers through the challenges and provides tools to address those challenges. It provides an understanding of areas including: · The concept of HRM · Performance management strategies · Legal and regulatory compliance · Organizational development · Conflict management · Payroll and compensation · Information technology in HRM · Health and safety · Personnel development Human Resource Management Essentials is part of the Self-Learning Management Series focused on working professionals. The series addresses every aspect of business from HR to finance, marketing, and operations. Each book includes fundamentals, important concepts, and well-known principles, as well as practical applications of the subject matter.

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Human Resource Management Gaining a Competitive Advantage McGraw-Hill Companies

The contemporary workplace is ever changing. In many countries the effects of economic globalization has seen the rise in zero-hour contracts, the erosion of trade union power and income inequality. In addition, high-performance work systems, business ethics and environmental sustainability are now creating tremendous challenges in many organizations. These developments play out amongst differing national and international contexts. This fluid and diverse environment makes it even more important to understand the myriad of different theories underpinning human resource management and to explore its impact on organizations, managers and workers. This engaging textbook provides an essential introduction to both the 'how' and 'why' of human resource management; it looks at the way organizations manage human capability, but also exposes the tensions inherent in the employment relationship, encouraging the reader to reflect critically on the realities of contemporary HRM. Building on the success of the previous five editions, this new edition includes: Two new

chapters on Ethics in HRM and Green HRM New 'HRM as I see it' video interviews with real life HR managers sharing their experiences on managing people in organizations, accessible through a new interactive ebook New 'HRM and Globalization' features discussing the particular challenges faced by international organizations New 'HRM in Practice' features exploring practical implementation of HR theories Coverage of contemporary themes such as line managers' roles in HRM, bullying, diversity and inequality Over 100 new references, bringing the discussion right up to date An extensive online resource centre with further teaching and learning materials, accessible at [www.palgravehighered.com/bg-hrm-6e](http://www.palgravehighered.com/bg-hrm-6e).

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