This new edition provides an up-to-date coverage of important theoretical models in the scheduling literature as well as significant scheduling problems that occur in the real world. It again includes supplementary material in the form of slideshows from industry and movies that show implementations of scheduling systems. The main structure of the book as per previous edition consists of three parts. The first part focuses on deterministic scheduling and the related combinatorial problems. The second part covers probabilistic scheduling models; in this part it is assumed that processing times and other problem data are random and not known in advance. The third part deals with scheduling in practice; it covers heuristics that are popular with practitioners and discusses system design and implementation issues. All three parts of this new edition have been revamped and streamlined. The references have been made completely upto-date. Theoreticians and practitioners alike will find this book of interest. Graduate students in operations management, operations research, industrial engineering, and computer science will find the book an accessible and invaluable resource. Scheduling - Theory, Algorithms, and Systems will serve as an essential reference for professionals working on scheduling problems in manufacturing, services, and other environments.

This book highlights recent advances in the field of districting, territory design, and zone design. Districting problems deal essentially with tactical decisions, and involve mainly dividing a set of geographic units into clusters or territories subject to some planning requirements. This book presents models, theory, algorithms (exact or heuristic), and applications that would bring research on districting systems up-to-date and define the state-of-the-art. Although papers have addressed real-world problems that require districting or territory division decisions, this is the first comprehensive book that directly addresses these problems. The chapters capture the diverse nature of districting applications, as the book is divided into three different areas of research. Part I covers recent up-to-date surveys on important areas of districting such as police districting, health care districting, and districting algorithms based on computational geometry. Part II focuses on recent advances on theory, modeling, and algorithms including mathematical programming and heuristic approaches, and finally, Part III contains successful applications in real-world districting cases.

With rapidly rising healthcare costs directly impacting the economy and quality of life, resolving improvement challenges in areas such as safety, effectiveness, patient-centeredness, timeliness, efficiency, and equity has become paramount. Using a system engineering perspective, Handbook of Healthcare Delivery Systems offers theoretical foundations, methodologies, and case studies in each

main sector of the system. It explores how system engineering methodologies and their applications in designing, evaluating, and optimizing the operations of the healthcare system could improve patient outcomes and cost effectiveness. The book presents an overview of current challenges in the healthcare system and the potential impact of system engineering. It describes an integrated framework for the delivery system and the tools and methodologies used for performance assessment and process improvement with examples of lean concept, evidence-based practice and risk assessment. The book then reviews system engineering methodologies and technologies and their applications in healthcare. Moving on to coverage of the design, planning, control and management of healthcare systems, the book contains chapters on 12 services sectors: preventive care, telemedicine, transplant, pharmacy, ED/ICU, OR, decontamination, laboratory, emergency response, mental health, food and supplies, and information technology. It presents the state-of-the-art operations and examines the challenges in each service unit. While system engineering concepts have been broadly applied in healthcare systems, most improvements have focused on a specific segment or unit of the delivery system. Each unit has strong interactions with others and any significant improvement is more likely to be sustained over time by integrating the process and re-evaluating the system design from a holistic viewpoint. By providing an overview of individual operational sectors in the extremely complex healthcare system and introducing a wide array of engineering methods and tools, this handbook establishes the foundation to facilitate integrated system thinking to redesign the next generation healthcare system.

From the Preface: Collectively, the chapters in this book address application domains including inpatient and outpatient services, public health networks, supply chain management, and resource constrained settings in developing countries. Many of the chapters provide specific examples or case studies illustrating the applications of operations research methods across the globe, including Africa, Australia, Belgium, Canada, the United Kingdom, and the United States. Chapters 1-4 review operations research methods that are most commonly applied to health care operations management including: queuing, simulation, and mathematical programming. Chapters 5-7 address challenges related to inpatient services in hospitals such as surgery, intensive care units, and hospital wards. Chapters 8-10 cover outpatient services, the fastest growing part of many health systems, and describe operations research models for primary and specialty care services, and how to plan for patient no-shows. Chapters 12 – 16 cover topics related to the broader integration of health services in the context of public health, including optimizing the location of emergency vehicles, planning for mass vaccination events, and the coordination among different parts of a health system. Chapters 17-18 address supply chain management within hospitals, with a focus on pharmaceutical supply management, and the challenges of managing inventory for nursing units. Finally,

Chapters 19-20 provide examples of important and emerging research in the realm of humanitarian logistics.

This book presents the proceedings of the Fourth International Conference on Health Care Systems Engineering (HCSE 2019), which took place in Montreal, Canada, from May 30 to June 1, 2019. The event took place in the mother and child university hospital CHU Sainte-Justine in Montréal, and each session was co-chaired by a discussant coming from the clinical practice. The conference offered scientists and practitioners an opportunity to discuss operations management issues in health care delivery systems, and to share new ideas, methods and technologies for improving the operation of health care organizations. Focusing on applications of systems engineering, optimization and statistics to improve health care delivery and health systems, the book covers topics relating to a broad spectrum of concrete problems that pose challenges for researchers and practitioners alike, including hospital drug logistics, operating theatre management, blood donation, home care services, modeling, simulation, process mining and data mining in patient care and health care organizations. This book constitutes extended, revised and selected papers from the 20th International Conference on Enterprise Information Systems, ICEIS 2018, held in Funchal, Madeira, Portugal, in March 2018. The 19 papers presented in this volume were carefully reviewed and selected for inclusion in this book from a total of 242 submissions. They deal with topics such as data science and databases; ontologies; social networks; knowledge management; software development; human-computer interaction, and multimedia.

This book is a printed edition of the Special Issue "Sustainable Governance in Northeast Asia: Challenges for Innovation Frontier" that was published in Sustainability

27th European Symposium on Computer Aided Process Engineering, Volume 40 contains the papers presented at the 27th European Society of Computer-Aided Process Engineering (ESCAPE) event held in Barcelona, October 1-5, 2017. It is a valuable resource for chemical engineers, chemical process engineers, researchers in industry and academia, students, and consultants for chemical industries. Presents findings and discussions from the 27th European Society of Computer-Aided Process Engineering (ESCAPE) event

The two-volume set IFIP AICT 566 and 567 constitutes the refereed proceedings of the International IFIP WG 5.7 Conference on Advances in Production Management Systems, APMS 2019, held in Austin, TX, USA. The 161 revised full papers presented were carefully reviewed and selected from 184 submissions. They discuss globally pressing issues in smart manufacturing, operations management, supply chain management, and Industry 4.0. The papers are organized in the following topical sections: lean production; production management in food supply chains; sustainability and reconfigurability of manufacturing systems; product and asset life cycle management in smart factories of industry 4.0; variety and complexity management in the era of industry 4.0; participatory methods for supporting the career choices in industrial engineering and management education; blockchain in supply chain

management; designing and delivering smart services in the digital age; operations management in engineer-to-order manufacturing; the operator 4.0 and the Internet of Things, services and people; intelligent diagnostics and maintenance solutions for smart manufacturing; smart supply networks; production management theory and methodology; data-driven production management; industry 4.0 implementations; smart factory and IIOT; cyber-physical systems; knowledge management in design and manufacturing; collaborative product development; ICT for collaborative manufacturing; collaborative technology; applications of machine learning in production management; and collaborative technology.

This edited volume captures and communicates the best thinking on how to improve healthcare by improving the delivery of services -- providing care when and where it is needed most -- through application of state-of-the-art scheduling systems. Over 12 chapters, the authors cover aspects of setting appointments, allocating healthcare resources, and planning to ensure that capacity matches needs for care. A central theme of the book is increasing healthcare efficiency so that both the cost of care is reduced and more patients have access to care. This can be accomplished through reduction of idle time, lessening the time needed to provide services and matching resources to the needs where they can have the greatest possible impact on health. Within their chapters, authors address: (1) Use of scheduling to improve healthcare efficiency. (2) Objectives, constraints and mathematical formulations. (3) Key methods and techniques for creating schedules. (4) Recent developments that improve the available problem solving methods. (5) Actual applications, demonstrating how the methods can be used. (6) Future directions in which the field of research is heading. Collectively, the chapters provide a comprehensive state-of-the-art review of models and methods for scheduling the delivery of patient care for all parts of the healthcare system. Chapter topics include setting appointments for ambulatory care and outpatient procedures, surgical scheduling, nurse scheduling, bed management and allocation, medical supply logistics and routing and scheduling for home healthcare. Advancements in data science have created opportunities to sort, manage, and analyze large amounts of data more effectively and efficiently. Applying these new technologies to the healthcare industry, which has vast quantities of patient and medical data and is increasingly becoming more data-reliant, is crucial for refining medical practices and patient care. Data Analytics in Medicine: Concepts, Methodologies, Tools, and Applications is a vital reference source that examines practical applications of healthcare analytics for improved patient care, resource allocation, and medical performance, as well as for diagnosing, predicting, and identifying at-risk populations. Highlighting a range of topics such as data security and privacy, health informatics, and predictive analytics, this multi-volume book is ideally designed for doctors, hospital administrators, nurses, medical professionals, IT specialists, computer engineers, information technologists, biomedical engineers, data-processing specialists, healthcare practitioners, academicians, and researchers interested in current research on the connections between data analytics in the field of medicine. This book presents healthcare logistics solutions that have been successfully implemented at a variety of healthcare facilities. In each case, a major challenge is

practice are also discussed. Much of the work presented is drawn from the experiences of members of the Center for Healthcare Operations Improvement and Research (CHOIR) at Twente, along with the CHOIR spin-off company, Rhythm. This book constitutes revised papers from the six workshops held at the 19th International Conference on Business Information Systems, BIS 2016, held in Leipzig, Germany, in July 2016. The workshops included in this volume are: \* The 8th Workshop on Applications of Knowledge-Based Technologies in Business - AKTB2016 accepted 7 papers from 14 submissions and features 1 invited talk. \* The 7th Workshop on Business and IT Alignment - BITA 2016 selected 6 papers from 12 submissions. \* The Workshop on Big Data and Business Analytics Ecosystems - DeBASE 2016 has 4 papers in this volume. \* The First International Workshop on Intelligent Data Analysis in Integrated Social CRM - iCRM 2016 features 5 contributions. \* The Second International Workshop on Digital Enterprise Engineering and Architecture - IDEA 2016 contributes 4 papers to this volume. \* The First International Workshop on Integrative Analysis and Computation of Life Data for Smart Ecosystems - INCLuDE 2016 publishes 4 research papers. In addition, BIS hosted a Doctoral Consortium which was organized in a workshop formula. The best papers from this event are included in the book. In total, the workshops had 84 submissions of which 38 were accepted for publication.

A new edition of a bestselling industrial and systems engineering reference, Handbook of Industrial and Systems Engineering, Second Edition provides students, researchers, and practitioners with easy access to a wide range of industrial engineering tools and techniques in a concise format. This edition expands the breadth and depth of coverage, emphasizing new systems engineering tools, techniques, and models. See What's New in the Second Edition: Section covering safety, reliability, and quality Section on operations research, queuing, logistics, and scheduling Expanded appendix to include conversion factors and engineering, systems, and statistical formulae Topics such as control charts, engineering economy, health operational efficiency, healthcare systems, human systems integration, Lean systems, logistics transportation, manufacturing systems, material handling systems, process view of work, and Six Sigma techniques The premise of the handbook remains: to expand the breadth and depth of coverage beyond the traditional handbooks on industrial engineering. The book begins with a general introduction with specific reference to the origin of industrial engineering and the ties to the Industrial Revolution. It covers the fundamentals of industrial engineering and the fundamentals of systems engineering. Building on this foundation, it presents chapters on manufacturing, production systems, and ergonomics, then goes on to discuss economic and financial analysis, management, information engineering, and decision making. Two new sections examine safety, reliability, quality, operations research, queuing, logistics, and scheduling. The book provides an updated collation of the body of knowledge of industrial and systems engineering. The handbook has been substantively expanded from the 36 seminal chapters in the first edition to 56 landmark chapters in the second edition. In addition to the 20 new chapters, 11 of the chapters in the first edition have been updated with new materials. Filling the gap that exists between the traditional and modern practice of industrial and systems engineering, the handbook provides a one-stop resource for teaching, research, and practice.

This book concentrates on real-world production scheduling in factories and industrial settings. It includes industry case studies that use innovative techniques as well as academic research results that can be used to improve production scheduling. Its purpose is to present scheduling principles, advanced tools, and examples of innovative scheduling systems to persons who could use this information to improve their own production scheduling.

This remarkable volume highlights the importance of Production and Operations Management (POM) as a field of study and research contributing to substantial business and social growth. The editors emphasize how POM works with a range of systems—agriculture, disaster management, e-commerce, healthcare, hospitality, military systems, not-for-profit, retail, sports, sustainability, telecommunications, and transport—and how it contributes to the growth of each. Martin K. Starr and Sushil K. Gupta gather an international team of experts to provide researchers and students with a panoramic vision of the field. Divided into eight parts, the book presents the history of POM, and establishes the foundation upon which POM has been built while also revisiting and revitalizing topics that have long been essential. It examines the significance of processes and projects to the fundamental growth of the POM field. Critical emerging themes and new research are examined with open minds and this is followed by opportunities to interface with other business functions. Finally, the next era is discussed in ways that combine practical skill with philosophy in its analysis of POM, including traditional and nontraditional applications, before concluding with the editors' thoughts on the future of the discipline. Students of POM will find this a comprehensive, definitive resource on the state of the discipline and its future directions.

This book gathers a selection of the best papers presented at the joint international conference ICIEOM-CIO-IIE 2015, offering recent research on industrial engineering, management and operations from an international and interdisciplinary perspective. It includes contributions from different fields, such as operations research, modeling and simulation, production and service management and logistics, information systems and quality, and as such is of interest to both researchers and practitioners. Reflecting the interconnected nature of today's production systems, characterized by intense flows of goods, information and individuals between companies and nations, it is a valuable resource for anyone wanting an in-depth understanding of the field to guide managerial practice in order to take full advantage of existing opportunities. The five-volume set IFIP AICT 630, 631, 632, 633, and 634 constitutes the refereed proceedings of the International IFIP WG 5.7 Conference on Advances in Production Management Systems, APMS 2021, held in Nantes, France, in September 2021.\* The 378 papers presented were carefully reviewed and selected from 529 submissions. They discuss artificial intelligence techniques, decision aid and new and renewed paradigms for sustainable and resilient production systems at four-wall factory and value chain levels. \*The conference was held online.

Health and Biomedical Informatics is a rapidly evolving multidisciplinary field; one in which new developments may prove crucial in meeting the challenge of

providing cost-effective, patient-centered healthcare worldwide. This book presents the proceedings of MEDINFO 2015, held in São Paulo, Brazil, in August 2015. The theme of this conference is 'eHealth-enabled Health', and the broad spectrum of topics covered ranges from emerging methodologies to successful implementations of innovative applications, integration and evaluation of eHealth systems and solutions. Included here are 178 full papers and 248 poster abstracts, selected after a rigorous review process from nearly 800 submissions by 2,500 authors from 59 countries. The conference brings together researchers, clinicians, technologists and managers from all over the world to share their experiences on the use of information methods, systems and technologies to promote patient-centered care, improving patient safety, enhancing care outcomes, facilitating translational research and enabling precision medicine, as well as advancing education and skills in Health and Biomedical Informatics. This comprehensive overview of Health and Biomedical Informatics will be of interest to all those involved in designing, commissioning and providing healthcare, wherever they may be.

This book covers a variety of topics in the field of industrial engineering, with a special focus on research and industrial applications aimed at both improving quality of processes and products and contributing to a sustainable economy. Based on a set of papers presented at the 1st International Conference Innovation in Engineering ICIE, held in Guimarães, Portugal, on June 28-30, 2021, it focuses on innovative technologies associated with and strategies for the development of Industry 4.0. The chapters discuss new ways to improve industrial production and supply chain management by applying mathematical and computational methods. They also cover important issues relating to sustainability, education, and collaborations between industry and universities, and national developments. This book, which belongs to a three-volume set, provides engineering researchers and professionals with a timely overview and extensive information on trends and technologies behind the current and future developments of Industry 4.0.

This book presents statistical processes for health care delivery and covers new ideas, methods and technologies used to improve health care organizations. It gathers the proceedings of the Third International Conference on Health Care Systems Engineering (HCSE 2017), which took place in Florence, Italy from May 29 to 31, 2017. The Conference provided a timely opportunity to address operations research and operations management issues in health care delivery systems. Scientists and practitioners discussed new ideas, methods and technologies for improving the operations of health care systems, developed in close collaborations with clinicians. The topics cover a broad spectrum of concrete problems that pose challenges for researchers and practitioners alike: hospital drug logistics, operating theatre management, home care services, modeling, simulation, process mining and data mining in patient care and health care organizations.

This proceedings volume highlights the state-of-the-art knowledge related to optimization, decisions science and problem solving methods, as well as their application in industrial and territorial systems. It includes contributions tackling these themes using models and methods based on continuous and discrete optimization, network optimization, simulation and system dynamics, heuristics, metaheuristics, artificial intelligence, analytics, and also multiple-criteria decision making. The number and the increasing size of the problems arising in real life require mathematical models and solution methods adequate to their complexity. There has also been increasing research interest in Big Data and related challenges. These challenges can be recognized in many fields and systems which have a significant impact on our way of living: design, management and control of industrial production of goods and services; transportation planning and traffic management in urban and regional areas; energy production and exploitation; natural resources and environment protection; homeland security and critical infrastructure protection; development of advanced information and communication technologies. The chapters in this book examine how to deal with new and emerging practical problems arising in these different fields through the presented methodologies and their applications. The chapter topics are applicable for researchers and practitioners working in these areas, but also for the operations research community. The contributions were presented during the international conference "Optimization and Decision Science" (ODS2017), held at Hilton Sorrento Palace Conference Center, Sorrento, Italy, September 4 – 7, 2017. ODS 2017, was organized by AIRO, Italian Operations Research Society, in cooperation with DIETI (Department of Electrical Engineering and Information Technology) of University "Federico II" of Naples.

Researchers in management, industrial engineering, operations, and computer science have intensely studied scheduling for more than 50 years, resulting in an astounding body of knowledge in this field. Handbook of Scheduling: Algorithms, Models, and Performance Analysis, the first handbook on scheduling, provides full coverage of the most re

This book offers a comprehensive reference guide to operations research theory and applications in health care systems. It provides readers with all the necessary tools for solving health care problems. The respective chapters, written by prominent researchers, explain a wealth of both basic and advanced concepts of operations research for the management of operating rooms, intensive care units, supply chain, emergency medical service, human resources, lean health care, and procurement. To foster a better understanding, the chapters include relevant examples or case studies. Taken together, they form an excellent reference guide for researchers, lecturers and postgraduate students pursuing research on health care management problems. The book presents a dynamic snapshot on the field that is expected to stimulate new directions and stimulate new ideas and developments.

The two-volume set IFIP AICT 591 and 592 constitutes the refereed proceedings of the

International IFIP WG 5.7 Conference on Advances in Production Management Systems, APMS 2020, held in Novi Sad, Serbia, in August/September 2020. The 164 papers presented were carefully reviewed and selected from 199 submissions. They discuss globally pressing issues in smart manufacturing, operations management, supply chain management, and Industry 4.0. The papers are organized in the following topical sections: Part I: advanced modelling, simulation and data analytics in production and supply networks; advanced, digital and smart manufacturing; digital and virtual quality management systems; cloud-manufacturing; cyber-physical production systems and digital twins; IIOT interoperability; supply chain planning and optimization; digital and smart supply chain management; intelligent logistics networks management; artificial intelligence and blockchain technologies in logistics and DSN; novel production planning and control approaches; machine learning and artificial intelligence; connected, smart factories of the future; manufacturing systems engineering: agile, flexible, reconfigurable; digital assistance systems: augmented reality and virtual reality; circular products design and engineering; circular, green, sustainable manufacturing; environmental and social lifecycle assessments; socio-cultural aspects in production systems; data-driven manufacturing and services operations management; productservice systems in DSN; and collaborative design and engineering Part II: the Operator 4.0: new physical and cognitive evolutionary paths; digital transformation approaches in production management; digital transformation for more sustainable supply chains; datadriven applications in smart manufacturing and logistics systems; data-driven services: characteristics, trends and applications; the future of lean thinking and practice; digital lean manufacturing and its emerging practices; new reconfigurable, flexible or agile production systems in the era of industry 4.0; operations management in engineer-toorder manufacturing; production management in food supply chains; gastronomic service system design; product and asset life cycle management in the circular economy; and production ramp-up strategies for product The authoritative industry guide on good practice for planning and scheduling in construction This handbook acts as a guide to good practice, a text to accompany learning and a reference document for those needing information on background, best practice, and methods for practical application. A Handbook for Construction Planning & Scheduling presents the key issues of planning and programming in scheduling in a clear, concise and practical way. The book divides into four main sections: Planning and Scheduling within the Construction Context; Planning and Scheduling Techniques and Practices; Planning and Scheduling Methods; Delay and Forensic Analysis. The authors include both basic concepts and updates on current topics demanding close attention from the construction industry, including planning for sustainability, waste, health and safety and Building Information Modelling (BIM). The book is especially useful for early career practitioners - engineers, quantity surveyors, construction managers, project managers - who may already have a basic grounding in civil engineering, building and general construction but lack extensive planning and scheduling experience. Students will find the website helpful with worked examples of the methods and calculations for typical construction projects plus other directed learning material. This authoritative industry guide on good practice for planning and scheduling in construction is written in a direct, informative style with a clear presentation enabling easy access of the relevant information with a companion

website providing additional resources and learning support material. the authoritative industry guide on construction planning and scheduling direct informative writing style and clear presentation enables easy access of the relevant information companion website provides additional learning material.

The three volumes IFIP AICT 438, 439, and 440 constitute the refereed proceedings of the International IFIP WG 5.7 Conference on Advances in Production Management Systems, APMS 2014, held in Ajaccio, France, in September 2014. The 233 revised full papers were carefully reviewed and selected from 271 submissions. They are organized in 6 parts: knowledge discovery and sharing; knowledge-based planning and scheduling; knowledge-based sustainability; knowledge-based services; knowledge-based performance improvement, and case studies.

According to Transforming Health Care Scheduling and Access, long waits for treatment are a function of the disjointed manner in which most health systems have evolved to accommodate the needs and the desires of doctors and administrators, rather than those of patients. The result is a health care system that deploys its most valuable resource--highly trained personnel--inefficiently, leading to an unnecessary imbalance between the demand for appointments and the supply of open appointments. This study makes the case that by using the techniques of systems engineering, new approaches to management, and increased patient and family involvement, the current health care system can move forward to one with greater focus on the preferences of patients to provide convenient, efficient, and excellent health care without the need for costly investment. Transforming Health Care Scheduling and Access identifies best practices for making significant improvements in access and system-level change. This report makes recommendations for principles and practices to improve access by promoting efficient scheduling. This study will be a valuable resource for practitioners to progress toward a more patient-focused "How can we help you today?" culture.

Law touches more and more upon the daily practice of medical professionals. This trend continues as modern medicine delivers more therapies, and modern society demands increased rights for individuals and increased accountability for medical professionals. This handbook is written by a practising physician and qualified lawyer to provide an accessible text that allows medical professionals to grasp the legal rules that impact on their daily practice quickly and clearly. The handbook format and clear numbered paragraphs aid speed of use, and legal references are matched to short case summaries and legal statute summaries throughout to provide a solid evidence base. The work enables practitioners to clarify legal questions in all key areas in moments. It concisely and comprehensively covers the core topics including confidentiality, consent, and negligence, and clarifies particularly complex issues such as abortion, assisted reproduction, surrogacy, human tissue and the end of life. This book is an essential reference for medical professionals at every level and in every setting, from students to consultants. 'The purpose of this book is to provide an accessible resource for busy medical professionals. The text assumes no knowledge of law. The medical factual details that are often frustratingly missing from legal textbooks are retained. The point is to locate the cases not just on the legal maps but also upon the medical maps.' Raj Mohindra in the Introduction

The evolution of industrial development since the 18th century is now experiencing the

fourth industrial revolution. The effect of the development has propagated into almost every sector of the industry. From inventory to the circular economy, the effectiveness of technology has been fruitful for industry. The recent trends in research, with new ideas and methodologies, are included in this book. Several new ideas and business strategies are developed in the area of the supply chain management, logistics, optimization, and forecasting for the improvement of the economy of the society and the environment. The proposed technologies and ideas are either novel or help modify several other new ideas. Different real life problems with different dimensions are discussed in the book so that readers may connect with the recent issues in society and industry. The collection of the articles provides a glimpse into the new research trends in technology, business, and the environment.

This book presents recent work on healthcare management and engineering using artificial intelligence and data mining techniques. Specific topics covered in the contributed chapters include predictive mining, decision support, capacity management, patient flow optimization, image compression, data clustering, and feature selection. The content will be valuable for researchers and postgraduate students in computer science, information technology, industrial engineering, and applied mathematics. How can analytics scholars and healthcare professionals access the most exciting and important healthcare topics and tools for the 21st century? Editors Tinglong Dai and Sridhar Tayur, aided by a team of internationally acclaimed experts, have curated this timely volume to help newcomers and seasoned researchers alike to rapidly comprehend a diverse set of thrusts and tools in this rapidly growing cross-disciplinary field. The Handbook covers a wide range of macro-, meso- and micro-level thrusts—such as market design, competing interests, global health, personalized medicine, residential care and concierge medicine, among others—and structures what has been a highly fragmented research area into a coherent scientific discipline. The handbook also provides an easy-to-comprehend introduction to five essential research tools—Markov decision process, game theory and information economics, queueing games, econometric methods, and data science—by illustrating their uses and applicability on examples from diverse healthcare settings, thus connecting tools with thrusts. The primary audience of the Handbook includes analytics scholars interested in healthcare and healthcare practitioners interested in analytics. This Handbook: Instills analytics scholars with a way of thinking that incorporates behavioral, incentive, and policy considerations in various healthcare settings. This change in perspective—a shift in gaze away from narrow, local and one-off operational improvement efforts that do not replicate, scale or remain sustainable—can lead to new knowledge and innovative solutions that healthcare has been seeking so desperately. Facilitates collaboration between healthcare experts and analytics scholar to frame and tackle their pressing concerns through appropriate modern mathematical tools designed for this very purpose. The handbook is designed to be accessible to the independent reader, and it may be used in a variety of settings, from a short lecture series on specific topics to a semester-long course.

Handbook of Healthcare System SchedulingSpringer Science & Business Media This book presents best selected papers presented at the International Conference on Emerging Trends and Technologies on Intelligent Systems (ETTIS 2021) held from 4 – 5 March 2021 in online mode at C-DAC, Noida, India. The book includes current research works

in the areas of artificial intelligence, big data, cyber-physical systems, and security in industrial/real-world settings. The book illustrates on-going research results, projects, surveying works, and industrial experiences that describe significant advances in all of the related areas.

Offering real-world strategies gleaned from years of professional experience, this book contains the essential tools to prepare a well-organized, efficient, and effective working production schedule for successful construction outcomes. The only guide to address the day-to-day needs with hands-on problem resolution strategies, the author views the industry from an insider's perspective and depicts the integral role of a project scheduler in the design of lucrative schemes and layouts for contemporary residential, commercial, industrial, and civil construction ventures. It builds the necessary skills for project schedulers, one of the fastest-growing career specialties in the construction industry.

This book constitutes the proceedings of the 13th International Conference on Queueing Theory and Network Applications, QTNA 2018, held in Tsukuba, Japan in July 2018. The 8 full papers together with 10 short papers included in this volume were carefully reviewed and selected from 57 initial submissions. All the papers to be presented disseminate the latest results covering up-to-date research fields such as performance modeling and analysis of telecommunication systems, retrial and vacation queueing models, optimization of queueing systems, modeling of social systems, application of machine learning in queueing models. This book is dedicated to improving healthcare through reducing delays experienced by patients. With an interdisciplinary approach, this new edition, divided into five sections, begins by examining healthcare as an integrated system. Chapter 1 provides a hierarchical model of healthcare, rising from departments, to centers, regions and the "macro system." A new chapter demonstrates how to use simulation to assess the interaction of system components to achieve performance goals, and Chapter 3 provides hands-on methods for developing process models to identify and remove bottlenecks, and for developing facility plans. Section 2 addresses crowding and the consequences of delay. Two new chapters (4 and 5) focus on delays in emergency departments, and Chapter 6 then examines medical outcomes that result from waits for surgeries. Section 3 concentrates on management of demand. Chapter 7 presents breakthrough strategies that use real-time monitoring systems for continuous improvement. Chapter 8 looks at the patient appointment system, particularly through the approach of advanced access. Chapter 9 concentrates on managing waiting lists for surgeries, and Chapter 10 examines triage outside of emergency departments, with a focus on allied health programs Section 4 offers analytical tools and models to support analysis of patient flows. Chapter 11 offers techniques for scheduling staff to match patterns in patient demand. Chapter 12 surveys the literature on simulation modeling, which is widely used for both healthcare design and process improvement. Chapter 13 is new and demonstrates the use of process mapping to represent a complex regional trauma system. Chapter 14 provides methods for forecasting demand for healthcare on a region-wide basis. Chapter 15 presents queueing theory as a method for modeling waits in healthcare, and Chapter 16 focuses on rapid delivery of medication in the event of a catastrophic event. Section 5 focuses on achieving change. Chapter 17 provides a diagnostic for assessing the state of a hospital and using the state assessment to select improvement strategies. Chapter 18 demonstrates the importance of optimizing care as patients transition from one care setting to the next. Chapter 19 is new and shows how to implement programs that improve patient satisfaction while also improving flow. Chapter 20 illustrates how to evaluate the overall portfolio of patient diagnostic groups to guide system changes, and Chapter 21 provides project management tools to guide the execution of patient flow projects.

Copyright: 056600d5c8ccdd0054c9b0268cf5244e