

# **Discrete Event Simulation And System Dynamics For Management Decision Making Wiley Series In Operations Research And Management Science**

Complex artificial dynamic systems require advanced modeling techniques that can accommodate their asynchronous, concurrent, and highly non-linear nature. Discrete Event systems Specification (DEVS) provides a formal framework for hierarchical construction of discrete-event models in a modular manner, allowing for model re-use and reduced development time. Discrete Event Modeling and Simulation presents a practical approach focused on the creation of discrete-event applications. The book introduces the CD++ tool, an open-source framework that enables the simulation of discrete-event models. After setting up the basic theory of DEVS and Cell-DEVS, the author focuses on how to use the CD++ tool to define a variety of models in biology, physics, chemistry, and artificial systems. They also demonstrate how to map different modeling techniques, such as Finite State Machines and VHDL, to DEVS. The in-depth coverage elaborates on the creation of simulation software for DEVS models and the 3D visualization environments associated with these tools. A much-needed practical approach to creating discrete-event applications, this book offers world-class instruction on the field's most useful modeling tools.

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This book is dedicated to improving healthcare through reducing delays experienced by patients. With an interdisciplinary approach, this new edition, divided into five sections, begins by examining healthcare as an integrated system. Chapter 1 provides a hierarchical model of healthcare, rising from departments, to centers, regions and the “macro system.” A new chapter demonstrates how to use simulation to assess the interaction of system components to achieve performance goals, and Chapter 3 provides hands-on methods for developing process models to identify and remove bottlenecks, and for developing facility plans. Section 2 addresses crowding and the consequences of delay. Two new chapters (4 and 5) focus on delays in emergency departments, and Chapter 6 then examines medical outcomes that result from waits for surgeries. Section 3 concentrates on management of demand. Chapter 7 presents breakthrough strategies that use real-time monitoring systems for continuous improvement. Chapter 8 looks at the patient appointment system, particularly through the approach of advanced access. Chapter 9 concentrates on managing waiting lists for surgeries, and Chapter 10 examines triage outside of emergency departments, with a focus on allied health programs. Section 4 offers analytical tools and models to support analysis of patient flows. Chapter 11 offers techniques for scheduling staff to match patterns in patient demand. Chapter 12 surveys the literature on simulation modeling, which is widely used for both healthcare design and process improvement. Chapter 13 is new and demonstrates the use of process mapping to

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represent a complex regional trauma system. Chapter 14 provides methods for forecasting demand for healthcare on a region-wide basis. Chapter 15 presents queueing theory as a method for modeling waits in healthcare, and Chapter 16 focuses on rapid delivery of medication in the event of a catastrophic event. Section 5 focuses on achieving change. Chapter 17 provides a diagnostic for assessing the state of a hospital and using the state assessment to select improvement strategies. Chapter 18 demonstrates the importance of optimizing care as patients transition from one care setting to the next. Chapter 19 is new and shows how to implement programs that improve patient satisfaction while also improving flow. Chapter 20 illustrates how to evaluate the overall portfolio of patient diagnostic groups to guide system changes, and Chapter 21 provides project management tools to guide the execution of patient flow projects.

Object-Oriented Computer Simulation of Discrete-Event Systems offers a comprehensive presentation of a wide repertoire of computer simulation techniques available to the modelers of dynamic systems. Unlike other books on simulation, this book includes a complete and balanced description of all essential issues relevant to computer simulation of discrete event systems, and it teaches simulation users how to design, program and exploit their own computer simulation models. In addition, it uses the object-oriented methodology throughout the book as its main programming platform. The reader is expected to have some background in the theory of probability and statistics and only a little programming experience in

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C++, as the book is not tied down to any particular simulation language. The book also provides 50 complete simulation problems to assist with writing such simulation programs. Object-Oriented Computer Simulation of Discrete-Event Systems demonstrates the basic and generic concepts used in computer simulation of discrete-event systems in a comprehensive, uniform and self-contained manner.

This book provides a basic treatment of discrete-event simulation, including the proper collection and analysis of data, the use of analytic techniques, verification and validation of models, and designing simulation experiments. Contains up-to-date treatment of simulation of manufacturing and material handling systems. Includes numerous solved examples. Offers an integrated website. Explains how to interpret simulation software output. For those interested in learning more about discrete-event simulation.

Discrete Event Simulation A Practical Approach  
CRC Press

Bringing together an international group of researchers involved in military, business, and health modeling and simulation, Conceptual Modeling for Discrete-Event Simulation presents a comprehensive view of the current state of the art in the field. The book addresses a host of issues, including: What is a conceptual model? How is conceptual modeling performed in general and in specific modeling domains? What is the role of established approaches in conceptual modeling? Each of the book's six parts focuses on a different aspect of conceptual modeling for simulation. The first section discusses the

purpose and requirements of a conceptual model. The next set of chapters provides frameworks and tools for conceptual modeling. The book then describes the use of soft systems methodology for model structuring as well as the application of software engineering methods and tools for model specification. After illustrating how conceptual modeling is adopted in the military and semiconductor manufacturing, the book concludes with a discussion on future research directions. This volume offers a broad, multifaceted account of the field by presenting diverse perspectives on what conceptual modeling entails. It also provides a basis upon which these perspectives can be compared.

Collecting the work of the foremost scientists in the field, *Discrete-Event Modeling and Simulation: Theory and Applications* presents the state of the art in modeling discrete-event systems using the discrete-event system specification (DEVS) approach. It introduces the latest advances, recent extensions of formal techniques, and real-world examples of various applications. The book covers many topics that pertain to several layers of the modeling and simulation architecture. It discusses DEVS model development support and the interaction of DEVS with other methodologies. It describes different forms of simulation supported by DEVS, the use of real-time DEVS simulation, the relationship between DEVS and graph transformation, the influence of DEVS variants on simulation performance, and interoperability and composability with emphasis on DEVS standardization. The text also examines extensions to DEVS, new formalisms, and abstractions of DEVS models as well as

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the theory and analysis behind real-world system identification and control. To support the generation and search of optimal models of a system, a framework is developed based on the system entity structure and its transformation to DEVS simulation models. In addition, the book explores numerous interesting examples that illustrate the use of DEVS to build successful applications, including optical network-on-chip, construction/building design, process control, workflow systems, and environmental models. A one-stop resource on advances in DEVS theory, applications, and methodology, this volume offers a sampling of the best research in the area, a broad picture of the DEVS landscape, and trend-setting applications enabled by the DEVS approach. It provides the basis for future research discoveries and encourages the development of new applications.

In any production environment, discrete event simulation is a powerful tool for the analysis, planning, and operating of a manufacturing facility. Operations managers can use simulation to improve their production systems by eliminating bottlenecks, reducing cycle time and cost, and increasing capacity utilization. Offering a hands-on tutorial on how to model traditional applications to optimize production operations, *Simulation of Industrial Systems: Discrete Event Simulation Using Excel/VBA*— · Introduces the Design Environment for Event Driven Simulation (DEEDS), an original simulator, which facilitates the modeling of complex situations using four (self-contained) nodes: source, queue, facility, and delay. · Demonstrates how to use discrete event simulation as a powerful tool for the analysis, planning, design, and operation of diverse production systems · Shows

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how to model application areas such as facilities layout, material handling, inventory control, scheduling, maintenance, quality control, and supply chain logistics · Integrates the design of experiments and optimization techniques for improving production systems With the comprehensive instruction provided within these pages, in combination with the flexibility of the DEEDS program environment, operations managers will be able to harness the power of discrete event simulation to streamline their production environments. The authors have created a website with a variety of teaching aids that professors will be able to access

Stochastic discrete-event systems (SDES) capture the randomness in choices due to activity delays and the probabilities of decisions. This book delivers a comprehensive overview on modeling with a quantitative evaluation of SDES. It presents an abstract model class for SDES as a pivotal unifying result and details important model classes. The book also includes nontrivial examples to explain real-world applications of SDES.

"This book provides a comprehensive overview of theory and practice in simulation systems focusing on major breakthroughs within the technological arena, with particular concentration on the accelerating principles, concepts and applications"--Provided by publisher.

The increased computational power and software tools available to engineers have increased the use and dependence on modeling and computer simulation throughout the design process. These tools have given engineers the capability of designing highly complex systems and computer architectures that were previously unthinkable. Every complex design project, from integrated circuits, to aerospace vehicles, to industrial manufacturing processes requires these new methods. This book fulfills the essential need of system and control engineers at all levels in

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understanding modeling and simulation. This book, written as a true text/reference has become a standard sr./graduate level course in all EE departments worldwide and all professionals in this area are required to update their skills. The book provides a rigorous mathematical foundation for modeling and computer simulation. It provides a comprehensive framework for modeling and simulation integrating the various simulation approaches. It covers model formulation, simulation model execution, and the model building process with its key activities model abstraction and model simplification, as well as the organization of model libraries. Emphasis of the book is in particular in integrating discrete event and continuous modeling approaches as well as a new approach for discrete event simulation of continuous processes. The book also discusses simulation execution on parallel and distributed machines and concepts for simulation model realization based on the High Level Architecture (HLA) standard of the Department of Defense. Presents a working foundation necessary for compliance with High Level Architecture (HLA) standards Provides a comprehensive framework for continuous and discrete event modeling and simulation Explores the mathematical foundation of simulation modeling Discusses system morphisms for model abstraction and simplification Presents a new approach to discrete event simulation of continuous processes Includes parallel and distributed simulation of discrete event models Presents a concept to achieve simulator interoperability in the form of the DEVS-Bus

This book offers readers a set of new approaches and tools a set of tools and techniques for facing challenges in parallelization with design of embedded systems. It provides an advanced parallel simulation infrastructure for efficient and effective system-level model validation and development so

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as to build better products in less time. Since parallel discrete event simulation (PDES) has the potential to exploit the

underlying parallel computational capability in today's multi-core simulation hosts, the author begins by reviewing the parallelization of discrete event simulation, identifying problems and solutions. She then describes out-of-order parallel discrete event simulation (OoO PDES), a novel approach for efficient validation of system-level designs by aggressively exploiting the parallel capabilities of today's multi-core PCs. This approach enables readers to design simulators that can fully exploit the parallel processing capability of the multi-core system to achieve fast speed simulation, without loss of simulation and timing accuracy. Based on this parallel simulation infrastructure, the author further describes automatic approaches that help the designer quickly to narrow down the debugging targets in faulty ESL models with parallelism.

Discrete event systems (DES) have become pervasive in our daily lives. Examples include (but are not restricted to) manufacturing and supply chains, transportation, healthcare, call centers, and financial engineering. However, due to their complexities that often involve millions or even billions of events with many variables and constraints, modeling these stochastic simulations has long been a "hard nut to crack". The advance in available computer technology, especially of cluster and cloud computing, has paved the way for the realization of a number of stochastic simulation optimization for complex discrete event systems. This book will introduce two important techniques initially proposed and developed by Professor Y C Ho and his team; namely perturbation analysis and ordinal optimization for stochastic simulation optimization, and present the state-of-the-art technology, and their future research directions. Contents: Part I: Perturbation Analysis: The IPA Calculus for Hybrid Systems Smoothed

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Perturbation Analysis: A Retrospective and Prospective Look  
Perturbation Analysis and Variance Reduction in Monte Carlo Simulation  
Adjoints and Averaging  
Infinitesimal Perturbation Analysis and Optimization Algorithms  
Simulation-based Optimization of Failure-prone Continuous Flow Lines  
Perturbation Analysis, Dynamic Programming, and Beyond  
Part II: Ordinal Optimization: Fundamentals of Ordinal Optimization  
Optimal Computing Budget Allocation Framework  
Nested Partitions  
Applications of Ordinal Optimization  
Readership: Professionals in industrial and systems engineering, graduate reference for probability & statistics, stochastic analysis and general computer science, and research. Keywords: Simulation; Optimization; Stochastic Systems; Discrete-Even Systems; Perturbation Analysis; Ordinal Optimization

Discrete Event System Simulation is ideal for junior- and senior-level simulation courses in engineering, business, or computer science. It is also a useful reference for professionals in operations research, management science, industrial engineering, and information science. While most books on simulation focus on particular software tools, Discrete Event System Simulation examines the principles of modeling and analysis that translate to all such tools. This language-independent text explains the basic aspects of the technology, including the proper collection and analysis of data, the use of analytic techniques, verification and validation of models, and designing simulation experiments. It offers an up-to-date treatment of simulation of manufacturing and material handling systems, computer systems, and computer networks. Students and instructors will find a variety of resources at the associated website, [www.bcnn.net/](http://www.bcnn.net/), including simulation source code for download, additional exercises and solutions, web links and errata.

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CONTENIDO: Models - Random-number generation - Discrete-event simulation - Statistics - Next-event simulation - Discrete random variables - Continuous random variables - Output analysis - Input modeling - Projects.

For junior- and senior-level simulation courses in engineering, business, or computer science. While most books on simulation focus on particular software tools, Discrete Event System Simulation examines the principles of modeling and analysis that translate to all such tools. This language-independent text explains the basic aspects of the technology, including the proper collection and analysis of data, the use of analytic techniques, verification and validation of models, and designing simulation experiments. It offers an up-to-date treatment of simulation of manufacturing and material handling systems, computer systems, and computer networks. Students and instructors will find a variety of resources at the associated website, [www.bcnnet.net/](http://www.bcnnet.net/), including simulation source code for download, additional exercises and solutions, web links and errata.

An authoritative guide to computer simulation grounded in a multi-disciplinary approach for solving complex problems Simulation and Computational Red Teaming for Problem Solving offers a review of computer simulation that is grounded in a multi-disciplinary approach. The authors present the

theoretical foundations of simulation and modeling paradigms from the perspective of an analyst. The book provides the fundamental background information needed for designing and developing consistent and useful simulations. In addition to this basic information, the authors explore several advanced topics. The book's advanced topics demonstrate how modern artificial intelligence and computational intelligence concepts and techniques can be combined with various simulation paradigms for solving complex and critical problems. Authors examine the concept of Computational Red Teaming to reveal how the combined fundamentals and advanced techniques are used successfully for solving and testing complex real-world problems. This important book:

- Demonstrates how computer simulation and Computational Red Teaming support each other for solving complex problems
- Describes the main approaches to modeling real-world phenomena and embedding these models into computer simulations
- Explores how a number of advanced artificial intelligence and computational intelligence concepts are used in conjunction with the fundamental aspects of simulation

Written for researchers and students in the computational modelling and data analysis fields, Simulation and Computational Red Teaming for Problem Solving covers the foundation and the standard elements of the process of building a simulation and explores the

simulation topic with a modern research approach.

Basic approaches to discrete simulation have been process simulation languages (e.g., GPSS) and event-scheduling type (e.g., SIMSCRIPT). The trade-offs are that event-scheduling languages offer more modeling flexibility and process-oriented languages are more intuitive to the user. With these considerations in mind, authors David Elizandro and Hamd

Discrete-event simulation has long been an integral part of the design process of complex engineering systems and the modelling of natural phenomena. Many of the systems that we seek to understand or control can be modelled as digital systems. In a digital model, we view the system at discrete instants of time, in effect taking snapshots of the system at these instants. For example, in a computer network simulation an event can be the sending of a message from one node to another node while in a VLSI logic simulation, the arrival of a signal at a gate may be viewed as an event. Digital systems such as computer systems are naturally susceptible to this approach. However, a variety of other systems may also be modelled this way. These include transportation systems such as air-traffic control systems, epidemiological models such as the spreading of a virus, and military war-gaming models. This book is representative of the advances in this field.

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Over the last decades Discrete Event Simulation has conquered many different application areas. This trend is, on the one hand, driven by an ever wider use of this technology in different fields of science and on the other hand by an incredibly creative use of available software programs through dedicated experts. This book contains articles from scientists and experts from 10 countries. They illuminate the width of application of this technology and the quality of problems solved using Discrete Event Simulation. Practical applications of simulation dominate in the present book. The book is aimed to researchers and students who deal in their work with Discrete Event Simulation and which want to inform them about current applications. By focusing on discrete event simulation, this book can also serve as an inspiration source for practitioners for solving specific problems during their work. Decision makers who deal with the question of the introduction of discrete event simulation for planning support and optimization this book provides a contribution to the orientation, what specific problems could be solved with the help of Discrete Event Simulation within the organization. Computer modeling and simulation (M&S) allows engineers to study and analyze complex systems. Discrete-event system (DES)-M&S is used in modern management, industrial engineering, computer science, and the military. As computer speeds and memory capacity increase, so DES-M&S tools

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become more powerful and more widely used in solving real-life problems. Based on over 20 years of evolution within a classroom environment, as well as on decades-long experience in developing simulation-based solutions for high-tech industries, *Modeling and Simulation of Discrete-Event Systems* is the only book on DES-M&S in which all the major DES modeling formalisms –activity-based, process-oriented, state-based, and event-based– are covered in a unified manner: A well-defined procedure for building a formal model in the form of event graph, ACD, or state graph Diverse types of modeling templates and examples that can be used as building blocks for a complex, real-life model A systematic, easy-to-follow procedure combined with sample C# codes for developing simulators in various modeling formalisms Simple tutorials as well as sample model files for using popular off-the-shelf simulators such as SIGMA®, ACE®, and Arena® Up-to-date research results as well as research issues and directions in DES-M&S *Modeling and Simulation of Discrete-Event Systems* is an ideal textbook for undergraduate and graduate students of simulation/industrial engineering and computer science, as well as for simulation practitioners and researchers.

Discrete-event dynamic systems (DEDS) permeate our world. They are of great importance in modern manufacturing processes, transportation and various

forms of computer and communications networking.

This book begins with the mathematical basics required for the study of DEDs and moves on to present various tools used in their modeling and control. Industrial examples illustrate the concepts and methods discussed, making this book an invaluable aid for students embarking on further courses in control, manufacturing engineering or computer studies.

This book aims to clarify exactly how simulation studies can be carried out in the system theory paradigm, while providing a realistically complete coverage of (discrete event) simulation in its more traditional aspects. It focuses on the subclass of predictive, generative and dynamic system models. Discrete Event Simulation is a process-oriented text/reference that utilizes an eleven-step model to represent the simulation process from problem formulation to implementation and documentation. The book presents the necessary level of detail required to fully develop a model that produces meaningful results and considers the tools necessary to interpret those results. Sufficient background information is provided so that the underlying concepts of simulation are understood. Major topics covered in Discrete Event Simulation include probability and distributional theory, statistical estimation and inference, the generation of random variates, verification and validation

techniques, time management methods, experimental design, and programming language considerations. The book also examines distributed simulation and issues related to distributing the physical process over a network of tightly coupled processors. Topics covered in this area include deadlock, synchronization, rollback, event management, and communication processes. Fully worked examples and numerous practical exercises have been drawn from the engineering disciplines and computer science, although they have been structured so that they will be useful as well to other disciplines such as economics, business administration, and management science. The presentation of techniques and methods in Discrete Event Simulation make it an ideal text/reference for all practitioners of discrete event simulation. In recent years, there has been a growing debate, particularly in the UK and Europe, over the merits of using discrete-event simulation (DES) and system dynamics (SD); there are now instances where both methodologies were employed on the same problem. This book details each method, comparing each in terms of both theory and their application to various problem situations. It also provides a seamless treatment of various topics--theory, philosophy, detailed mechanics, practical implementation--providing a systematic treatment of the methodologies of DES and SD, which previously

have been treated separately.

Introduction to Discrete Event Systems is a comprehensive introduction to the field of discrete event systems, offering a breadth of coverage that makes the material accessible to readers of varied backgrounds. The book emphasizes a unified modeling framework that transcends specific application areas, linking the following topics in a coherent manner: language and automata theory, supervisory control, Petri net theory, Markov chains and queuing theory, discrete-event simulation, and concurrent estimation techniques. This edition includes recent research results pertaining to the diagnosis of discrete event systems, decentralized supervisory control, and interval-based timed automata and hybrid automata models.

"This is an excellent and well-written text on discrete event simulation with a focus on applications in Operations Research. There is substantial attention to programming, output analysis, pseudo-random number generation and modelling and these sections are quite thorough. Methods are provided for generating pseudo-random numbers (including combining such streams) and for generating random numbers from most standard statistical distributions."

--ISI Short Book Reviews, 22:2, August 2002

Discover How to Apply DES to Problems

Encountered in HTA Discrete event simulation (DES) has traditionally been used in the engineering and

operations research fields. The use of DES to inform decisions about health technologies is still in its infancy. Written by specialists at the forefront of this area, *Discrete Event Simulation for Health Technology Assessment* is the first book to make all the central concepts of DES relevant for health technology assessment (HTA). Accessible to beginners, the book requires no prerequisites and describes the concepts with as little jargon as possible. The book first covers the essential concepts and their implementation. It next provides a fully worked out example using both a widely available spreadsheet program (Microsoft Excel) and a popular specialized simulation package (Arena). It then presents approaches to analyze the simulations, including the treatment of uncertainty; tackles the development of the required equations; explains the techniques to verify that the models are as efficient as possible; and explores the indispensable topic of validation. The book also covers a variety of non-essential yet handy topics, such as the animation of a simulation and extensions of DES, and incorporates a real case study involving screening strategies for breast cancer surveillance. This book guides you in leveraging DES in your assessments of health technologies. After reading the chapters in sequence, you will be able to construct a realistic model designed to help in the assessment of a new health technology.

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Researchers and developers of simulation models state that the Java programming language presents a unique and significant opportunity for important changes in the way we develop simulation models today. The most important characteristics of the Java language that are advantageous for simulation are its multi-threading capabilities, its facilities for executing programs across the Web, and its graphics facilities. It is feasible to develop compatible and reusable simulation components that will facilitate the construction of newer and more complex models. This is possible with Java development environments. Another important trend that begun very recently is web-based simulation, i.e., and the execution of simulation models using Internet browser software. This book introduces the application of the Java programming language in discrete-event simulation. In addition, the fundamental concepts and practical simulation techniques for modeling different types of systems to study their general behavior and their performance are introduced. The approaches applied are the process interaction approach to discrete-event simulation and object-oriented modeling. Java is used as the implementation language and UML as the modeling language. The first offers several advantages compared to C++, the most important being: thread handling, graphical user interfaces (GUI) and Web computing. The second language, UML (Unified Modeling Language) is the standard notation used today for modeling systems as a collection of classes, class relationships, objects, and object behavior.

Theory of Modeling and Simulation: Discrete Event & Iterative System Computational Foundations, Third Edition, continues the legacy of this authoritative and complete theoretical work. It is ideal for graduate and PhD students and working engineers interested in posing and solving problems using the tools of logico-mathematical modeling and computer

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simulation. Continuing its emphasis on the integration of discrete event and continuous modeling approaches, the work focuses light on DEVS and its potential to support the co-existence and interoperation of multiple formalisms in model components. New sections in this updated edition include discussions on important new extensions to theory, including chapter-length coverage of iterative system specification and DEVS and their fundamental importance, closure under coupling for iteratively specified systems, existence, uniqueness, non-deterministic conditions, and temporal progressiveness (legitimacy). Presents a 40% revised and expanded new edition of this classic book with many important post-2000 extensions to core theory Provides a streamlined introduction to Discrete Event System Specification (DEVS) formalism for modeling and simulation Packages all the "need-to-know" information on DEVS formalism in one place Expanded to include an online ancillary package, including numerous examples of theory and implementation in DEVS-based software, student solutions and instructors manual

Basic approaches to discrete simulation have been process simulation languages (e.g., GPSS) and event-scheduling type (e.g., SIMSCRIPT). The trade-offs are that event-scheduling languages offer more modeling flexibility and process-oriented languages are more intuitive to the user. With these considerations in mind, authors David Elizandro and Hamdy Taha embarked on the development of a new discrete simulation environment that is easy to use, yet flexible enough to model complex production systems. They introduced this environment, Design Environment for Event Driven Simulation (DEEDS), in Simulation of Industrial Systems: Discrete Event Simulation in Using Excel/VBA. The DEEDS environment is itself an Excel/VBA add-in. Based on this foundation, the second edition, now titled Performance

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Evaluation of Industrial Systems: Discrete Event Simulation in Using Excel/VBA incorporates the use of discrete simulation to statistically analyze a system and render the most efficient time sequences, designs, upgrades, and operations. This updated edition includes new visualization graphics for DEEDS software, improvements in the optimization of the simulation algorithms, a new chapter on queuing models, and an Excel 2007 version of the DEEDS software. Organized into three parts, the book presents concepts of discrete simulation, covers DEEDS, and discusses a variety of applications using DEEDS. The flexibility of DEEDS makes it a great tool for students or novices to learn concepts of discrete simulation and this book can form the basis of an introductory undergraduate course on simulation. The expanded depth of coverage in the second edition gives it a richness other introductory texts do not have and provides practitioners a reference for their simulation projects. It may also be used as a research tool by faculty and graduate students who are interested in "optimizing" production systems.

This book presents some of the most important papers published in Palgrave's Journal of Operational Research relating to the use of System Dynamics (SD) in the context of Operational Research (OR). Giving the reader an in-depth understanding of significant features of the research area which have grown over the last 20 years: applications in the management field; methodologies; policies at industry level; and healthcare, this book is an invaluable read for those who do not have any prior expertise in the field. Split into four parts, the collection covers the broad use of SD in the field of management, focuses on the use of modelling in supply chains and at industry level, and presents an analysis of the use of SD in its most promising area, healthcare. Not only does this work provide a detailed overview of the field of SD,

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but it will also offer vital insights into potential research avenues for the future considering the use of SD as a soft OR and hard OR method.

Discrete event simulation and agent-based modeling are increasingly recognized as critical for diagnosing and solving process issues in complex systems. Introduction to Discrete Event Simulation and Agent-based Modeling covers the techniques needed for success in all phases of simulation projects. These include:

- Definition – The reader will learn how to plan a project and communicate using a charter.
- Input analysis – The reader will discover how to determine defensible sample sizes for all needed data collections. They will also learn how to fit distributions to that data.
- Simulation – The reader will understand how simulation controllers work, the Monte Carlo (MC) theory behind them, modern verification and validation, and ways to speed up simulation using variation reduction techniques and other methods.
- Output analysis – The reader will be able to establish simultaneous intervals on key responses and apply selection and ranking, design of experiments (DOE), and black box optimization to develop defensible improvement recommendations.
- Decision support – Methods to inspire creative alternatives are presented, including lean production.

Also, over one hundred solved problems are provided and two full case studies, including one on voting machines that received international attention. Introduction to Discrete Event Simulation and Agent-based Modeling demonstrates how simulation can facilitate improvements on the job and in local communities. It allows readers to competently apply technology considered key in many industries and branches of government. It is suitable for undergraduate and graduate students, as well as researchers and other professionals.

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