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## Design Evaluation And Analysis Of Questionnaires For Survey Research

A two-time AJN Book of the Year Award winner and a 2013 Doody Core Title! This distinguished text provides top-tier guidance for advanced practice nurses on how to perform a comprehensive systematic review of available research to inform scholarly work, particularly in DNP and PhD programs. With a strategic focus on the search process and assessing the quality of the evidence, this text presents, clearly and comprehensively, all of the knowledge and skills necessary to conduct a foundational CSR in eight concrete steps. This text examines how to write a CSR proposal, final report, and a policy brief based on systematic review findings. Two finished proposals and two completed systematic reviews demonstrate each step of the process from start to finish. Additionally, the text covers software used in research queries and provides helpful strategies for effectively using the search function when seeking information. The Third Edition offers four new chapters with incisive recommendations for performing a CSR and addressing new ways CSR is being implemented in today's healthcare environment. It describes the latest methodological advances, including living systematic reviews and dominance scores for economic review. Two complete

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CSRs along with new and updated examples throughout the book further aid readers in their pursuit of excellence in scholarly work. New to the Third Edition: New Chapters: How to choose the right critical appraisal tool Writing the final report and disseminating the results of systematic reviews Disseminating results with how to write a policy brief and/or press release on CSR results Example of a meta-analysis using GRADE Offers increased focus on dissemination Includes new and updated examples reflecting latest trends in nursing scholarly work Key Features: Provides the knowledge and skills necessary to conduct a CSR from start to finish Teaches readers how to conduct high-quality systematic reviews Instructs readers on pertinent resources and methods for optimal library-related systematic review research efforts Describes how to best search research databases to facilitate scholarly work Includes objectives, summary points, end-of-chapter exercises, discussion questions, suggested reading, and references to enhance understanding

HVAC Water Chillers and Cooling Towers: Fundamentals, Application, and Operation, Second Edition explores the major improvements in recent years to many chiller and cooling tower components that have resulted in improved performance and lower operating costs. This new edition looks at how climate change and "green" designs have significantly impact

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Evaluated programs conducted under HHS. Arranged according to agency hierarchy. Entries give agency sponsor, project title, report title, performer, abstract, descriptors, status, availability, and other identifying information. Subject, sponsor, program indexes.

This book brings together aspects of statistics and machine learning to provide a comprehensive guide to evaluating, interpreting and understanding biometric data. It naturally leads to topics including data mining and prediction to be examined in detail. The book places an emphasis on the various performance measures available for biometric systems, what they mean, and when they should and should not be applied. The evaluation techniques are presented rigorously, however they are always accompanied by intuitive explanations. This is important for the increased acceptance of biometrics among non-technical decision makers, and ultimately the general public.

Click on the Supplements tab above for further details on the different versions of SPSS programs. The canonical Handbook is completely updated with more student-friendly features The Handbook of Social Work Research Methods is a cutting-edge volume that covers all the major topics that are relevant for Social Work Research methods. Edited by Bruce Thyer and containing contributions by leading authorities, this Handbook covers both qualitative and quantitative

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approaches as well as a section that delves into more general issues such as evidence based practice, ethics, gender, ethnicity, International Issues, integrating both approaches, and applying for grants. New to this Edition More content on qualitative methods and mixed methods More coverage of evidence-based practice More support to help students effectively use the Internet A companion Web site at [www.sagepub.com/thyerhdbk2e](http://www.sagepub.com/thyerhdbk2e) containing a test bank and PowerPoint slides for instructors and relevant SAGE journal articles for students. This Handbook serves as a primary text in the methods courses in MSW programs and doctoral level programs. It can also be used as a reference and research design tool for anyone doing scholarly research in social work or human services.

Drawing on more than 40 years of experience conducting applied social science research and program evaluation, author Michael Quinn Patton has crafted the most comprehensive and systematic book on qualitative research and evaluation methods, inquiry frameworks, and analysis options available today. Now offering more balance between applied research and evaluation, this Fourth Edition of *Qualitative Research & Evaluation Methods* illuminates all aspects of qualitative inquiry through new examples, stories, and cartoons; more than a hundred new summarizing and synthesizing exhibits; and a wide range of new highlight

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sections/sidebars that elaborate on important and emergent issues. For the first time, full case studies are included to illustrate extended research and evaluation examples. In addition, each chapter features an extended "ruminations," written in a voice and style more emphatic and engaging than traditional textbook style, about a core issue of persistent debate and controversy.

Life Cycle Assessment addresses the dynamic and dialectic of building and ecology, presenting the key theories and techniques surrounding the use of life cycle assessment data and methods. Architects and construction professionals must assume greater responsibility in helping building owners to understand the implications of making material, manufacturing, and assemblage decisions and therefore design to accommodate more ecological building. Life Cycle Assessment is a guide for architects, engineers, and builders, presenting the principles and art of performing life cycle impact assessments of materials and whole buildings, including the need to define meaningful goals and objectives and critically evaluate analysis assumptions. As part of the PocketArchitecture Series, the book includes both fundamentals and advanced topics. The book is primarily focused on arming the design and construction professional with the tools necessary to make design decisions regarding life cycle, reuse, and sustainability. As such, the book is a practical text on the concepts and

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applications of life cycle techniques and environmental impact evaluation in architecture and is presented in language and depth appropriate for building industry professionals.

Provides a process for seismic evaluation of existing buildings in any region of seismicity. Buildings are evaluated to either the Life Safety or Immediate Occupancy Performance Level. Provides instruction to the evaluating design professional on how to determine if a building is adequately designed and constructed to resist seismic forces. All aspects of building performances are considered in terms of foundation/geologic, structural, hazard, nonstructural issues. Reflects advancements in technology; incorporates design professional experience; incorporates lessons learned during recent earthquakes; and much more.

In recent years, there has been an increasing emphasis placed on local and regional integration in major planning projects and infrastructure development including roads, rail and waterways. This book brings together experts in the fields of spatial planning, land-use and infrastructure management to explore the emerging agenda of spatially-oriented integrated evaluation. It weaves together the latest theories, case studies, methods, policy and practice to examine and assess the values, impacts, benefits and the overall success in integrated land-

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use management. In doing so, the book clarifies the nature and roles of evaluation and puts forward guidance for future policy and practice. There is an extensive literature on Goal Attainment Scaling (GAS), but the publications are widely scattered and often inaccessible, covering several foreign countries and many professional disciplines and fields of application. This book provides both a user manual and a complete reference work on GAS, including a comprehensive account of what the method is, what its strengths and limitations are, how it can be used, and what it can offer. The book is designed to be of interest to service providers, program directors and administrators, service and business organizations, program evaluators, researchers, and students in a variety of fields. No previous account of GAS has provided an up-to-date, comprehensive description and explanation of the technique. The chapters include a basic "how to do it" handbook, step-by-step implementation instructions, frequently occurring problems and what should be done about them, methods for monitoring the quality of the goal setting process, and a discussion of policy and administration issues. There are many illustrations from actual applications including examples of goals scaled for the individual, the specific program, the agency, or the total system. Procedures for training and estimates of training costs are also provided.

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As more and more money is spent developing programs and services to solve health problems, how can one know if a specific health program works or what it would take to improve it? Aimed at addressing this issue, *The Practice of Health Program Evaluation* provides readers with the methods to evaluate health programs and the expertise to navigate the political terrain so as to work more effectively with decision makers and other groups. To convey these principles, Grembowski uses the metaphor of evaluation being a three-act play with a variety of actors and interest groups, each having a role that involves entering and exiting the "stage" at different points in the evaluation process.

Earthquakes represent a major risk to buildings, bridges and other civil infrastructure systems, causing catastrophic loss to modern society. *Handbook of seismic risk analysis and management of civil infrastructure systems* reviews the state of the art in the seismic risk analysis and management of civil infrastructure systems. Part one reviews research in the quantification of uncertainties in ground motion and seismic hazard assessment. Part two discusses methodologies in seismic risk analysis and management, whilst parts three and four cover the application of seismic risk assessment to buildings, bridges, pipelines and other civil infrastructure systems. Part five also discusses methods for quantifying dependency between different infrastructure systems. The final

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part of the book considers ways of assessing financial and other losses from earthquake damage as well as setting insurance rates. Handbook of seismic risk analysis and management of civil infrastructure systems is an invaluable guide for professionals requiring understanding of the impact of earthquakes on buildings and lifelines, and the seismic risk assessment and management of buildings, bridges and transportation. It also provides a comprehensive overview of seismic risk analysis for researchers and engineers within these fields. This important handbook reviews the wealth of recent research in the area of seismic hazard analysis in modern earthquake design code provisions and practices Examines research into the analysis of ground motion and seismic hazard assessment, seismic risk hazard methodologies Addresses the assessment of seismic risks to buildings, bridges, water supply systems and other aspects of civil infrastructure

This book constitutes the proceedings of the 12th International Conference on Quantitative Evaluation of Systems, QEST 2015, held in Madrid, Spain, in September 2015. The 19 papers presented were carefully reviewed and selected from 42 submissions. They are organized in topical sections named: modelling and applications; tools; petri nets, process algebra and fault trees; applications; and queuing systems and hybrid systems. The book also contains one full-paper

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invited talk.

Praise for the First Edition “...this book is quite inspiring, giving many practical ideas for survey research, especially for designing better questionnaires.”

—International Statistical Review Reflecting modern developments in the field of survey research, the Second Edition of Design, Evaluation, and Analysis of Questionnaires for Survey Research continues to provide cutting-edge analysis of the important decisions researchers make throughout the survey design process. The new edition covers the essential methodologies and statistical tools utilized to create reliable and accurate survey questionnaires, which unveils the relationship between individual question characteristics and overall question quality. Since the First Edition, the computer program Survey Quality Prediction (SQP) has been updated to include new predictions of the quality of survey questions on the basis of analyses of Multi-Trait Multi-Method experiments. The improved program contains over 60,000 questions, with translations in most European languages. Featuring an expanded explanation of the usage and limitations of SQP 2.0, the Second Edition also includes:

- New practice problems to provide readers with real-world experience in survey research and questionnaire design
- A comprehensive outline of the steps for creating and testing survey questionnaires
- Contemporary examples that demonstrate the

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many pitfalls of questionnaire design and ways to avoid similar decisions Design, Evaluation, and Analysis of Questionnaires for Survey Research, Second Edition is an excellent textbook for upper-undergraduate and graduate-level courses in methodology and research questionnaire planning, as well as an ideal resource for social scientists or survey researchers needing to design, evaluate, and analyze questionnaires. Design, Evaluation, and Analysis of Questionnaires for Survey Research, Second Edition is an excellent textbook for upper-undergraduate and graduate-level courses in methodology and research questionnaire planning, as well as an ideal resource for social scientists or survey researchers needing to design, evaluate, and analyze questionnaires. Reflecting modern developments in the field of survey research, the Second Edition of Design, Evaluation, and Analysis of Questionnaires for Survey Research continues to provide cutting-edge analysis of the important decisions researchers make throughout the survey design process. The new edition covers the essential methodologies and statistical tools utilized to create reliable and accurate survey questionnaires, which unveils the relationship between individual question characteristics and overall question quality. Since the First Edition, the computer program Survey Quality Prediction (SQP) has been updated to include new predictions of the quality of survey questions on the basis of analyses of

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Design, Evaluation, and Analysis of Questionnaires for Survey Research, Second Edition is an excellent textbook for upper-undergraduate and graduate-level courses in methodology and research questionnaire planning, as well as an ideal resource for social scientists or survey researchers needing to design, evaluate, and analyze questionnaires.

WILLEM E. SARIS, PhD, is Emeritus Professor in Methodology of the University of Amsterdam and the Universitat Pompeu Fabra, Barcelona. He is Laureate of the 2005 Descartes Prize for “Best Collaborative Research” as member of the Central Coordinating Team of the European Social Survey (ESS) and Recipient of the World Association of Public Opinion Research’s “Helen Dinerman Award” in 2009 for his lifelong contribution to the methodology of Opinion Research. Dr. Saris also received the “2013 Outstanding Service Prize” of the European

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Survey Research Association. IRMTRAUD N. GALLHOFER, PhD, is a linguist and was senior researcher on projects of the ESS, Research and Expertise Centre for Survey Methodology at the Universitat Pompeu Fabra, Barcelona. She is Laureate of the 2005 Descartes Prize for “Best Collaborative Research” as a member of the Central Coordinating Team of the ESS. Reflecting modern developments in the field of survey research, the Second Edition of Design, Evaluation, and Analysis of Questionnaires for Survey Research continues to provide cutting-edge analysis of the important decisions researchers make throughout the survey design process. The new edition covers the essential methodologies and statistical tools utilized to create reliable and accurate survey questionnaires, which unveils the relationship between individual question characteristics and overall question quality. Since the First Edition, the computer program Survey Quality Prediction (SQP) has been updated to include new predictions of the quality of survey questions on the basis of analyses of Multi-Trait Multi-Method experiments. The improved program contains over 60,000 questions, with translations in most European languages. Featuring an expanded explanation of the usage and limitations of SQP 2.0, the Second Edition also includes:

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Among all information systems that are nowadays available, web sites are definitely the ones having the widest potential audience and the most significant impact on the everyday life of people. Web sites contribute largely to the information society: they provide visitors with a large array of services and information and allow them to perform various tasks without prior assumptions about their computer literacy. Web sites are assumed to be accessible and usable to the widest possible audience. Consequently, usability has been recognized as a critical success factor for web sites of every kind. Beyond this universal recognition, usability still remains a notion that is hard to grasp. Summative evaluation methods have been introduced to identify potential usability problems to assess the quality of web sites. However, summative evaluation remains limited in impact as it does not necessarily deliver constructive comments to web site designers and developers on how to solve the usability problems. Formative evaluation methods have been introduced to address this issue. Evaluation remains a process that is hard to drive and perform, while its potential impact is probably maximal for the benefit of the final user. This complexity is exacerbated when web sites are very large, potentially up to several hundreds of thousands of pages, thus leading to a situation where evaluating the web site is almost impossible to conduct manually. Therefore, many attempts have been made to support evaluation with:

- Models that capture some characteristics of the web site of interest.

Nurse-led intervention research is a core component of the global initiative to improve

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quality of care. Though research in this area has already contributed much to the advancement of patient care, future strides depend on the dissemination practical, how-to instruction on this important area of research. Design, Evaluation, and Translation of Nursing Interventions aids in this endeavor by presenting both general approaches and specific methods for developing nursing interventions. Logically organized to facilitate ease of use, the book is partitioned into four sections. The introduction provides a firm grounding in intervention science by situating it within the broader topics of evidence-based practice, client-centered care, and quality of care. Section two describes each step of intervention design including correct identification of the health issue or problem, clarification of the elements comprising an intervention, and application of theory. Section three centers on implementation, highlighting such topics as development of the intervention manual, training interventionists, and intervention fidelity. The book concludes with methods to evaluate interventions enacted and suggestions for their translation into practice. Design, Evaluation, and Translation of Nursing Interventions distills the authors' years of expertise in intervention research into comprehensive, easy-to-follow chapters. It is a must-have resource for students, researchers and healthcare professionals wishing to impact the future of patient care. Key Features: Provides a thorough foundation in nursing intervention research and its impact on improving standards of care Segments the multifaceted process of intervention development into easy-to-follow, step-by-step chapters Presents methods for the

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evaluation of interventions developed Written by experts in the field Qualitative Comparative Analysis in Mixed Methods Research and Evaluation provides a user-friendly introduction for using Qualitative Comparative Analysis (QCA) as part of a mixed methods approach to research and evaluation. Offering practical, in-depth, and applied guidance for this unique analytic technique that is not provided in any current mixed methods textbook, the chapters of this guide skillfully build upon one another to walk researchers through the steps of QCA in logical order. To enhance and further reinforce learning, authors Leila C. Kahwati and Heather L. Kane provide supportive learning objectives, summaries, and exercises, as well as author-created datasets for use in R via the companion site. Qualitative Comparative Analysis in Mixed Methods Research and Evaluation is Volume 6 in SAGE's Mixed Methods Research Series. To learn more about each text in the series, please visit [sagepub.com/mmrs](http://sagepub.com/mmrs).

Written by a team of expert practitioners at the Independent Office of Evaluation of International Fund for Agricultural Development (IFAD), this book gives an insight into the implications of new and emerging technologies in development evaluation. Growing technologies such as big data analytics, machine learning and remote sensing present new opportunities for development practitioners and development evaluators, particularly when measuring indicators of the Sustainable Development Goals. The volume provides an overview of information and communication technologies (ICTs) in the context of evaluation, looking at the theory and practice, and discussing how the

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landscape may unfold. It also considers concerns about privacy, ethics and inclusion, which are crucial issues for development practitioners and evaluators working in the interests of vulnerable populations across the globe. Among the contributions are case studies of seven organizations using various technologies for data collection, analysis, dissemination and learning. This valuable insight into practice will be of interest to researchers, practitioners and policymakers in development economics, development policy and ICT.

Design Computing will help you understand the rapidly evolving relationship between computing, designers, and the many different environments they create or work in. The book introduces the topic of design computing, and covers the basics of hardware and software, so you don't need to be an expert. Topics include the fundamentals of digital representation, programming and interfaces for design; the shifting landscape of opportunity and expectation in practice and pedagogy; placing sensors in buildings to measure performance; and the challenge of applying information effectively in design. The book also includes additional reading for those who wish to dig deeper into the subject. Design Computing will provide you with a greater awareness of the issues that permeate the field, opportunities for you to investigate, and perhaps motivation to push the boundaries.

Containing 4 plenary papers and 38 technical papers, this volume contributes to the literature on the important subject of man-machine systems. The many topics

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discussed include human performance skills, knowledge engineering and expert systems, training procedures, human performance and mental load models, and human-machine interfaces.

Practical Mapping for Applied Research and Program Evaluation is the first book to bring the mapping methodology to social research and program evaluation. Bernadette Wright and Steven E. Wallis guide readers through all phases of the research process: learning from stakeholder experience; reviewing existing knowledge in the field; conducting new data collection such as interviews; collaborating with other researchers; and facilitating the use of knowledge for communication, collaboration, and action. With plenty of illustrations and navigational aids such as “travel tips,” the book is an accessible guide for busy students, researchers, and managers of all levels of experience.

This book has been replaced by Program Evaluation Theory and Practice, Second Edition, ISBN 978-1-4625-3275-9.

Special edition of the Federal Register, containing a codification of documents of general applicability and future effect ... with ancillaries.

Recurrent droughts in Ethiopia have been contributing to chronic food insecurity, deterioration of livelihoods and weakening capacity of communities to withstand future shocks. Following the 2011 food crisis in the Horn of Africa, ‘building resilience’ became a priority agenda for the international community to move from the division of

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emergency and development programming to a more holistic and complementary approach for addressing the root cause of disaster risk and vulnerability factors of recurrent drought. The project, implemented by FAO between 2015 and 2019, aimed to support and reinforce existing coordination mechanisms at the regional states and zonal administration levels and enhance linkages between short-term humanitarian interventions and long term development initiatives. The evaluation found that the project was highly relevant to the current context in Ethiopia, where preparedness and longer-term resilience have become priority areas of focus for all actors in humanitarian and development initiatives. Resilience coordination mechanisms have been strengthened at regional levels. However, the sustainability of these efforts will depend on the commitment of Government and partners to continue strengthening the existing coordination mechanisms and their ability to convene development partners.

First Published in 1987, this book offers a full insight into the methods of evaluating the sensory capabilities in certain individuals. Carefully compiled and filled with a vast repertoire of notes, diagrams, and references this book serves as a useful reference for students of medicine and other practitioners in their respective fields.

Heavily updated and revised from the successful first edition Appeals to a wide range of informatics professionals, from students to on-site medical information system administrators Includes case studies and real world system evaluations References and self-tests for feedback and motivation after each chapter Great for teaching purposes,

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the book is recommended for courses offered at universities such as Columbia University  
Precise definition and use of terms

This easy-to-use handbook is a useful resource for all health professionals engaged in processes of evaluation in a variety of contexts within the world of healthcare.

Encouraging an evidence-based approach to practice, it provides: \* guidelines on how to design and evaluate an intervention \* examples of good practice \* reliable and easy-to-use measures \* advice on how to work effectively. Designed to prompt self-evaluation and group project evaluation, it illustrates how simple evaluation methods can help to break down the divisions between research and practice. It shows how more practitioners can apply such methods to improve the quality of care as well as the treatments and services which they offer their patients and clients. The examples, drawn from clinical settings, community practice and work in the voluntary sector, demonstrate the kind of evaluation that can be undertaken by a small-scale team or a single practitioner with limited resources. The Evaluation Handbook will be a useful source of reference for those new to evaluation as well as more experienced managers and researchers.

This book explores the discourse on evaluation in Africa and answers these questions: What is the purpose of evaluation in the region, based on the evaluations currently being conducted? What is the professional background of evaluators in Africa? What methods are used in evaluations in the region? What is the status of evaluation

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capacity development in the region? How is the quality of evaluations being conducted in Africa? The book looks at the evaluation field in its entirety. It does not focus on practice, but includes considerations for the evaluation sector that apply to evaluation commissioners, programme beneficiaries, donors, capacity builders, and the entire constellation of stakeholders working on improving development practice. It hopes to promote a data-driven approach to the evaluation sector to help strengthen engagement and practice.

Design, Evaluation, and Analysis of Questionnaires for Survey Research John Wiley & Sons  
A new and updated definitive resource for survey questionnaire testing and evaluation Building on the success of the first Questionnaire Development, Evaluation, and Testing (QDET) conference in 2002, this book brings together leading papers from the Second International Conference on Questionnaire Design, Development, Evaluation, and Testing (QDET2) held in 2016. The volume assesses the current state of the art and science of QDET; examines the importance of methodological attention to the questionnaire in the present world of information collection; and ponders how the QDET field can anticipate new trends and directions as information needs and data collection methods continue to evolve. Featuring contributions from international experts in survey methodology, *Advances in Questionnaire Design, Development, Evaluation and Testing* includes latest insights on question characteristics, usability testing, web probing, and other pretesting approaches, as well as: Recent developments in the design and evaluation of digital and self-administered surveys Strategies for comparing and combining questionnaire evaluation methods Approaches for cross-cultural and cross-national

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questionnaire development New data sources and methodological innovations during the last 15 years Case studies and practical applications Advances in Questionnaire Design, Development, Evaluation and Testing serves as a forum to prepare researchers to meet the next generation of challenges, making it an excellent resource for researchers and practitioners in government, academia, and the private sector.

R. MILNE Intelligent Applications Ltd The papers in this volume are the Application Papers presented at ES98, the Eighteenth International Conference of the British Computer Society's Specialist Group on Expert Systems. This year has been yet another "applications" success for the conference with this volume containing seventeen papers describing either deployed applications or emerging applications. All these documented case studies provide clear evidence of the success of AI technology in solving real business problems. Six of these papers were nominated for the Best Application Award during the review process. These nominations were then reviewed by the members of the Programme Committee to select the winning paper. The papers in the volume were subject to refereeing by at least two referees. All papers which were controversial for some reason were discussed in depth by the Application Programme Committee. Ten referees from the industrial and commercial sector and nine referees from the academic sector assisted me in reviewing the papers. The review form asked the referee to score the papers according to a number of dimensions, to rate it overall, and to offer critical comments to me, and to the authors. It also asks the referee to score their expertise in the area of each paper they review. Only reviews from 'expert' referees are used.

Zweiphasenströmungen, insbesondere Wasser/Dampf-Strömungen, sind für die Auslegung

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und den Betrieb thermohydraulischer Systeme nach wie vor von großem Interesse. Diese Arbeit befasst sich mit der Untersuchung des Druckverlustes und dynamischer Instabilitäten (hier Dichtewellenoszillationen) in Wasser/Dampf-Strömungen mittels zweier unterschiedlicher Ansätze unter praxisnahen Bedingungen. Zum einen wird ein Versuchsstand entwickelt, aufgebaut und in Betrieb genommen, um mit diesem entsprechende Versuche an einem Verdampferrohr durchzuführen. Zum anderen werden dynamische Simulationen mit einem homogenen („mixture flow“) und einem heterogenen („two-fluid“) Strömungsmodell durchgeführt und miteinander und mit den Messdaten verglichen. Die experimentellen und numerischen Ergebnisse lassen sich schließlich in dimensionslosen Stabilitätskarten zusammenfassen, welche die Betriebsgrenzen beschreiben, bei denen Dichtewellenoszillationen in thermohydraulisch ähnlichen Systemen auftreten können.

This book is the product of 30 years of experience with program evaluation. During this time, both service recipients and educational and social programs have experienced major cultural and political shifts in service delivery philosophy, including a focus on quality, mainstreaming, deinstitutionalization, community inclusion, and an emphasis on measurable outcomes. Recently stakeholders of these programs have demanded more than just the provision of service, forcing program administrators to evaluate their programs' effectiveness and efficiency. The "era of accountability" is here, and my major goal in writing this book is to help current and future program administrators understand that they need to look beyond simply the provision of service. Indeed, they need to be competent in outcome-based evaluation, which I define as a type of program evaluation that uses valued and objective person-referenced outcomes to analyze a program's effectiveness, impact or benefit-cost. By design, this book

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can be read from the perspective of a consumer or producer of outcome-based evaluation. As a consumer, the reader will be introduced to the various techniques used in outcome-based evaluation and how to interpret data from outcome-based evaluation analyses. As a producer, the reader will be instructed in how to do outcome-based evaluation analyses, along with how to use and act on their results. For both the consumer and producer, two questions should guide the use of outcome based evaluation.

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