

Business Research Methods

A concise, simplified approach to the research process in business and management, guiding students step-by-step through their research project, from exploring questions and problems, to designing the research, and lastly, writing the results. Chapters include a design matrix and three sets of questions by research objective to help identify the designs that are appropriate for a project and why. There are also seven road marker activities –exploring, planning, creating, conducting, collecting, analyzing, and writing – directing students from one milestone to the next. Key features include: Statistical Decision Trees enabling students to bypass the typical statistics chapters and select the appropriate analysis based on prior learning Global narrative highlighting a wide spectrum of business research challenges. An APA style how-to guide with over 26 exhibits that includes writing examples using permissions for articles and a 2016 thesis. Qualitative research and mixed designs. Real world case studies blending business research within the context of successful organizations. The book is supported by online resources for instructors and students, including: PowerPoint slides, an instructor's manual, author selected videos, cases and data sets from SAGE SRM. Suitable for Business and management students undertaking a research project or research paper.

This book introduces students to major research processes and methods used in business research. The research process includes all steps in the research project beginning from the problem formulation, through research design, proposal, conducting the research, deriving conclusions, writing research report, and preparing and making presentation. The major research methods include risk assessment, statistics, sampling, hypothesis testing, surveys, and comparative analysis. It helps students develop solid knowledge and practical skills sufficient for conducting a research project from its initiation, through completion, and delivery. The author provides multiple examples as well as the questions and problems for self-testing and self-evaluation in each chapter. The book is structured to provide a smooth flow of understanding and learning the material along the learning curve and is concise enough to fit a one-semester course.

Research Methods for Business and Social Science Students aims to present a clear discussion of the research methods employed in various disciplines related to our daily life problems. The theoretical basis of research methods is explained clearly and succinctly. Collecting data is a key part of the book and this includes both qualitative and quantitative methods of data collection, along with the advantages and disadvantages of each method. The book also describes in clear terms how students can analyse data, interpret results and link these to the literature review and hence their own contribution. It sets out a range of fundamental ideas in research methods, such as deductivism and inductivism, and explains why methodology is not the same as method. In this second edition every chapter has been re-written to be more readable and also to include more examples. The authors have also added a real student research proposal and a multiple-choice test with answers for the readers to test their own understanding of the ideas in the book. The book has been designed to illustrate research tools in a clear and accessible manner through chapters on such topics as formulating research, research design, data analysis and writing up the research results.

This thought provoking book builds on existing research traditions that make small business, entrepreneurship and family business a resource rich arena for study.

Managers increasingly must make decisions based on almost unlimited information. How can they navigate and organize this vast amount of data? Essentials of Business Research Methods provides research techniques for people who aren't data analysts. The authors offer a straightforward, hands-on approach to the vital managerial process of gathering and using data to make clear business decisions. They include such critical topics as the increasing role of online research, ethical issues, data mining, customer relationship management, and how to conduct information-gathering activities more effectively in a rapidly changing business environment. This is the only such book that includes a chapter on qualitative data analysis, and the coverage of quantitative data analysis is more extensive and much easier to understand than in other works. The book features a realistic continuing case throughout the text that enables students to see how business research information is used in the real world. It includes applied research examples in all chapters, as well as Ethical Dilemma mini - cases, and interactive Internet applications and exercises.

Since research is best learned by doing, this book emphasizes a hands-on, do-it yourself approach. The readers have many opportunities to see how business researches affect and support management decision. The book used a case study approach for all the chapters with interactive videos. The book gave emphasis to quantitative data analysis using a software program, IBM SPSS 20.0. The data analysis chapters illustrate in detail each step in running the software programs. The software programs files are provided for all data sets: outputs, demonstration movies, and screen captures are on the Website. This book provides students most extensive help available to learn quantitative data analysis using SPSS. Thus, the authors prepared this textbook and all the additional materials to help the students to understand the functional principles of business research and how to apply them in real-life situations.

Now in its Fifth Edition, this much-loved text offers theoretical and philosophical depth as well as insights into practice. The text covers the entire research process in an accessible way and provides critical, thoughtful treatment of important issues like ethics and politics, making it an invaluable companion for any business and management student New to the Fifth Edition: Expanded to include examples from across business and management including Marketing, International Business and Psychology Up-to-date, international examples and cases from a range of countries Introductory chapter looks at writing proposals in detail Chapter on the literature review now includes how to critically review Move towards new technologies and social media including discussion of wikis and cloud sourcing Improved structure and flow, with three chapters on qualitative methods and three on quantitative methods Additional practical exercises which are linked to key research tasks throughout The companion website (<https://edge.sagepub.com/easterbysmith>) offers a wealth of resources for both lecturers and students including, for lecturers, an instructor's manual and PowerPoint slides and, for

students, author podcasts, journal articles, web links, MCQs, datasets and a glossary.

Business Research Methods, 12/e (SIE)McGraw-Hill Education

Electronic Inspection Copy available for instructors here The only case study research textbook written exclusively for students of Business and related disciplines. Using a step-by-step approach, Case Study Research for Business takes you right through the case study research process from research design and data collection using qualitative and quantitative methods, to research analysis, writing up and presenting your work. Key features: - Takes a multidisciplinary approach to case study research design by drawing on research philosophies to improve student understanding of these critical research traditions and hence provide firmer theoretical foundations for their research - Coverage of contemporary topics such as research ethics and access - Packed with practical examples from all areas of business - Pedagogical features include vignettes, exercises and 'cases' which directly relate to business research Case Study Research for Business will prove a valuable resource for undergraduate, postgraduate and research students of business and related disciplines.

Business research methods will serve as a text book on marketing research for students pursuing courses in management and commerce. The main focus is on the Indian context. Various analytical tools used in research methods are given along with exhaustive coverage and illustrations. Assignments are included in various chapters to help in acquiring in-depth subject knowledge and application orientation. The book contains 7 sections divided into 23 chapters. Case studies are included which will help to develop analytical skills. SPSS application has been described wherever necessary. The book can be of great help to MBA, PGDBM, MMS, BBA and Commerce students.

The Industrial Revolution favored the growth of supply, until its surplus with regards to demand led to the paradigm shift from focusing on the product (“a good product sells itself”), or production (“a cheap product sells itself”), to the emphasis on customer relationships (“understanding consumer needs through market research”). Therefore, economic and technological development facilitated the incorporation of the business research discipline into the process of decision making—in the beginning—and business intelligence processes—these days—in order to make well informed decisions at lower economic risks (Méndez del Río, 2006). Thus, this book provides managers and students alike, with a clear analysis of business research methods, combining the knowledge, understanding and skills necessary to complete a successful research project. Readers will learn from proven examples and case studies based on real life situations, which complement theoretical concepts and clearly illustrate how to do an appropriate market research. With each chapter, the reader is guided through all the stages of a market research process -from problem recognition to final report writing. This book offers both a deep understanding and at the same time permits judgment and analysis from a financial-audit perspective. It reviews and develops easy-to-follow theoretical and practical concepts in a simple, concise and clear structure that facilitate the application of business research methods to a wide variety of business sectors. Contents Introduction.- PART I: GATHERING THE DATA. Nature and Characteristics of Marketing Research.- Marketing Research Organization and Planning.- Sources and Tools of Market Research Data.- Measurement Scales and Questionnaire.- Surveys.- Panels.- Marketing Experimental Research.- Observation.- Qualitative Tools.- Theory and Practice of Sampling.- Fieldwork.- PART II: ANALYSING THE DATA. Survey Code and Tabulation.- Hypothesis Testing.- PART III: THE REPORT. The Report.- Figure Index.- Table Index .

The ability to gather, analyse, evaluate, present and utilise information is an essential competency for the modern manager and is the essence of business research. Written in an easy-to-read style, Business Research Methods: a managerial approach 2e assumes the reader has no prior research or statistics knowledge. The text provides a broad overview of a range of contemporary business research methods, from critical interpretive perspectives through questionnaire survey methods and observation, to experimental methodologies, whilst striking a balance between differing perspectives and not adopting a favoured approach. The book uses the latest version of software packages, SPSS (v.12) and Nvivo (v.2) to introduce questionnaire data analysis, statistical and analysis and qualitative data analysis. Written in an easy-to-read style, Business Research Methods: a managerial approach 2e assumes the reader has no prior research or statistics knowledge. The text provides a broad overview of a range of contemporary business research methods, from critical interpretive perspectives through questionnaire survey methods and observation, to experimental methodologies, whilst striking a balance between differing perspectives and not adopting a favoured approach. The book uses the latest version of software packages, SPSS (v.12) and Nvivo (v.2) to introduce questionnaire data analysis, statistical and analysis and qualitative data analysis. About the Author A. J. (Tony) Veal is Adjunct Professor in the Faculty of Business at the University of Technology, Sydney, and has published widely in the leisure and tourism management in Australia and the UK, with Addison Wesley Longman and Financial Times Publishing.. About the Author A. J. (Tony) Veal is Adjunct Professor in the Faculty of Business at the University of Technology, Sydney, and has published widely in the leisure and tourism management in Australia and the UK, with Addison Wesley Longman and Financial Times Publishing..

Business research is one of the most fundamental yet least understood elements of managerial decision making today. The proper use of business research methods can help organizations recognize untapped opportunities for growth and development. Research, when applied correctly, can uncover new markets, identify ways to improve customer satisfaction, help remove sources of employee discontent, increase the effectiveness of company communication strategies, and help develop advertising content that would best resonate with the target consumer. The opportunities that proper use of business research methods presents are immense and endless. This book has been written in simple language and with efficiency of communication in mind. Readers are not distracted with elaborate discussions of underlying statistical theories or related formulaic derivations unless absolutely necessary. Instead, the focus is on pure application of the tools used to address commonly encountered business research challenges. The layout of the book

is intended to communicate the nearly two dozen tools that business researchers need to know, in order to address the most common and pressing research questions encountered in business decision making. As such, this book is written in a simple language, and covers the essential material in an efficient manner to ease the learning experience of the reader. An adaptation of 'Social Research Methods' by Alan Bryman, this volume provides a comprehensive introduction to the area of business research methods. It gives students an assessment of the contexts within which different methods may be used and how they should be implemented.

Business Research is a truth-seeking function that gathers, analyses, interprets and reports information so that business decision makers become more effective. Research Methods for Business is a new European business research methods book. The authors present a balance between quantitative and qualitative methods in an easy-to-read style, with plenty of relevant real world examples. Features: A new focus on qualitative methods with the inclusion of four new chapters European examples Practical illustrations of business research techniques with examples from Europe New cases at the end of each chapter based on business problems in Europe The addition of a new co-author, Professor Mike Page, Dean of Rotterdam School of Management. Professor Page adds a Northern European perspective This timely Handbook provides a comprehensive guide to the methodological challenges of qualitative research in family business. Written by an international, multidisciplinary team of experts in the field, the Handbook provides practical guidance based on the experiences of senior researchers, and features reflective discussion on how to craft insightful, rigorous studies.

Showcasing methodological rigour and state-of-the-art methods as hallmarks of modern international business (IB) research, this book offers a collection of the most relevant and highly cited research methods articles from the Journal of International Business Studies (JIBS). Each piece is accompanied by a new Commentary written by experts in the field; some also include Further Reflections by the original authors. Encompassing both qualitative and quantitative approaches, this comprehensive volume explores research design, testing and reporting, as well as specific methodological issues such as endogeneity, common method variance, and theorising from case studies. With recommendations for best practices relating to interaction effects, hypothesis testing, and replicability, this book is a unique and up-to-date reference source on the latest research methods and practices in international business. The book will also be essential reading for those studying any sub-discipline of IB research, including international economics, entrepreneurship, finance, management and marketing.

BUSINESS RESEARCH METHODS, 8E, examines a variety of research methods that can be utilized across business functions including marketing, finance, management, and accounting. The book superbly demonstrates how the practice of business research aids managers in making critical business decisions in our new digital age.

Business Research Methods is the complete introduction to doing business research and is an ideal guide for students embarking on a research project. Developed specifically with business and management students in mind, this textbook explores the nature and purpose of business research and the issues it entails, while also providing students with practical advice through "Tips and skills" boxes. In addition to a broad range of relevant examples, the book features a substantial discussion of ethics, and a strong emphasis on the most frequent challenges faced by students, such as choosing a research question, planning a project, and writing it up. Fresh voices and perspectives run throughout this edition. New author, Bill Harley, further internationalizes the book's coverage, based on his expertise in the Australian business and management context. Also hear from Amrit, Jordan, Anna, Ed, and Alex - an additional five students whose personal insights and advice in the "student experience" feature help you avoid common mistakes, and follow their successful strategies when undertaking your own research project. This edition has been extensively revised, updated, and streamlined. Coverage of E-Research is now woven throughout the entire book to reflect the centrality of internet-based research methods. The book is accompanied by a suite of online resources that include: For students: * Multiple choice questions * Research Project guide * Interviews with students * Data sets * Using Excel in data analysis (in Excel) * Web links For lecturers: * Test bank * Discussion questions * PowerPoint slides * Lecturer's guide * Case studies * Figures and plates from the text * VLE cartridge

This best-selling text continues in its seventh edition to provide the most current and comprehensive coverage of business research. Its student-friendly design contains numerous examples illustrating real-world research in management, marketing, finance, accounting, and other business areas. Business Research Methods, 7e, is the ideal text for undergraduate and first year MBA courses in marketing, management, or quantitative studies.

Organizations need research, and managers have to be able to commission, judge and use others' research as well as conduct research themselves to inform business decisions. Business Research Methods helps you understand the challenges of carrying out worthwhile research into significant issues and develop a wide range of research-related professional skills. Guiding you through the process of selecting, carrying out and reporting on a successful research project, it breaks down the research process, from exploring the literature and crafting a research proposal to practical research management and addressing the transferable skills of project management and communication. Business Research Methods places research firmly in the real world, exploring why research is done and how to ensure that projects are meaningful for organizations. Examples and case studies, including examples of students' projects, give learners with little or no work experience a meaningful context in which to relate their own projects. Online supporting resources for lecturers include an instructor's manual with additional activities and supporting handouts, lecture slides and figures and tables from the text. Resources for students include web links, templates, quizzes, activities, examples of practice and sample questionnaire results for students.

The complete guide for how to design and conduct theory-testing and other case studies... Case Study Methodology in Business Research sets out structures and guidelines that assist students and researchers from a wide range of disciplines to develop their case study research in a consistent and rigorous manner. It clarifies the differences between practice-oriented and theory-oriented research and, within the latter category, between theory-testing and theory-building. It describes in detail how to design and conduct different types of case study research, providing students and researchers with everything they need for their project. The main aims are to: * present a broad spectrum of types of case study research (including practice-oriented case studies, theory-building case studies and theory-testing case studies) in one consistent methodological framework. * emphasize and clearly illustrate that the case study is the preferred research strategy for testing deterministic propositions such as those expressing a

necessary condition case by case and that the survey is the preferred research strategy for testing probabilistic propositions. * stress the role of replication in all theory-testing research, irrespective of which research strategy is chosen for a specific test. * give more weight to the importance of theory-testing relative to theory-building. Case Study Methodology in Business Research is a clear, concise and comprehensive text for case study methodology. Templates are supplied for case study protocol and how to report a case study. A modular textbook primarily aimed at serving research methodology courses for final year undergraduate students and graduate students in Business Administration and Management, which is also useful as a handbook for researchers. Written by Jan Dul, Professor of Technology and Human Factors, RSM Erasmus University, Rotterdam and Tony Hak, Associate professor of Research Methodology, RSM Erasmus University, Rotterdam, in collaboration with other authors from RSM Erasmus University. * Provides students with everything needed to design and conduct a case study project * Templates are supplied clearly demonstrating case study protocol and how to report a case study * A highly accessible, concise and comprehensive text for Case Study methodology

Business Research Methods provides students with the knowledge, understanding and necessary skills to complete a business research. The reader is taken step-by-step through a range of contemporary research methods, while numerous worked examples are an

Research Methods: A Practical Guide for the Social Sciences is an essential resource for the social researcher. It offers a comprehensive introduction for first time researchers right through to thorough and practical advice for those undertaking more advanced work. The book draws on real life experiences from a wide variety of disciplines to show how theory translates into practice, and offers a rigorous analysis of why researchers choose the methods they use. Think about it boxes throughout the text offer questions and ideas to help the researcher to focus on core issues and practical considerations, whilst your research summaries present questions, activities and checklists to help the researcher to develop their ideas. The book is supported by a fantastic companion website that contains learning materials, interactive exercises, videos, questionnaires, datasets and much more. The website can be found at: www.pearsoned.co.uk/matthews Written to reflect the breadth of the social sciences, Research Methods is essential for anyone conducting research in sociology, health policy, social work, criminology, social policy, cultural studies, political studies, public policy and related fields.

Academically thorough and up-to-date quantitative and qualitative market research methods text for business and social science students.

Cooper and Schindler's Business Research Methods offers students and instructors thorough coverage of business research topics backed by solid theory. The authors are successful marketing research consultants and that is evident in the rich and realistic case studies found in the text. Managerial decision making is the underlying theme, topics and applications are presented and organized in a manner that allow students to thoroughly understand business research topics and functions. Consequently, the structure of the text encourages and supports completion of an in-depth business research project during the semester.

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We are delighted to present the twelfth edition of Business Research Methods. This edition continues to equip the readers with richest and most comprehensive knowledge and skills involved in the basic research process. Real-world examples, decision-making processes and industrial expertise are evident by way of Snapshots, CloseUps, PicProfiles and Cases found throughout the text. Managerial decision-making is the underlying theme which includes discussion of the business contexts, statistical analysis of the data, survey methods, and reporting and presentation of the data. Plethora of web supplements contain Written Cases, Video Cases, Web Exercises, Articles, Samples, Student Sample Projects, Solutions Manual, etc. Salient Features: - NEW! Reader-friendly structure - NEW! More than 15 Cases about hospital services, data mining, new promotions, etc. - Market-leading coverage of questionnaire design and web-based survey techniques - NEW! Indian and Asian examples to illustrate various concepts, framework, and decision-making tools - NEW! Updated pedagogy with additional examples solved using computer-based analytical methods (SPSS), 200+ true/false and multiple-choice questions

'Comprehensive, current and compelling, a winning combination for any research student or practitioner interested in increasing his/her knowledge about qualitative methods as they apply to business research' - The Qualitative Report Covering all the major qualitative approaches in business studies (including case study research, ethnography, narrative inquiry, discourse analysis, grounded theory and action research), this practical how-to guide shows how qualitative methods are used within management, marketing, organizational studies and accounting. Within each approach, the authors consider crucial issues such as framing the research, generating research questions, getting access, collecting empirical materials, reporting the results and evaluating the research. Original case studies drawn from around the world are included throughout to demonstrate the practical applications of the methods discussed.

Business Research Methods 14e contains stand-alone chapters that reflect research industry practices using real examples from all areas of business. In collaborations with over two dozen industry researchers, Schindler writes a real-world research methods book that distinguishes between big data analytics and small data with an emphasis on decision making. She eloquently covers ethical issues and their solutions, and has added more coverage of process models, sampling how to, and data preparation.

Conscious of the different learning styles of students, Schindler provides appropriate cues for both visual and verbal learners through the use of in-text exhibits, bolded key terms, conceptual photos throughout and research thought-leader quotes in PowerPoints for each chapter. She also used various interim GreenBook Research Industry Trends (GRIT) reports to guide the research for this revision. The latest GRIT Report is based on the largest study of research suppliers and users ever conducted. Automation and privacy are hot topics in GRIT, so she added material on both these topics in the 14th edition. This edition is available for purchase with the digital platform Connect, which provides a highly reliable easy-to-use homework and learning management solution that embeds learning science and award-winning adaptive tools to improve student results

Research Methods For Business, 8th Edition explains the principles and practices of using a systematic, organized method for solving problematic issues in business organizations. Designed to help students view research from the perspective of management, this popular textbook guides students through the entire business research process. Organized into six main

themes—Introduction, Defining the Management and the Research Problem, Theory, Collecting Information, Drawing Conclusions, and Writing and Presenting the Research Report—the text enables students to develop the skills and knowledge required to successfully create, conduct, and analyze a research project. Now in its eighth edition, this popular textbook has been thoroughly updated to incorporate substantial new and expanded content, and reflect current research methods and practices. The text uses a unique blended learning approach, allowing instructors the flexibility to custom-tailor their courses to fit their specific needs. This innovative approach combines the face-to-face classroom methods of the instructor with internet-based activities that enable students to study what they want, when they want, at their own pace.

Introduction to business research - The design of business research - The sources and collection of data - Analysis and presentation of data - Case index.

Explore the essential steps for data collection, reporting, and analysis in business research Understanding Business Research offers a comprehensive introduction to the entire process of designing, conducting, interpreting, and reporting findings in the business environment. With an emphasis on the human factor, the book presents a complete set of tools for tackling complex behavioral and social processes that are a part of data collection in industry settings. Utilizing numerous real-world examples throughout, the authors begin by presenting an overview of the research process, outlining key ideas relating to the business environment, ethics, and empirical methods. Quantitative techniques and considerations that are specific to business research, including sampling and the use of assessments, surveys, and objective measures are also introduced. Subsequent chapters outline both common and specialized research designs for business data, including: Correlational Research Single Variable Between-Subjects Research Correlated Groups Designs Qualitative and Mixed-Method Research Between-Subjects Designs Between-Subjects Factorial Designs Research with Categorical Data Each chapter is organized using an accessible, comprehensive pedagogy that ensures a fluid presentation. Case studies showcase the real-world applications of the discussed topics while critical thinking exercises and Knowledge Checks supply questions that allow readers to test their comprehension of the presented material. Numerous graphics illustrate the visual nature of the research, and chapter-end glossaries outline definitions of key terms. In addition, detailed appendices provide a review of basic concepts and the most commonly used statistical tables. Requiring only a basic understanding of statistics, Understanding Business Research is an excellent book for courses on business statistics as well as business and management science research methods at the graduate level. The book is also a valuable resource for practitioners in business, finance, and management science who utilize qualitative and quantitative research methods in their everyday work.

This accessible new dictionary provides clear and authoritative definitions of terms, approaches, and techniques in the area of business research methods. It covers research philosophies including research design and qualitative and quantitative methods, types of data and data collection techniques, and organizing and reporting research finding. It is an invaluable resource for students, academics, and professionals learning about research methods as part of a business degree, and undertaking research in many fields including sociology, psychology, and marketing.

Ideal for those with a minimum of mathematical and statistical knowledge, Business Research Methods and Statistics Using SPSS provides an easy to follow approach to understanding and using quantitative methods and statistics. It is solidly grounded in the context of business and management research, enabling students to appreciate the practical applications of the techniques and procedures explained. The book is comprehensive in its coverage, including discussion of the business context, statistical analysis of data, survey methods, and reporting and presenting research. A companion website also contains four extra chapters for the more advanced student, along with PowerPoint slides for lecturers, and additional questions and exercises, all of which aim to help students to:

- Understand the importance and application of statistics and quantitative methods in the field of business
- Design effective research studies
- Interpret statistical results
- Use statistical information meaningfully
- Use SPSS confidently

FINALIST: Business Book Awards 2019 - Start-Up Inspiration Category There are new flexible and independent working opportunities available in the gig economy for those brave enough to seize them. It is estimated that the number people involved with the gig economy will double in the next four years. New generation workers are realising that they can break the chains of corporate work and go at it alone. With flexible working hours, fluid work arrangements and technology that they can leverage to their advantage, people are creating purposeful careers that fit in with their lives, not the other way around. Working in the Gig Economy is the ultimate guide to successfully navigating the new flexible world of work. This is a book that will allow you to really examine the possibilities of freelance and flexible working. Is it really for you? Do you have what it takes to stay motivated, get clients to hire you and achieve that long-yearned for work-life balance? Thomas Oppong is an expert in entrepreneurship and the gig economy. With this book, he takes readers through the main pitfalls of working for themselves, including how to stay productive, how to manage your professional network, build a personal brand and crucially how to keep the work coming and get paid on time. Working in the Gig Economy is the essential guide to having a successful and fulfilling career in the gig economy. Written by Chinese authors who having both successfully completed Masters degrees and PhDs and become lecturers at UK universities, are equipped to provide Chinese students with straightforward guidance to help overcome the cultural and language difficulties they are confronted with, and to support them in their undertaking of the research methods section of their dissertations. The book comprehensively covers both the theory and practice and includes a number of features to support learning including:

- Chinese translations of key concepts and definitions
- Tips about how to use different methods in the Chinese context
- Clear definitions of key terms
- Short illustrative examples
- A list of useful resources about Chinese research

The book also features examples of Chinese research from the authors' own work and from top journals to illustrate how the methods can be applied in the Chinese context. Suitable reading for undergraduate and postgraduate students across all business and management disciplines.

In Conducting Research Interviews, Catherine Cassell guides you through conceptualizing the interview, preparing for the research interview, conducting the interview, examples, conclusions and next steps. Ideal for Business and Management students reading for a Master's degree, each book in the series may also serve as reference books for doctoral students and faculty members interested in the method. Part of SAGE's Mastering Business Research Methods Series, conceived and edited by Bill Lee, Mark N. K. Saunders and Vadake K. Narayanan and designed to support researchers by providing in-depth and practical guidance on using a chosen method of data collection or analysis. Watch the editors introduce the Mastering Business Research Methods series.